

Monthly Operations Report on the T&D System

For the Month of February 2026

March 16, 2026



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1.0 Mission, Goals and Areas of Responsibility

LUMA assumed operations of Puerto Rico's Transmission and Distribution System ("T&D System") on

June 1, 2021, with the mission to recover and transform the energy grid and deliver customer-centric, reliable, resilient, safe, and sustainable electricity at reasonable prices for the 1.5 million customers LUMA is proud to serve. LUMA manages and operates the government-owned T&D Assets under the Puerto Rico Transmission and Distribution System Operation and Maintenance Agreement ("T&D OMA") executed on June 22, 2020, among the Puerto Rico Electric Power Authority ("PREPA"), the Puerto Rico Public-Private Partnerships Authority ("P3A") and LUMA Energy, LLC and LUMA Energy ServCo, LLC (collectively, "LUMA"). This report outlines LUMA's key activities for the month of January 2026.

URGENT CASH MATTERS

February 2026 is the thirty-ninth (39th) month in which PREPA did not fully fund one or more of the Service Accounts and failed to comply with its contractual obligations, in breach of the T&D OMA. February 2026 is also the twenty-sixth (26th) consecutive month in which PREPA did not provide any funding for the Outage Event Reserve Account. February 2026 is also the eighteenth (18th) consecutive month in which PREPA did not provide the required funding to replenish the Contingency Reserve Account. Funding the Service Accounts, including the Outage Event Reserve Account and the Contingency Reserve Account, is an obligation of the Owner, pursuant to Section 7.5 of the T&D OMA. To date, PREPA has failed to identify a funding source to meet its obligations under the T&D OMA.

2.0 LUMA Accomplishments

February Achievements

Reconstruction and Maintenance Execution

In February, we advanced a series of major infrastructure improvements across Puerto Rico to enhance reliability and strengthen the grid. This included a major upgrade in Barceloneta to add backup capacity, extensive system-resilience work throughout the Mayagüez region, and critical maintenance at substations such as Villa del Rey in Caguas and La Rambla in Ponce. We also rebuilt multiple transmission lines damaged since Hurricane María through DOE-funded projects and continued improving physical security at essential facilities. Together, these initiatives reflect our ongoing commitment to building a stronger, more resilient electrical system for our customers.

Key Improvement to Strengthen Service Reliability and Benefit 1,800 Customers

- On Saturday, February 28, we carried out a critical grid upgrade in Barceloneta to transfer a feeder that previously had no backup capacity. With this improvement, we strengthened system responsiveness and reduced the duration of service interruptions when breakdowns occurred.
- We completed technical work to link feeders and reinforce the electrical system in the area. As part of this effort, it was necessary to implement controlled service interruptions. Once finished, more than 1,800 customers benefited from a more resilient infrastructure.

- We encouraged customers to take the necessary precautions during the work and appreciated the community's cooperation as we completed these essential upgrades. For updates, we invited everyone to visit lumapr.com, contact the Customer Service Center, or follow our official channels. [\(link\)](#)

During the exercise, we:

- Integrated advanced damage-prediction tools developed by the U.S. Department of Energy ("DOE") to project potential impacts to electric infrastructure and strategically plan resource mobilization.
- Reviewed existing Memorandums of Understanding ("MOUs") for the potential preventive relocation of critical operations in cases of flooding.
- Simulated the phased activation of internal damage assessment crews, deployment of external resources under pre-positioned contracts, and activation of mutual aid agreements, following the modular structure of the Incident Command System ("ICS").

Why this matters:

- The damage assessment process is the foundation of an organized and safe restoration. Validating these protocols ensures a structured, efficient, and coordinated response during real events.
- To reinforce transparency, we welcomed members of the media to observe and learn how we prepare ahead of emergencies.
- Multiple government agencies and partner entities participated, highlighting the importance of interagency coordination and effective communication to protect communities and critical infrastructure.

Our commitment:

- These exercises are more than a requirement; they reflect how we work every day to stay prepared long before an emergency occurs.
- Thank you to all teams who participated and supported this effort. Your discipline and commitment strengthen our ability to serve Puerto Rico when it needs us most. [\(link\)](#)

We Guided PREB Commissioners Through a Follow-Up Inspection of Our Critical Facilities

As part of the Physical Security Program follow-up, commissioners from the Puerto Rico Energy Bureau ("PREB") visited several of our critical facilities, including the Electronic Surveillance Operations Center ("COVE") in Monacillo, the Hato Rey TC substation, and the CREA substation in Bayamón. The visit forms part of PREB's ongoing transparency and accountability processes to verify the implementation and strengthening of physical security measures that protect system assets, reduce operational risks, prevent outages, and enable faster response to events that may affect customers. This inspection follows the program's first visit in 2021, and updates presented during recent rate case hearings.

During the visit, our team presented key improvements completed as part of efforts to strengthen asset protection, operational reliability, and system resilience, including:

- Reinforced fencing and substation perimeters to reduce unauthorized access risks.
- New cameras and remote surveillance capabilities for real-time incident detection and faster response.
- Replacement of ground mesh to enhance safety and prevent electrical faults.
- Vegetation management within substations to reduce hazards and support service stability.

Commissioners observed the condition of the facilities and progress in modernization efforts, confirming how infrastructure and physical security upgrades contribute to a more robust system capable of preventing failures and protecting service continuity. These improvements are part of our long-term plan to strengthen system physical security and reliability as funding becomes available. [\(link\)](#)

We Strengthened the Villa del Rey Substation to Improve Service for 7,300 Customers

We carried out maintenance on Saturday, February 28, at the Villa del Rey substation in Caguas as part of our ongoing plan to strengthen the electrical system in the region. This work improved service quality for approximately 7,300 customers, including schools, hospitals, and nearby communities.

Our work at the substation aimed to minimize interruptions and correct voltage issues affecting surrounding communities. We worked on the distribution bus, replacing and upgrading two switches, commonly known as “machetes”, to enhance protection capacity and help prevent major outages. These switches had been identified as needing immediate corrective action to stabilize the system.

As part of our preparation, we coordinated with the municipality, hospitals, and other critical-load customers to ensure they received timely information and could prepare for the planned work. All maintenance activities were carried out following the highest industry standards and strict safety protocols. [\(link\)](#)

We Advanced Key Projects to Strengthen the Electrical System in the Mayagüez Region

As part of our efforts to strengthen the electric system in the western region, we completed and advanced multiple projects in the Mayagüez area to improve service stability, correct voltage issues, and increase grid resilience. Over recent months, we carried out critical work on lines, feeders, and substations, including repairs to the 38 kV backup line for the T BONE substation in Aguadilla, the remote operation upgrades between transmission lines 6000 and 2800, and the energization of a new power line in Añasco to better distribute system load.

