

KNOWING CHANGES EVERYTHING



Shop, rate and compare doctors and facilities with myWellmark.

Visit myWellmark.com to learn how much care will cost you based on your Wellmark Blue Cross and Blue Shield insurance plan. Find patient reviews and quality scores to help you select the right doctor. You can also locate doctors and hospitals in your health plan's network, too. When you know more, you can be more confident in the care you and your family are getting.



KNOW COST OF CARE

Search common health care services to know your cost based on your plan's benefits and your current out-of-pocket costs.



KNOW QUALITY OF CARE

Compare doctors using performance-based quality scores or find a facility known for expertise on certain procedures and conditions.



KNOW PATIENT REVIEWS

Select a doctor using patient ratings and comments, or leave your own feedback.



KNOW WHERE TO GET CARE

Find a doctor or facility in your ZIP code and in your health plan's network.



SEE FOR YOURSELF BY LOGGING IN TO myWELLMARK!

NOT REGISTERED? NO PROBLEM. Get your Wellmark ID card and get started at myWellmark.com.



Your health care — at your fingertips. myWellmark is your one-stop source for personalized health care information. Log in or register at myWellmark.com.

Want to make your health insurance even easier? Confirm you have the security, speed and convenience of digital documents in three easy steps by logging in and:



Selecting the **Profile** tab from the menu at the top.



Clicking **Notifications**.



Choosing your preferences and click **Agree & Save**.

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意：如果您说普通话，我们可免费为您提供语言协助服务。请拨打 800-524-9242 或（听障专线：888-781-4262）。

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).



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MyBenefits Registration

Pre-Registration

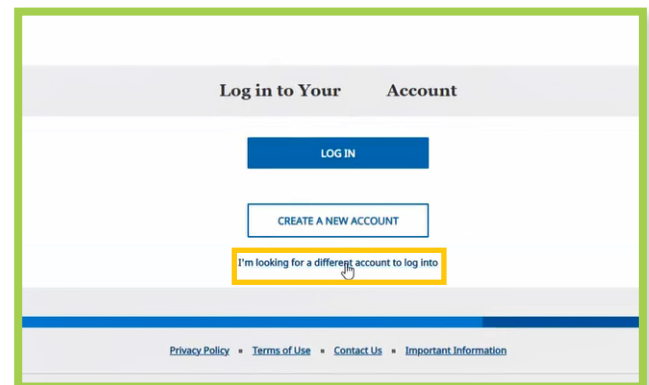
Upon navigation to either online.metlife.com/benefits or mybenefits.metlife.com, you'll see the following screen:

Enter the name of your employer or association into the field in the upper-right corner. A drop-down menu of organizations may appear with options to choose from (if more than one match is found).

You'll be taken to a screen that asks you to select whether you would like to login with an existing username or create a new account. The interface will vary based on your employer.

Regardless of the interface, select **“Create a New Account”** or **“Register Now.”**

If you believe you have selected the wrong employer interface, click on the link that reads **“I’m looking for a different account to log into”** or **“Looking for a different employer or association?”** This link will take you to a webpage where you can register as a common user.



Registration

From here, you'll be taken to Step 1 of the registration process.

1. Enter your first name, last name, email address
2. Select the type of phone number you have (mobile or landline) and then enter your phone number
3. Enter your social security number, date of birth, and zip code
4. After entering all of this information, you may be prompted to enter information specific to your employer, depending on how your organization has set up its registration process. For example, you may be asked to enter your employee ID. Upon entering the information, click **“Next”**.

A screenshot of the MetLife registration form. It includes fields for "Email", "Phone Type" (with a dropdown menu), "Date of Birth" (mm / dd / yyyy), "Zip Code", and "Employee ID" (with the value 123456789). A "NEXT" button is highlighted with a yellow arrow. A note states "Personal email is recommended" and another note says "Please enter the following information to identify you as an associate of this organization." A "Username Credentials" icon is visible on the left side of the form.

Navigating Life Together

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Registration Continued

If your identifying information does not match publicly available information about your identity, you may be prevented from creating an account.

Next, you'll be asked to verify your identity via a **verification code** on the screen below. Select whether you'd like to receive the code via text message or voice message, and sometimes an email if that information is already available to MetLife.

You'll be taken to the screen below. Retrieve the code, then enter it in the text field. The code will expire after 15 minutes, in which case you will need to generate another code. Click **"Next"**.

1. Your email address will be a suggested username in the first text field. We recommend using this as your username, but you may change it.
2. Enter and confirm your desired password in the next two text fields.

Your password must:

- ▶ Contain 8-20 characters
- ▶ Contain a lowercase letter
- ▶ Contain an uppercase letter
- ▶ Contain a number
- ▶ Not contain special characters other than a hyphen or underscore

3. If you'd like MetLife to remember your device, so that you don't have to verify your identity every time you login to your online account, select the **"Remember this Device"** checkbox.

Your device will be remembered for a maximum of six months.

4. Choose whether you'd like to receive paperless documents by selecting one of the radio buttons at the bottom of the page. You may view the eConsent Policy by clicking on the relevant links.

5. Click **"Submit"**. Upon successful submission, you will receive a congratulatory confirmation message.

Finally, select **"Go To Dashboard"** and you will be taken to your Dashboard.

The registration process consists of five main steps shown in the screenshots:

- Identity Verification:** The user is asked how they want to receive a verification code. The selected option is "Text message: ***-***-7890".
- Identity Verification:** The user is notified that a text message with a code has been sent to their phone. They are prompted to enter the code within 14:23 minutes.
- Username Credentials:** The user is prompted to create a username and password. The suggested username is "Tom.abotts@gmail.com". The "Remember this device (Optional)" checkbox is selected.
- Welcome:** The user is congratulated on successful registration and is ready to view their policies. A "GO TO DASHBOARD" button is available.
- My Accounts:** The user is taken to their dashboard, which displays "My Accounts" and "Most Recent Claims".



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Identity & Fraud Protection

You have enrolled in the ID and Fraud Protection Service. To log-in to your account please follow the steps below:

To Setup Your Account please go to <https://my.aura.com/start>. This will allow you to verify and create the password for your account.

After you have completed your account set up, you can log-in to your account using the following link going forward: <https://my.aura.com/sign-in>

You may also download the Aura mobile app to your phone using the QR Codes below.

Download the Aura mobile app and you'll receive alerts to your mobile phone.



Apple Store



Google Play