

CHRONOS WORKFLOW PLATFORM (CWP)

Self-Service Workflow and Document Management

A ready-to-use, no-code platform for designing, running and changing business processes, with built-in document management. Business users set up workflows themselves, without IT development.

2–3 days

Average setup time per process

60–80%

Shorter implementation cycle, on average

Unlimited

Users and business processes

50+

Form field types

— WHY IT MATTERS

Companies need to adjust their business processes quickly as markets change. Changing workflows in back-office and front-end IT systems is often complicated and costly.

CWP was built to make process changes as easy as possible for the people who run the processes, instead of the developers.

— WHERE IT FITS BEST

CWP suits business units that would otherwise need custom application development, which is slow and expensive compared with an off-the-shelf, self-service product.

It works in any business area: CRM, HR, finance and supply chain, manufacturing and logistics, marketing, administration, product development and R&D.

— WHAT SETS CWP APART



Ready to use

An off-the-shelf product, not a development project. Maintenance is simple and cost-efficient.



Self-service

Business users digitize processes and set up workflows quickly, without IT resources.



No limits

Unlimited users and business processes, with no per-user fees.



Complex workflows

Parallel, sub- and automatically triggered processes, with all their related documents.



External interfaces

Connects to third-party system databases, such as ERP systems and SAP.



Built-in documents

Document management is part of the platform, not an add-on.

— HOW CWP COMPARES

The main differences between CWP and developer-oriented workflow systems:

	CHRONOS WORKFLOW PLATFORM	DEVELOPER-ORIENTED WORKFLOW SYSTEMS
Built for	Business users, with a simple web interface for both administration and daily use	Developers, in a software development environment with a special client to install
Purpose	Setting up and running processes, not developing applications	Speeding up workflow application development projects
Time per process	2–3 days on average, from a technical point of view	2–3 months on average
Who is needed	No IT developer needed	IT developers or a development company
Processes	Any number of processes in one platform	One application per process
Knowledge needed	Business processes only	A programming language, the development environment and the business process
Over the lifetime	Supported by business key users	Needs IT developer support for its whole lifetime
Requirements covered	About 95% of user requirements without further development	Any requirement, through development

— TYPICAL PROCESSES

Whatever the process, you can set it up yourself in CWP, without programming resources:

Contract approval

Management of change (MOC)

Customer complaints

Employee hiring

Project tracking

Applicant tracking

Purchase order approval

Travel and expense tracking

Employee onboarding and offboarding

— THE BUSINESS CASE



Fast return on investment

The cost of the platform is about the same as a single custom development project, and very competitive with other workflow tools on the US and European markets.



Shorter implementation

Workflow implementation cycles are 60–80% shorter on average, because business users set up processes themselves instead of waiting for development.

KEY FEATURES

Graphical workflow designer

Draw process maps in the built-in designer, or import flow charts from Microsoft Visio. Each process is stored as an XML description.

To-do activity dashboard

Each user sees all open tasks from every process in one to-do list, with deadlines and priorities highlighted.

Digital signatures

Request a digital signature at the end of any step, including signatures from multiple users, with timestamp integration.

Organizational database

People, groups, roles and departments with their hierarchy, kept up to date by Active Directory synchronization.

ISO and EU data compliance

Developed under Chronos Systems' ISO 9001 and ISO/IEC 27001 certified processes, and built to follow EU data protection rules, including GDPR.

External database access

Insert external database queries into forms with a simple query builder, and run shell or batch commands at step transitions.

Process Wizard

Set up a workflow in a few clicks: e-forms, process owners, step owners, routing conditions, and notifications and alerts.

AI-powered functions

An AI Assistant for questions about process data, AI summaries that condense long documents or text into a brief overview, generative AI that writes text inside forms, and AI report analysis that sums up findings in plain language. AI runs under a separate AI agreement or your existing AI contract.

Microsoft Office integration

Upload any number of WordMerge templates and map their merge fields to form fields. Export report results to Excel.

Multilevel notifications

Send notifications to any address, with a custom subject and body, at any number of step transitions.

Reporting: lists and statistics

Graphical reports with charts, real-time dashboards, statistical and performance reports, and a report builder for custom lists per process. Reports can be scheduled and exported to Excel.

Flexible step owners

Assign each step to a person, role or department, or route it automatically by field content or referenced master data.

Customizable e-forms

Build a form for each process step from 50+ field types to collect exactly the information you need. Use font and background colors to highlight key information.

Audit trail

The platform records and displays every change made in every process task.

Document and content management

A full workflow and document management system in one, through the entire process.

Job-based security

A process document is visible only to its participants, process owners and assigned process readers.

Hierarchy handling

Link processes, documents, or processes and documents to each other in a hierarchy.

Deployment options

Enterprise SaaS in the cloud, or self-hosted on premises. Plans and pricing: www.chronosworkflow.com/pricing

OPERATIONAL ENVIRONMENT

APPLICATION AND WEB SERVER

Windows Server, Microsoft IIS

DATABASE SERVER

Microsoft SQL Server or Oracle

WORKFLOW ENGINE

Service-based

BROWSERS

All major browsers

DEVICES

Fully responsive on desktop, tablet and mobile

AUTHENTICATION

IIS authentication, Active Directory sync, or LDAP via a custom IIS ISAPI extension

See CWP with your own processes.

Book a demo at chronosworkflow.com or write to CWP@chronosystems.com.

[Book a Demo →](#)