



INSPIRING CULTURES LTD: A LONG-TERM LEARNING & DEVELOPMENT PARTNER TO ONE OF THE UK'S LEADING LEISURE AND HOSPITALITY OPERATORS



We have worked closely with Haven for over three years, building an excellent relationship founded on trust, integrity and consistent delivery. We have become one of their most trusted partners for learning & development, conflict resolution, and cultural impact. We're known and valued for knowing their business inside and out, speaking their language, and personalising every piece of work to be highly relevant and aligned with their values.

A SNAPSHOT OF THE WORK WE HAVE DELIVERED

- ★ Delivering bespoke training to park teams to reduce conflict and strengthen ways of working
- ★ Providing Employee Relations (ER) training across parks
- ★ Design and delivery of senior leadership development programmes
- ★ Facilitating the ED&I group and Inclusive Culture event
- ★ Delivering ILM-accredited programmes
- ★ Coaching and mentoring leaders
- ★ Working with head office teams on how to influence by storytelling

THE IMPACT FOR HAVEN

- ★ **Leadership capability and confidence:** A stronger, more confident generation of leaders across parks and HO equipped through coaching, mentoring and ILM-accredited development to manage people, performance and conflict without escalation.
- ★ **Sustained impact:** Increased knowledge and confidence to apply ER policies in a compliant and consistent way.
- ★ **Cultural shift:** A visibly more open and inclusive culture, driven by the ED&I group, reaching into everyday park life, rather than just at Head Office level.