

POSITIVE DIALOGUE: 1 DAY COURSE



OBJECTIVES

The James Paget University Hospitals (JPUH) NHS Foundation Trust is an acute-care NHS foundation trust that runs the main James Paget Hospital in Gorleston, Norfolk, England. They employ over 4,000 people.

We provided bespoke training for JPUH to enable their leaders to feel more confident when engaging in constructive and deconstructive conversations. Small group sessions were conducted over 3 days allowing for a safe and encouraging environment for them to hone their skills.

BENEFITS TO JPUH COLLEAGUES

By the end of the training, participants were able to recognise and comprehend other people's communication styles in addition to knowing their own 'preferred' style.

They discovered how to adjust their approach to lead, inspire, and motivate others, and how to modify their natural communication style when suitable. Understanding DISC also made it easier to understand why personality clashes can happen and provided the tools to help avoid them.

COURSE OVERVIEW

- Completion of shortened DISC profile
- The background of DISC
- Understanding your personality type
- Recognising various personality types in your teams
- How productive teams operate and produce outcomes (including team communication game)



FEEDBACK



Wonderful workshop, very informative and interactive.



Very entertaining, made you participate in the group work. Fantastic.



Lots of interaction in the class and feel learned a lot. Loved the session.



Steve was really enthusiastic and used interactive methods to engage us.