We also advanced voltage improvements across Aguada, Aguadilla, San Germán, Mayagüez, Moca, Lares, San Sebastián, Rincón, Cabo Rojo, and Isabela through hot spot repairs, load balancing, and equipment replacements. In Lares, we addressed long-standing voltage fluctuations impacting PRASA's Quebrada Dam, and in the Pozas sector of San Sebastián, we replaced 34 transformers and transferred load to a higher capacity substation to ensure more stable service. Additional upgrades included the replacement of a higher capacity transformer at the Aguada substation and two 115 kV breakers at the San Sebastián TC substation.

As part of this regional effort, we replaced 1,918 poles, installed 230 reclosers, repaired 231 hot spots, replaced 2,373 protection points, installed 582 fault indicators, and added 225 switches. “Each of these projects had a direct impact on the daily lives of our customers, resulting in more stable service, fewer

interruptions, and faster restoration,” said Carlos Muñiz Lasalle, our District Manager of Distribution Lines for the Mayagüez region. He added that we remain committed to working closely with municipalities and communities to continue strengthening the electrical system across the island. [\(link\)](#)

We Completed Critical Maintenance at the La Rambla Substations to Benefit Over 25,000 Customers

As part of the critical work required to strengthen Puerto Rico’s transmission and distribution system, we completed essential maintenance at the La Rambla substations in Ponce. This effort improved service stability and redundancy for more than 25,000 customers, including hospitals and other critical facilities. For safety reasons and due to system limitations, over 10,300 customers experienced planned service interruptions between 7:00 a.m. and 7:00 p.m.

During this work, we replaced the main 38 kV disconnect switch, performed transformer testing, and completed preventive and corrective maintenance to prepare for the reconnection of transmission line 4500, which has been out of service since Hurricane María. We also connected the breaker associated with this line, an important step toward strengthening reliability for the communities in the area. All maintenance activities followed strict industry standards.

This initiative formed part of our Preventive and Corrective Maintenance Plan to address system deterioration and improve reliability across the island. Among the critical customers who benefited from these improvements were Civil Defense, the Fire Department, the Rambla Police Station, the AAA treatment plant in Ponce Vieja (La Borinquen), the San Lucas Medical Tower, the AAA La Yuca pump station, and San Lucas Hospital 1. [\(link\)](#)

We Rebuilt Four Transmission Lines Damaged Since Hurricane María through DOE Funded Projects

As part of our efforts to stabilize and modernize Puerto Rico’s electric system, we rebuilt four 38 kV transmission lines that had been out of service since Hurricane María. These lines, located in Arecibo, Quebradillas, Humacao, and Bayamón, restored essential redundancy for the grid and strengthened resilience for more than 130,000 customers, including hospitals, emergency centers, schools, and industrial facilities. This work was made possible through federal funding from the U.S. Department of Energy (“DOE”), allowing us to advance long delayed recovery projects.

To achieve this progress, we completed major reconstruction across several regions. We rebuilt and energized line 9100 in Bayamón, replacing aging equipment and installing new poles, cable, and a modern breaker. In the east, we rebuilt line 12600 from Naguabo to Humacao, installing new hardware and nearly 30,000 feet of electrical material to increase redundancy for Vieques and Culebra. In the north, we completed reconstruction of line 2100 from Camuy to Utuado and line 13600 in Arecibo, installing new poles, switches, cable, and updated protection equipment to serve more than 15,000 customers and critical loads such as the AAA plant in Charco Hondo.

An additional DOE funded line, 4500 in the southern region connecting Canas TC with La Rambla in Ponce, was also advanced and is expected to benefit more than 7,000 customers once completed. Together, these projects form part of a broader portfolio focused on modernizing the grid, reducing the risk of large-scale outages, and improving resilience during severe weather. [\(link\)](#)

We Strengthened Community Ties in Culebra Through Our LUMA in Your Community Program

As part of our LUMA in Your Community program, we strengthened our relationship with residents of Culebra by delivering nonperishable food items to local families and hosting conversations on community priorities and energy resilience. Our goal was to listen, accompany, and support initiatives that promote sustainability, preparedness, and social wellbeing.

We provided essential items, including rice, grains, powdered milk, oatmeal, cereals, coffee, sugar, and products for older adults, and delivered them to Mujeres de Islas, Inc., a community organization dedicated to sustainability, education, and social transformation. Once the donations were received, Mujeres de Islas made home deliveries and restocked their 24/7 community pantry, allowing families in need to benefit immediately.

Through this initiative, we reinforced our pillars of community engagement: promoting electrical safety, strengthening resilience, supporting preparedness and development, and contributing to a sustainable energy future. “Our community immediately benefited from these items,” noted Dulce María del Río Pineda, cofounder of Mujeres de Islas. Efforts like this reflect our ongoing commitment to being an active partner that supports social wellbeing and the strength of Puerto Rico’s communities. [\(link\)](#)

Reaffirming Our Readiness Through Our Annual Mock Drill

- As part of our hurricane season planning and ongoing commitment to preparedness, we conducted our annual Mock Drill exercise focused on the Damage Assessment process.
- This year’s drill centered on three pillars: people, processes, and technology, to validate and strengthen our ability to collect, analyze, and share critical information in the first hours after a major event.

3.0 Monthly Sales Summary

Consumption in February 2026 decreased by 5.2% compared to the previous month (January 2026) driven by cooler temperatures and by 4.4% compared to the same month of the previous year (February 2025). In February 2026, revenues were 2.1% lower than in January 2026 and 9.3% compared to the same month of the previous year (February 2025).

Table 2–1. Energy billed by customer segment

Consumption (GWh)	Residential	Commercial	Industrial	Public Lighting	Agriculture	Other Authorities	Total ⁴
2026 February	426.4	550.4	111.9	25.7	1.6	2.8	1,118.9
2026 January	488.6	563.3	97.8	25.9	1.8	3.1	1,180.5
2025 February	445.0	579.9	114.7	25.6	1.8	2.8	1,169.8

Table 2–2. Energy sales by customer segment

Sales (\$ Million)	Residential	Commercial	Industrial	Public Lighting	Agriculture	Other Authorities	Total ⁴
2026 February	97.8	149.1	28.9	10.1	0.5	0.7	287.1
2026 January	109.5	147.6	24.9	10.2	0.5	0.8	293.4
2025 February	113.8	159.4	31.3	10.8	0.5	0.8	316.6

Table 2–3. Energy sales by rate component

Energy Sales (\$ Million)	Base	FCA ¹	PPCA ²	CILT & Subsidies & EE ³	Total ⁴
2026 February	79.4	111.0	43.1	53.6	287.1
2026 January	81.5	97.0	57.6	57.3	293.4
2025 February	77.0	160.3	56.9	22.4	316.6

4.0 System Operations Update

Reported Events

- In February 2026, a total of nine (9) base load generation forced outages occurred. Two (2) load sheds were due to generation shortfall.
- On February 27, LUMA held its annual Mock Drill at the LEOC in preparation for the Strom Season. Stakeholders from multiple Federal, State and Municipal agencies participated in the exercise.
- There were no LEOC activations for the month of February.

