

Privacy statement

S10 Group (S10), established at the 's-Gravendamseweg 5, 2215 TB Voorhout, the Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details for privacy-related questions

Stan van Gemert
info@s10group.com
+31(0)63 32 30 299

Personal data we process

S10 Group processes personal data when our services are used or products are purchased, and when this data is provided to us or collected by us.

The personal data we may process includes:

- ✚ Company name
- ✚ Name and address details of contact persons
- ✚ E-mail address
- ✚ Telephone number
- ✚ Job title or role
- ✚ Legal basis for processing personal data

S10 Group processes personal data on the following legal bases:

- ✚ Consent of the data subject
- ✚ Performance of a contract
- ✚ Compliance with legal obligations

This includes preparing agreements, issuing invoices, organising and carrying out assignments, and complying with legal obligations, including retaining data for authorities such as the Dutch Tax and Customs Administration.

S10 Group

's Gravendamseweg 5
2215 TB Voorhout
The Netherlands

Tel.: +31(0)63 32 30 299
www.s10group.com

CoC: 57521425
VAT No.: NL001984850B40

Bank: SNS Bank
Bank details: see invoice

Sharing personal data with third parties

Company data and related contact information may be shared with consortium partners where this is necessary for the performance of a contract.

If personal data must be processed by S10 Group's consortium partners for specific assignments, appropriate processor agreements will be concluded. In such situations, this will be clearly indicated in advance and included in the agreement.

Where possible, the personal data required for these assignments will be exchanged directly between the client and the consortium partner.

Invoices, and therefore certain personal data, may be shared with our accountant for accounting and audit-related activities.

Except for the situations described above, personal data will not be shared with third parties.

Receiving personal data from third parties

S10 Group enters into processor agreements with companies for which S10 Group processes personal data.

Automated decision-making

S10 Group does not make decisions based solely on automated processing where such decisions could have significant consequences for individuals.

Cookies, or comparable techniques

S10 Group uses analytical cookies. These are used to obtain information about the quality and effectiveness of our information provision and marketing campaigns.

These cookies have no, or only a limited, impact on privacy. If your internet browser is set not to store cookies, this will not affect the functionality of our website or landing pages.

Retention of personal data

S10 Group does not retain personal data for longer than is strictly necessary for the purposes for which it was collected, or for compliance with legal retention requirements.

Category

Company name

Contact person's first and last name

Address details

Telephone number

Email address

Invoices

Retention period

As long as the company is a customer or in the acquisition phase *)

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7 years

acquisition phase *)

The acquisition phase refers to the period in which a company has actively approached S10 Group, or S10 Group has approached a company, and interest has been shown in our services.

This communication may have taken place by telephone, social media, email, video conference, automated marketing campaigns or other business communication channels.

Examples include situations in which a call-back appointment has been made, information has been sent, a video conference has been scheduled, a demo has been given, a proof of concept has taken place, a quotation has been issued or other agreements have been made.

Accessing, correcting or deleting your data

You have the right to access, correct or delete your personal data.

You also have the right to withdraw your consent to the processing of your personal data, or to object to the processing of your personal data by S10 Group.

In addition, you have the right to data portability. This means that you may request that the personal data we hold about you is provided to you in a computer-readable file.

If you want us to send this information to another organisation, you must submit this request in writing. Before sharing this information, we will carry out an additional verification procedure.

Securing personal data

S10 Group takes the protection of personal data seriously and applies appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised changes.

We are aware of information security risks and apply both technical and organisational measures to protect personal data.

If you believe that your data is not properly secured, or if there are indications of misuse, please contact us at:

info@s10group.com