



INVESTIGATIONS: 2 DAY COURSE

OBJECTIVES

Leicester City Football Club (LCFC) colleagues often manage sensitive and complex issues requiring effective investigation and resolution. Although many team members already had a good understanding of investigative practices, there was a need to deepen their expertise and provide structured methodologies to ensure consistent, ethical, and comprehensive approaches.

Addressing these challenges would enhance the team's ability to handle safeguarding concerns, policy compliance, and conflict resolution with professionalism and integrity

BENEFITS TO THE ORGANISATION

Building on the skills LCFC colleagues had already developed, ICL, designed a targeted training program that blended foundational principles with advanced techniques, including those listed below.

COURSE OVERVIEW

- **Advanced Investigative Techniques:** Refining existing skills such as evidence collection, structured questioning, and documentation.
- **Contextual Case Studies:** Interactive sessions based on scenarios relevant to LCFC's operational challenges allowed participants to practice and hone their abilities in a realistic setting.
- **Ethics and Fairness:** Emphasis was placed on ensuring investigations adhered to ethical standards and regulatory frameworks, reinforcing trust and accountability.
- The program focused on practical application, enabling participants to transition seamlessly from theory to real-world execution.



FEEDBACK

What did you like most about the course?



100%
How would you rate your overall Training experience?



100%
How useful was the content to your role?



100%
How relevant were the exercises to your role?



100%
How would you rate the overall of our training?