Table 3–1: Significant Generation Outages by Site for February 2026

Site Name	Derated ⁵	Forced Outage ⁶	Loadshed ⁷	Planned / Maintenance Outages ⁸
San Juan 5	1	3	1	0
San Juan 9	4	1	0	1
Palo Seco 4	4	1	1	1

¹ FCA: Fuel Charge Adjustment

² PPCA: Purchased Power Charge Adjustment

³ CILT: Contribution In Lieu of Taxes, Subsidies, PREPA pension fund rider, Provisional rate 2026 and EE: Energy Efficiency

⁴ The Total amount may not equal the sum of numbers for each category due to rounding.

⁵ Derated: A reduction in power generation capacity, typically due to technical limitation.

⁶ Force Outage: Unplanned shutdown of a power station, generation unit, transmission or distribution lines due to unexpected breakdown or failure.

⁷ Loadshed: A protective Electric System mechanism to curtail demand for electric power, typically due to power supply shortfalls or disturbances.

⁸ Maintenance Outages: A generating unit shutdown for planned maintenance service.

Site Name	Derated ⁵	Forced Outage ⁶	Loadshed ⁷	Planned / Maintenance Outages ⁸
Costa Sur 5	1	1	0	0
Costa Sur 6	1	0	0	0
Aguirre 2	5	2	0	0
AES 1	10	0	0	0
AES 2	1	1	0	1
EcoEléctrica	0	0	0	0
Total	27	9	2	3

Table 3–2: Total Significant Generation Outages by Month

Outage Type:	Derated	Forced Outage	Loadshed	Loadshed due to Generation Shortfall ⁹	Planned / Maintenance Outages
2026 February	27	9	2	0	3
2026 January	25	7	2	0	5
2025 February	27	10	4	2	2

Table 3–3: Significant Transmission Outages by Line / Transformer for January 2026

Site Name	Line Trips ¹⁰	Transformer Trips ¹¹	Substation Trips ¹²
Barceloneta TC 115 kV Bus	0	0	1
Caguas TC 115/38/13 kV Bank #1	0	1	0
Dorado PDS Substation # 9206	0	0	1
Dorado TC Bank 115/38 kV	0	1	0
Hato Tejas TC 115/38 kV Bank	0	1	0
Line - 36100 Dos Bocas HP - Piñas GIS	1	0	0
Line - 36300 Jobos TC - Juan Martin	1	0	0
Line - 36400 Ponce TC - Dos Bocas HP	1	0	0
Line - 36400 Ponce TC – Jayuya	2	0	0
Line - 37400 Barceloneta TC - Manati TC	1	0	0
Line - 37400 Dorado TC - Vega Baja TC	1	0	0

⁹ Loadshed due to Generation Shortfall: Occurs when the demand for electricity becomes higher than the available supply.

¹⁰ Line Trips: A protective disconnection of a transmission or distribution line due to a fault or abnormal condition.

¹¹ Transformer Trips: The automatic shutdown of a transformer triggered by protective relays due to faults such as overloads or internal issues.

¹² Substation Trips: The protective disconnection of electrical equipment within a substation, often caused by faults or abnormal operating conditions.

Site Name	Line Trips ¹⁰	Transformer Trips ¹¹	Substation Trips ¹²
Line - 37400 Manati TC - Barceloneta TC	1	0	0
Line - 37400 Vega Baja TC – Dorado TC	1	0	0
Line - 41000 Humacao TC – Yabucoa TC	1	0	0
Line - 41120 Barceloneta TC - Abbie	1	0	0
Line - 41400 Humacao TC – Juncos TC	1	0	0
Line - 50200 Costa Sur – Manati TC	1	0	0
Line - 50200 Manati TC – Bayamon TC	1	0	0
San German TC 115/38 kV Bank	0	1	0
San German TC 38 kV Bus	0	0	1
San Sebastian Substation #7805	0	0	1
Viaducto TC 38 kV Bus #2	0	0	1
Viaducto Bank 1	0	1	0
Viaducto TC 115 kV Bus #2	0	0	2
Viaducto TC Bank #2 115/38 kV	0	1	0
Yabucoa TC Bus 1	0	0	1
Total	14	6	8

Table 3–4: Total Significant Transmission Outages by Month

Outage Type:	Line Trips	Transformer Trips	Substation Trips
2026 February	14	6	8
2026 January	15	5	9
2025 February	10	5	18

5.0 Puerto Rico Energy Bureau Filings and Hearings

LUMA participated in and supported discussions with the Puerto Rico Energy Bureau (“Energy Bureau”) across a broad range of topics during the month.

- [NEPR-MI-2021-0002](#) | **Federal Funding** – On February 17, 2026, LUMA submitted a motion to the PREB requesting a 10-day extension, until March 2, 2026, to file its required implementation plan. The request states that updates made on February 11, 2026, order significantly changed the project list and increased the work needed to validate and reconcile project data.
- [NEPR-MI-2019-0005](#) | **Vegetation Management Plan** – On February 09, 2026 LUMA submitted a motion of the corrected Q3 Fiscal Year (“FY”) 2025 Vegetation Management Progress Report to inform the PREB of the discrepancy found and to provide an adjusted report that addresses the discrepancy and provides a new footnote to the summary tab clarifying some of the type of work on the federally funded miles and acres.

- [NEPR-AP-2023-0003](#) | **Rate Review** –On February 17, 2026, LUMA filed its Reply to the Revenue Requirement Briefs and its LUMA’s Rate Design Brief.
- [NEPR-MI-2022-0001](#) | **Energy Efficiency and Demand Response Transition Period Plan** On February 6, 2026, LUMA submitted responses to requirements of information related to cash constraints impacting Energy Efficiency (“EE”) programs implementation in compliance with Resolution and Order of January 23, 2026.
- [NEPR-MI-2020-0001](#) | **Permanent Rate** – No filings occurred in the month of February 2026.

