

## Card 4: The segment swaps

Part Six: what changes by concept. Everything else runs the core system.

| Rule                      | The line                                                                                                                                                   | Taught in |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Weeks of payroll          | Cash on hand / an average week's total payroll, taxes and benefits included. Under 2 weeks is an emergency; target 4, on the scoreboard next to prime cost | Ch 16     |
| A la carte capture rate   | Member families dining at least once in the month / total member families. The club's covers                                                               | Ch 17     |
| Minimum spend attainment  | Share of member families hitting the quarterly minimum. Shortfall billing is revenue that churns members                                                   | Ch 17     |
| Club food cost            | Runs above the Card 1 full service bands by design; quality is a member benefit. Grade against the club's budget, not the bands                            | Ch 17     |
| Outside banquet cap       | No more than 2 member-facing Saturdays a quarter go to outside business. The board's preferred mix, in writing, before booking toward either               | Ch 17     |
| Breakfast covers          | Occupied rooms x capture rate x guests per room, written the night before                                                                                  | Ch 18     |
| RevPASH                   | Meal period revenue / (seats x open hours)                                                                                                                 | Ch 18     |
| Drinks per bartender hour | Tracked on peak nights. The bar's covers: speed is capacity, and capacity is revenue                                                                       | Ch 19     |
| Keg accounting            | Kegs tapped versus pints rung, weekly. A half barrel holds about 124 pints on paper and yields fewer in practice                                           | Ch 19     |
| Bar cash control          | Drawers counted by 2 people. Drops logged the moment a drawer clears \$1,000. Nightly, no weekend exceptions                                               | Ch 19     |
| Hiring waves              | Managers hired 8 weeks out, leads at 6, crew at 3                                                                                                          | Ch 20     |
| Soft open                 | An experiment, not a preview: half the covers, a trimmed menu, comps budgeted in advance, 3 or 4 nights on purpose                                         | Ch 20     |