Other Filings made during February 2026:

- [NEPR-MI-2020-0001](#) | **Streetlights Report** – Quarterly Report on Streetlights Repairs for the period of October through December 2025 (February 9, 2026).
- [NEPR-MI-2019-0016](#) | **DG Interconnection Progress Report** – Distributed Generation (“DG”) Interconnection Quarterly Progress Report for the period of October to December 2025 (February 13, 2026).
- [NEPR-MI-2019-0006](#) | **Emergency Response Plan (“ERP”)** –Q2 Emergency Response Plan Coordination Meeting Report in compliance with the July 24 and the December 10 order. (February 13, 2026).
- [NEPR-MI-2019-0005](#) | **Vegetation Management Plan** –Q2 FY2025 Federal Funding Report. On February 25,2026, LUMA submitted one Federal Emergency Management Agency (“FEMA”) Project Obligation for the Transmission and Distribution Replacement Program and the Q3 FY2025 Vegetation Management Progress Report (February 17, 2026).
- [NEPR-MI-2021-0004](#) | **Initial Budget** – Quarterly Report for the Second Quarter of FY26 (February 17, 2026).
- [NEPR-MI-2019-0007](#) | **Legacy Performance Metrics** – Monthly Report on System Reliability Metrics for January 2026 (February 20, 2026).
- [NEPR-MI-2021-0002](#) | **Federal Funding** – Monthly Progress Report for 4x 25 MW Battery Energy Storage System (“BESS”) Project (February 27, 2026)
- [NEPR-MI-2024-0005](#) | **Priority Stabilization Plan** – December 2025 Monthly Collaborative Report on the Progress of the Electric System Priority Stabilization Plan, in compliance with the Resolution and Order of March 28, 2025, and July 16, 2025 (February 27, 2026).

6.0 Legislative Matters & Material Legal Update

Monitoring legislative activity, responding to requests for comments, and preparing LUMA employees for public hearings is an important and significant responsibility, requiring multiple interactions with members and staff of the Puerto Rico Senate and House of Representatives.

During the month of February, LUMA submitted comments on eleven (11) legislative measures, responded to three (3) Requests for Information (RFIs), and participated in one (1) Public Hearing. Additionally, LUMA received five (5) new Requests for Information (“RFIs”).

Table 5–1: Summary of Relevant Legislation and Requests for Comments or Information in the Puerto Rico Senate, House of Representatives or Governor’s Office of Legislative Affairs

Committee	Act, Bill or Resolution	LUMA Response
House of Representatives of Puerto Rico - Natural Resources Committee	Request for Input regarding House Resolution 294 (R.C. 294) to conduct an investigation into the compliance and effectiveness of Joint Resolution 195 of August 1, 2012, which provided for the creation of the "Consortium for the Protection of Puerto Mosquito Bay of Vieques".	On February 3, 2026, LUMA submitted its comments to the Committee regarding House Resolution 294.
House of Representatives of Puerto Rico - Transportation and Infrastructure Committee	Request for Input regarding House Joint Resolution 246 (R.C.C. 246) to order the Department of Transportation and Public Works and the Puerto Rico Highway and Transportation Authority, pursuant to the statutes of Act No. 74 of June 23, 1965, as amended, in coordination with LUMA Energy, the Electric Power Authority, or any other applicable entity to establish and implement the mechanisms necessary for the efficient operation of electric lighting systems, as well as traffic lights or traffic control signs, in the streets and highways that enable and make viable the transit of vehicles and pedestrians in the municipalities of Cidra and Cayey, which comprise Representative District number 29.	On February 3, 2026, LUMA submitted its comments to the Committee regarding House Joint Resolution 246.

Committee	Act, Bill or Resolution	LUMA Response
Senate of Puerto Rico - Government Committee	Request for Input regarding House Joint Resolution 186 (R.C.C. 186) to initiate, within a period of no more than thirty (30) days from the approval of this Joint Resolution, all the necessary administrative and technical steps aimed at making permanent improvements that enable the legal connection of the Villas del Sol sector, in the municipality of Toa Baja, to the electric power and aqueduct and sewerage services, as well as the necessary improvements to the existing road infrastructure	On February 3, 2026, LUMA received a Request for Input regarding House Joint Resolution 186. On February 18, 2026, LUMA submitted its comments to the Committee.
Senate of Puerto Rico - Government Committee	Request for Input regarding Senate Bill 848 (P.S. 848) to create the "Law for the Energy Exemption of Reconciliation Clauses for Hospitals in Puerto Rico"; establish as a public policy of the Government of Puerto Rico the exemption of charges related to the Reconciliation Clause established in the electric energy bill to hospital institutions operating in Puerto Rico, so that such institutions can allocate the economic resources resulting from such exemption to strengthen their operations.	On February 4, 2026, LUMA submitted its comments to the Committee regarding Senate Bill 848.
Senate of Puerto Rico - Government Committee	Request for Input regarding Senate Bill 935 (P.S. 935) to create the Solar Community Microgrids Act for Energy Resilience in Puerto Rico; authorizing and regulating the	On February 4, 2026, LUMA submitted its comments to the Committee regarding Senate Bill 935.

Committee	Act, Bill or Resolution	LUMA Response
	<p>installation of solar microgrids in vulnerable neighborhoods and communities; establishing a start-up subsidy program for solar panels, storage batteries, and energy management systems; prioritizing high-risk areas due to extreme weather events and frequent blackouts; promoting decentralization and energy resilience.</p>	
<p>Senate of Puerto Rico - Government Committee</p>	<p>Request for Input regarding Senate Bill 846 (P.S. 846) to establish a partial amnesty program of twenty-five percent (25%) on the monthly bill of the electric energy service for people over sixty (60) years of age.</p>	<p>On February 5, 2026, LUMA submitted its comments to the Committee regarding Senate Bill 846.</p>
<p>House of Representatives of Puerto Rico - Government Committee</p>	<p>Request for Input regarding House Bill 1042 (P.C. 1042) to create the "Automatic Credit for Blackouts Act".</p>	<p>On February 6, 2026, LUMA submitted its comments to the Committee regarding House Bill 1042.</p>
<p>House of Representatives of Puerto Rico - Government Committee</p>	<p>Request for Input regarding House Bill 1004 (P.C. 1004) to amend Section 6 of Act No. 83 of May 2, 1941, as amended, known as the "Puerto Rico Electric Power Authority Act," to add a new subsection (q) to provide that every company that administers Puerto Rico's electric system must establish and maintain a complaint processing system that prevents the unjustified closure of claims without effective resolution; provide for consumer notification.</p>	<p>On February 6, 2026, LUMA submitted its comments to the Committee regarding House Bill 1004.</p>

Committee	Act, Bill or Resolution	LUMA Response
Senate of Puerto Rico - Government Committee	Request for Input regarding Senate Joint Resolution 116 (R.C.S. 116) to direct the Puerto Rico Public-Private Partnerships Authority and the Electric Power Authority to notify LUMA Energy to begin the contractual process of canceling the contract known as the Operation and Maintenance Agreement of June 17, 2020 and the Supplemental Agreement of June 22, 2020, within sixty (60) days, for breach of various contractual clauses by LUMA Energy, LLC (at one time known as LUMA ManageCo) and LUMA ServCo., between both the GridCo Operators; ensure continuity of service during the transition.	On February 6, 2026, LUMA submitted its comments to the Committee regarding Senate Joint Resolution 116.
House of Representatives of Puerto Rico - Metro Region Committee	Request for Additional Information regarding House Resolution 404 (R.C. 404) to conduct an exhaustive investigation into the reduction of LUMA Energy, LLC personnel in the municipalities that make up the Metro Region and the direct impact that this reduction has had on the delay in the restoration of electric service, affecting the well-being and safety of citizens.	On February 9, 2026, LUMA responded to the Request for Additional Information regarding House Resolution 404 as a result of the Public Hearing celebrated on January 30, 2026.

Committee	Act, Bill or Resolution	LUMA Response
Senate of Puerto Rico - Planning, Permitting, Infrastructure and Urbanism Committee	Amended Response to Request for Information regarding Senate Resolution 162 (R.S. 162) to investigate Streetlights in the municipalities that belong to the Senatorial District of Mayagüez-Aguadilla.	On February 11, 2026, LUMA submitted its amended response to the Committee regarding Senate Resolution 162.
Senate of Puerto Rico	Senate's Request for Information 2026-0021 regarding Streetlight.	On February 13, 2026, LUMA received the Senate's Request for Information 2026-0021. On February 20, 2026, LUMA requested additional time to respond to the Senate's RFI. On February 27, 2026, LUMA submitted its comments to the Senate.
Senate of Puerto Rico	Senate's Request for Information 2026-0022 regarding Streetlight and Notifications to PRASA on Load Shedding in the Arecibo Senate District.	On February 13, 2026, LUMA received the Senate's Request for Information 2026-0022.
House of Representatives of Puerto Rico - Northern Region Committee	Request for Input regarding House Resolution 99 (R.C. 99) to conduct an investigation on all matters related to government services and infrastructure affecting municipalities under its jurisdiction, including Barceloneta. RFI In the face of reports of prolonged interruptions in water and energy services in Barceloneta.	On February 19, 2026, LUMA received a Request for Input regarding House Resolution 99. On February 26, 2026, LUMA submitted its comments to the Committee.
House of Representatives of Puerto Rico - Small and Medium Business Committee	Request for Input regarding House Bill 252 (P.C. 252) to amend Act 454-2000, as amended, known as the "Small Business Administrative and Regulatory Flexibility Act," to provide that regulations for the supply of essential services containing a	On February 20, 2026, LUMA requested additional time to respond to the Request for Input regarding House Bill 252. On February 23, 2026, LUMA received a Public Hearing summoning. On February 26, 2026, LUMA submitted its comments to the Committee. On February 27, 2026, LUMA attended the Public Hearing and received a Request for Additional Information.

Committee	Act, Bill or Resolution	LUMA Response
	<p>payment or deposit bond shall permit the prorated payment of the required amount; provided, however, that the corresponding government entity may impose a charge equivalent to five (5%) percent of the total required bond, when the deferred payment of the bond is granted.</p>	
<p>House of Representatives of Puerto Rico - Government Committee</p>	<p>Request for Input regarding House Bill 1148 (P.C. 1148) to establish the "Resilient Electrical Infrastructure and Public Safety through Integrated Vegetation Management Act," in order to create a uniform and technically sound regulatory framework for vegetation management in Puerto Rico's electric easements.</p>	<p>On February 20, 2026, LUMA received a Request for Input regarding House Bill 1148. On February 27, 2026, LUMA requested additional time to respond to the RFI.</p>
<p>Senate of Puerto Rico - Government Committee</p>	<p>Request for Information regarding Senate Resolution 187 (R.S. 187) on the Status of the Reconstruction of Puerto Rico's Electric System.</p>	<p>On February 24, 2026, LUMA requested additional time to respond to the Request for Information regarding Senate Resolution 187.</p>
<p>House of Representatives of Puerto Rico - Northern Region Committee</p>	<p>Request for Input regarding House Resolution 249 (R.C. 249) to conduct an investigation on the conditions of the public lighting system in Representative District Number 14 corresponding to the municipalities of Arecibo and Hatillo, including the analysis of the current plan for the installation or replacement of luminaires, the government prioritization</p>	<p>On February 23, 2026, LUMA received a Request for Input regarding House Resolution 249.</p>

Committee	Act, Bill or Resolution	LUMA Response
	criteria and the supervision and monitoring mechanisms established.	
House of Representatives of Puerto Rico - Transportation and Infrastructure Committee	Request for Input regarding House Resolution 86 (R.C. 86) to conduct an investigation into the deficiencies in the repair and replacement of luminaires on state and municipal highways in the Municipalities of Toa Baja and Cataño; examine LUMA's "Community Public Lighting Initiative Program," its execution, scope, and compliance with the needs of communities; evaluate LUMA Energy's response to citizen complaints; to analyze the economic and technological resources used to address this problem.	On February 26, 2026, LUMA received a Request for Input regarding House Resolution 86.

Table 5–2: Material Litigation Update¹³

Case No. & Parties	Description	Updates
Civil Case No. SJ2025CV06607/ CT-2025-0003/ USCA No. 25-2077- Departamento de Asuntos del Consumidor v. LUMA Energy LLC, et. als.	Declaratory judgment action challenging the Liability Waiver on constitutional grounds	On February 20, 2026, LUMA filed, before the First Circuit, its Reply brief and a motion for leave to file a supplemental appendix containing documents that establish LUMA's standing.
LUMA v. P3A, Adv. Proc. Case No. 25-00043	LUMA filed a Complaint seeking a declaratory	On February 20, 2026, the First Circuit issued a Briefing

¹³ *Material Litigation Activity* refers to all litigation related to challenges to the T&D OMA, matters that could impede the T&D OMA work or litigation with significant financial risk. This does not include ordinary litigation proceedings that originate as part of the operation of the T&D System, including but not limited to pre-litigation dispute resolution, management of active litigation, discovery, PREB invoice challenges, and other litigation procedures.

Case No. & Parties	Description	Updates
	judgment concluding that the Threshold Dispute over the classification of the issues raised in the Notice of Dispute (“NOD”)	Order, requiring LUMA to file its brief by April 1, 2026. The Parties jointly requested that the schedule be extended until April 10, 2026, for the Appellants’ Brief and until May 11, 2026, the Opposition.
Civil Case No. SJ2025CV11093/ CT-2025-0006- P3A v. LUMA Energy LLC; LUMA Energy Servco, LLC/ Adv. Proc. 25-00061	Declaratory Judgment Complaint and Injunction filed by P3A seeking the nullification of the OMA.	On February 2, 2026, LUMA filed its Opposition to P3A’s Motion to Remand. On that same date, the FOMB and the bondholders filed their respective oppositions to the motion to remand. On February 16, 2026, P3A filed its reply in support of motion to remand.
Civil Case No. SJ2025CV11202/ CT-2025-0007- Hon. Jennifer González Colon; Government of Puerto Rico v. LUMA Energy, LLC’LUMA Energy Servco, LLC/ Adv. Proc. 25-00062	Complaint filed by the Government of Puerto Rico against LUMA seeking the nullification of the T&D OMA.	On February 2, 2026, LUMA submitted its Opposition to the Motion to Remand. On that same date, the FOMB and the bondholders filed their respective oppositions to the motion to remand. On February 16, 2026, the Government filed its reply in support of motion to remand. Also, on February 2, 2026, the Government filed an opposition to the FOMB’s motion to intervene. On February 16, 2026, filed a Reply in support of its motion to intervene and opposed the bondholders’ motion to intervene. The bondholders filed a reply in support of their motion to intervene on February 23, 2026.
Case No. 17-BK-04780	LUMA’s request for payment for administrative expenses	On February 24, 2026, LUMA filed an urgent motion to

Case No. & Parties	Description	Updates
		adjourn the hearing on the administrative expense motion to the next omnibus hearing on May 20, 2026.
Eduardo Horrutinier, et. al. v. LUMA, SJ2025CV11155	Class action; declaratory judgment and injunction challenging the imposition and collection of the Pension Charge	Complaint filed on December 15, 2025, against LUMA, the PREB and SRAEE. On January 4, 2026, SRAEE filed a motion to dismiss. LUMA and the PREB also filed their respective motions to dismiss on January 28 and 29, 2026. The Court held a hearing on January 30, 2026, and plaintiffs informed they were going to amend the complaint to bring PREPA as defendant. The amended complaint was filed on February 13, 2026. On February 18, 2026, the FOMB filed a Notice of Automatic Stay, and on February 19, 2026, the Court issued judgment staying the case. On February 24, 2026, plaintiffs filed a request for relief from stay before the Title III court to allow them to continue with the class action. On February 25, 2026 the Title III Court set the briefing schedule for March.

The following cases have had no significant changes since the last report:

Civil Case No. 22–CV–01357 – CADFI Corp. v. PREPA, LUMA and Municipality of San Juan	Plaintiff alleges that pole placement in sidewalks violates ADA
Domingo Marrero v. Mun. de Guánica, Civil Case No. PO2021CV00963	Plaintiff alleged that pole placement in sidewalks violates the Americans with Disabilities Act (“ADA”).
Civil Cases No. SJ2023CV01793, No. SJ2023CV02513 (consolidated) – LUMA Energy ServCo, LLC v. Municipio Autónomo de Manatí	Challenge to Manatí Municipality’s construction excise tax determinations for LUMA.

The following cases have had no significant changes since the last report:	
Notice of Dispute issued by P3A against LUMA under the T&D OMA; Demand of Mediation issued by LUMA against P3A under the T&D OMA	On July 22, 2025, P3A issued a Notice of Dispute identifying six categories of purported Technical Disputes.
Civil Case No. SJ2022CV02868 – Ismael Herrero Domenech and the class composed of all residential electrical energy customers of LUMA Energy LLC v. LUMA Energy LLC, WendCo of Puerto Rico Inc. et al. v. LUMA Energy LLC	Consolidated class actions claiming damages from the April 6, 2022, event at Costa Sur that caused an island-wide blackout.
Civil Case No. SJ2025CV03310 – WendCo of Puerto Rico Inc. et al. v. LUMA Energy LLC Multicom Group Corporation v. LUMA Energy LLC, SJ2025CV08258.	Class action complaint claiming damages from April 16, 2025, event that caused an island-wide blackout. Complaint for collection of \$1.5M under a contract with LUMA as agent of PREPA

7.0 Ongoing External Audits

LUMA is subject to multiple audits related to its activities under the T&D OMA. LUMA takes all required audits under T&D OMA seriously and therefore allocates considerable resources and time to completion of these.

Table 6–1: Summary of Governmental Audits

Government Entity	Audit Description	Significant Updates
Comptroller’s Office of Puerto Rico (“OCPR”), No. 15720 (LUMA)	Audit of PREPA during the period of June 1, 2018 – June 30, 2021, by virtue of Article III, Section 22 of the Constitution of the Commonwealth of Puerto Rico, and Act 9 of August 24, 1952, as amended.	On February 17, 2026, OCPR sent an RFI requesting copies of four (4) batches and the related bank statements. The information was submitted on February 19, 2026.
OCPR, No. 15671 (PREPA)	Audit of PREPA during the period of June 1, 2018 – June 30, 2021, by virtue of Article III, Section 22 of the Constitution of the Commonwealth of Puerto	At this moment, there are no pending requests.

Government Entity	Audit Description	Significant Updates
OCPR, No. 15794 (LUMA)	<p>Rico, and Act 9 of July 24, 1952, as amended.</p> <p>Audit of PREPA during the period of June 1, 2018 – June 30, 2021, by virtue of Article III, Section 22 of the Constitution of the Commonwealth of Puerto Rico, and Act 9 of August 24, 1952, as amended.</p>	<p>On February 11, 2026, OCPR sent an RFI requesting ten (10) customer accounts with CC&B screen shots of each account balance and the corresponding collection efforts. In addition, OCPR requested evidence of the service interruption over a specific date. The information was submitted on February 18, 2026.</p> <p>On February 19, 2026, OCPR sent an RFI requesting the details of two (2) Pcards transactions. The information was submitted on February 19, 2026.</p> <p>On February 20, 2026, OCPR sent an RFI requesting the details and justification of four (4) PCards transactions. The information was submitted on February 24, 2026.</p> <p>On February 23, 2026, OCPR sent an RFI requesting evidence for three (3) municipality accounts and the notifications sent to each one of the estimated consumption in kWh of their contribution for CILT (Contribution in Lieu of Taxes) and the final invoice for the consumption in excess of the established cap allowed for the years 2022 to 2025. The response is due on March 2, 2026.</p>
OCPR, No. OC-25-39 (Puerto Rico Fiscal Agency and Financial Authority [“AAFAF”] Audit Report)	<p>This audit pertains to AAFAF and the report was issued on December 15, 2024.</p>	<p>On January 27, 2026, LUMA received a notification from OCPR with the evaluation letter of the PAC response submitted on October 1, 2025 requesting additional information. The due date for this request is May 1, 2026. LUMA will be responding by such date.</p>
OCPR, Carta Circular OC-25-20	<p>This Circular Letter applies to government entities</p>	<p>At this moment, there are no pending requests.</p>

Government Entity	Audit Description	Significant Updates
	under the Executive Branch who receive contributions from the General Fund.	
PREPA FY2023 Audit	KPMG Audit of PREPA Financial Statements (FY2023)	LUMA continues to support PREPA's ongoing audit and has provided responses on a rolling basis to Klynveld Peat Marwick Goerdeler ("KPMG") and PREPA requests. PR Treasury Department's ("Hacienda's") representatives notified LUMA that PREPA's audit was expected to be completed and published in February 2026, however this date has shifted to March 2026.
PR Treasury Department & Municipalities by Pricewaterhouse Coopers ("PwC")	PwC Audit of LUMA Energy, LLC 2023 and 2024 (Consolidated: ManageCo & ServCo and Standalone: ServCo) – Financial Statements	The 2023 audit remains ongoing with a target issuance date shifted from February 2026 towards March 2026. The 2024 audit is estimated to be completed by April 2026.
P3A FY2022 Audit – by Vázquez & Vilanova	First Year ("FY2022") T&D OMA Compliance – audit for the first full year of LUMA operations.	No pending actions from LUMA.
P3A FY2023 Audit – by Vázquez & Vilanova	Second Year ("FY2023") T&D OMA Compliance – audit for the second year of LUMA operations.	No pending actions from LUMA.
P3A FY2024 Audit – by Vázquez & Vilanova	Third Year ("FY2024") T&D OMA Compliance – audit for the third year of LUMA operations.	No pending actions from LUMA.
Union Pension Plan Compliance ("NEBF") 2023 (Calendar) Audit – by Withum	Pursuant to Article 6, Sections 6.7 and 6.8 of the Restated Employees Benefit Agreement and Trust for the National Electrical Benefit Fund, the Trustees of the Fund have established a Payroll Audit Program.	No pending actions from LUMA.
Central Office for Recovery, Reconstruction and Resiliency ("COR3") Monitoring by Deloitte	Deloitte Monitoring for Q1-FY2025 Federal Funding process.	No pending actions from LUMA.

The following audits have had no significant changes since the last report:

OCPR, No. 15560 – Audit of debt issued by the Commonwealth of Puerto Rico and its public corporations from January 1, 2000 – present day.

OCPR, No. 15637 – Audit of the Municipality of Guánica.

8.0 Material T&D OMA Items

PREPA's Non-Compliance with T&D OMA Obligations

- February 2026 is the thirty-ninth (39th) consecutive month in which PREPA did not fully fund one or more of the Service Accounts and failed to comply with its contractual obligations, in breach of the T&D OMA.
- February 2026 is the twenty-sixth (26th) consecutive month in which PREPA did not provide any funding for the Outage Event Reserve Account.
- February 2026 is the eighteenth (18th) consecutive month in which PREPA did not provide the required funding to replenish the Contingency Reserve Account.
- LUMA has issued thirty-nine (39) non-compliance notices to PREPA and notified P3A as Administrator of the T&D OMA.
- LUMA has issued twenty-four (24) notices to PREPA and notified P3A as Administrator regarding fuel advances made by PREPA to Genera outside of the funding cycle established in the T&D OMA, LTGA OMA and the PGHOA.
- Since January 2023, LUMA has requested PREPA to provide balance sheet reconciliations. Until initial balance sheet reconciliations are provided, including a segregated opening balance sheet for the Transmission and Distribution (“T&D”) system, LUMA is prevented from providing certain Operation and Maintenance (“O&M”) services related to financial reporting under T&D OMA. On August 20, 2024, FTI was contracted by the Puerto Rico Fiscal Agency and Financial Advisory Authority (“AAFAF”) to define the scope of PREPA’s Accounting Remediation project, including the balance sheet separation efforts.
- On June 12, 2025, LUMA notified PREPA of its irrevocable delegation of authority as its agent after LUMA obtained on June 2, 2025, a copy of Resolution 5183, to Repeal Resolution 5020 and authorize the Executive Director of PREPA as the Sole Entity Responsible for the management of Grant applications related to the Transmission and Distribution System, approved on April 30, 2025, by the Governing Board of PREPA. Resolution 5183 is null, and void given the irrevocable authority granted by PREPA to LUMA under section 5.6(a) of the T&D OMA to represent PREPA before any Governmental Body, which includes the Federal Emergency Management Agency (“FEMA”).
- On February 19, 2026, PREPA’s Governing Board under Corporate Resolution 5218 approved six (6) pending Accelerated Storage Addition Program (“ASAP”) Agreements for a total of 486.4 MW of additional battery energy storage capacity. The contract approved include: 1) Polar Power US, Inc. for 71.4MW, 2) Lajas Solar Project, LLC for 80MW, 3) CS-UR Juncos PV, LCC for 125MW, 4) Infinigen Yabucoa ASAP, LLC for 50MW, 5) Solaner Puerto Rico Once, LLC for 40MW and 6)

Xzerta-Tec Solar I, LLC for 120MW. These contracts can now proceed to Fiscal Oversight and Management Board (“FOMB”) review.

- LUMA is actively advancing the FEMA-obligated project to modernize the electrical system in Vieques, which has been approved by PREB). This initiative includes the planned development of a new substation and microgrid. The project is currently pending authorization from PREPA’s Governing Board to proceed with the \$7.38 million land acquisition from PRIDCO and to designate a representative to finalize the transaction. The purchase approval request (LUMA-PREPA-T-01019) was submitted on July 30, and the microgrid study was delivered on December 6. Since October, the Owner has failed to comply with its contractual obligations under the T&D O&M Agreement by delaying approval of ASAP Agreements due to the Governing Board’s lack of quorum. This conduct directly violates Article 6(a)(v)(A), which requires the Owner to “respond promptly (and in any event within thirty (30) days or shorter period required by this Agreement) to all requests of Operator with respect to all matters requiring the approval, review or consent of Owner (and in each such case, unless otherwise specifically stated in this Agreement, Owner shall not unreasonably withhold, delay or condition any such approval, review or consent).” The repeated delays, now extending for several months, exceed the 30-day limit and constitute an unreasonable withholding of approvals, contrary to the Owner’s responsibilities under the Agreement.
- Regarding the Monacillos Primary Control Center (“PCC”) project, there is a planned stakeholder meeting for March 4, 2026, between PREPA and LUMA in which this project will be addressed. For the meeting, LUMA will present a proposal to address PREPA’s concerns and agree on a path forward to ensure the over \$150 million in federally funded investments are not further delayed ensuring the modernization efforts essential for system reliability and public safety.
- The Consolidated Project List process adopted by PREB in its February 5, 2026, R&O, as subsequently ratified by its February 11, 2026, R&O, should serve as the controlling execution mechanism concerning the review and reactivation of previously withdrawn FEMA funded projects under the FAAS program. Projects included in the revised list of the February 11th R&O should be reactivated and aligned with available Stafford Act Section 406 funding opportunities, with additional reactivation occurring as further Stafford Act Section 428 funding becomes available. Compliance oversight by PREPA or P3A should proceed concurrently with project development, rather than as a condition precedent to activation, to ensure timely use of federal funding and reduce reimbursement exposure. Continued failure to activate the 289 FAAS projects places at risk the recovery of approximately \$231 million in incurred costs and exposes an additional \$170 million in reconciled costs to potential de-obligation, for a total incurred cost exposure of \$401 million. Although costs have already been incurred on the affected projects, reimbursement remains uncertain where projects remain inactive or where discrepancies persist regarding eligibility for advancement, and any FEMA reimbursements not received risk being borne directly by ratepayers.

PREPA Reorganization and Shared Services

- As stipulated by the T&D OMA, Shared Services were only intended to last 6 months after commencement of GenCo Operator, which term shall not exceed 3 years. After the original 6 months of Shared Services, the Agreement has been extended for PREPA four (5) times with the last one executed on December 31, 2025 for an additional six (6) months until June 30, 2026. It is imperative that PREPA complete its full separation from the Share Services Agreement to advance its reorganization as established in its Fiscal Plan. Accordingly, LUMA continues to support PREPA with the provision of Shared Services with the expectation that no further extension will be required.
- The A&R SSA outlines specific conditions to ensure mutual alignment on expectations for progress during this additional extension period. However, the biweekly Shared Services reports submitted by PREPA so far did not meet the requirements set forth in the agreement. In alignment with its approved Fiscal Plan, PREPA as a holding company (HoldCo) has yet to establish a comprehensive financial governance framework to standardize and consolidate financial reporting across PREPA (HydroCo), LUMA (GridCo), and Genera (GenCo). This lack of coordination continues to hinder the development of integrated financial statements. Moreover, PREPA has not yet created the legal entity for GridCo, which is essential for properly segregating Transmission and Distribution assets under LUMA's operation. PREPA also remains engaged in Shared Services, having repeatedly requested extensions to the Shared Services Agreement rather than executing a full exit. These unresolved issues pose significant challenges to achieving accurate and consolidated financial reporting.

Net Energy Metering

- In compliance with the current regulation of distributed generation interconnection, LUMA successfully completed an additional 6,296 supplemental studies in February 2026. The studies cover distribution feeder voltage, thermal, and protection analyses, which are critical to maintaining the distributed system's stability and reliability. As of February 28th, all feeders with penetration levels above fifteen percent (15%) have been studied. Through this process, LUMA has identified the required system upgrades. LUMA is currently in the process of preparing the cost and timeline information to share with the developers. LUMA is highly concerned about the increasing number of interconnections surpassing the pace of comprehensive studies, which poses a systemic reliability risk. LUMA has engaged in discussions with distributed generation developers and installers to secure payments for required supplemental studies.

Third Party Pole Attachments ("TPA")

- During the month of February, LUMA continued negotiations with carriers regarding the newly proposed FCC Pole Attachment Rate.
- LUMA maintained discussions with government stakeholders to secure additional funding for work associated with the development of a complete TPA inventory and the transfer of pole attachments.
- In coordination with the carriers, LUMA advanced the development of a comprehensive work plan aimed at securing payment and bringing all existing unauthorized attachments into compliance.
- LUMA is preparing a new Pole License agreement draft to be shared with carriers in Q3 FY2026.

- The Municipality of Cabo Rojo executed a Joint Use Agreement with LUMA for the installation of security cameras. LUMA is also coordinating the joint use of PREPA infrastructure for security camera installations with the municipalities of Manati, Cataño and Dorado.
- LUMA participated in multiple public hearings held by the Puerto Rico Telecommunications Bureau across the island under the Case NET-2025-RS-0001.
 - The NET proposes to establish a consolidated plan, in coordination with telecommunications companies, aimed at ensuring the proper maintenance, repair, or removal of telecom infrastructure that poses a danger to public safety or is in a state of disuse or abandonment.
- LUMA is collaborating with the DOE on the Utility Pole Loading Abatement TPA project.

LUMA's Billing and Collection Efforts

- LUMA has partnered with our Bill Print vendor to launch an 'Address Standardization' initiative aimed at reducing returned mail and ensuring customers receive their invoices on time. By cleansing and validating address data using USPS-compliant standards, we aim to improve delivery success, reduce operational costs, and enhance customer experience. Customers will be encouraged to verify their mailing information to support this effort. Cycle 1 was updated in January. Cycle 2 was updated in February, and the projected plan is to continue to cycle 3.
- LUMA activated almost 2,498 customers on the Net Energy Metering ("NEM") tariff in February.
- LUMA began receiving Low Income Home Energy Assistance Program ("LIHEAP") funds in May on behalf of qualified customers. In January, over \$ \$5.7 K in payments were applied to customer accounts. LUMA reached 5,850 new payment agreements with customers in February 2026, for a total of over 152,408 agreements since August 2021. Also, in February LUMA completed over 129,279 outbound collection calls for a total of over 6 million outbound calls since August 2021. LUMA's Revenue Protection team collected over \$43.7 million in February 2026 directly related to active customer collections of past due receivables. Collection efforts included outbound calls, letters, emails and inbound calls.