

WILDLANDS

Accessibility Guide

**Perth,WA
2nd January
2027**

The guide has been specifically designed with an accessible colour scheme, font and formatting and is suitable for text-to-speech.

If you have any issues accessing this document, please contact us at **accessibility@untitledgroup.com.au**

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Welcome

Download our Wildlands Accessibility Guide, share it with friends, and save it to your phone, so all the information you need is right there with you at Wildlands.

Wildlands will be held at **Arena Joondalup, located at Kennedy Dr, Joondalup WA 6027.**

The grounds are made up of a mix of grassed ovals, concrete footpaths, car park asphalt and garden beds.

There are flat access routes throughout the site, however please be aware that some areas near car parking have kerbs and certain surfaces may be uneven, sloping or have loose gravel, particularly in wet weather.

We hope to have an open line of communication with you directly to ensure we can make your time at the festival as comfortable as possible.

If you have any other questions or suggestions of measures we can take to be more inclusive please contact us at accessibility@untitledgroup.com.au

Accessible tickets

Let us know your accessibility requirements

1. Select the Accessible or Companion ticket type at checkout. Once you've purchased, keep an eye on your confirmation email. This will include everything you need to share your accessibility requirements with our team, including who to contact and any forms to fill out.
2. Any requirements you would like our team to know now so we can accommodate you to the best of our ability, please email us at accessibility@untitledgroup.com.au

You'll receive a ticket confirmation email, but your actual ticket lives in the **DICE app**. Download it via the Apple Store or Google Play store, create an account, and your ticket will pop up automatically.

If you did not purchase an accessible ticket, you can reach out to [DICE support](#) to change your ticket type, so that we can keep a record of any requirements you may have.

Companion Card Tickets

If you have a Companion Card, your carer is eligible for a complimentary ticket to accompany you at Wildlands.

Here's how it works:

1. Select a Companion Card comp ticket at checkout alongside your paid ticket.
2. Complete your purchase and check your confirmation email for next steps.
3. Email your Companion Card details to accessibility@untitledgroup.com.au and we'll issue your complimentary ticket. Please feel free to include any accessibility requirements you have for event day as well.
4. Once sent, we'll issue your complimentary Companion Card ticket to the email used for your original purchase.

Please note this is applicable for both GA and VIP options, however VIP companions will not receive any physical inclusions.

The companion card details you provide us will also need to be shown to gate staff upon entry to the event.

Getting There

Public Transport

The closest station is Joondalup on the Yanchep Line, approximately 1km from Arena Joondalup.

Transperth services are accessible for passengers with mobility requirements. If you need assistance getting to the event via public transport, we recommend checking accessibility options on the [Translink Journey Planner](#) ahead of time.

Driving + Drop Off/Pick Up

Arena Joondalup is located at Kennedya Dr, Joondalup WA 6027.

ACROD Permit holders can park, pick up and drop off at the designated ACROD parking area.

Here's what you need to know:

- Use **Waabiyn Way** for drop offs and pick ups, approaching from Moore Drive (westbound only)
- Have your ACROD Permit ready on arrival
- Follow directions from Traffic Controllers and Event Staff
- Please note it's a 200 metre journey with a slight incline to the event entry.

Entry/Arrival

At the gates, an Accessible entry point is available for GA, VIP or Fast Pass tickets.

Your ticket lives in the DICE app - no email digging, no wifi needed. [Download it here](#) and set up your account.

Your QR code activates a couple of hours before gates open. Check the yellow button on the app's ticket page for the exact time.

To activate:

1. Open DICE and log in.
2. Tap the ticket icon.
3. Select 'Wildlands'.
4. Tap Activate QR Code.

Keep in mind:

- One QR code per person.
- Arriving together? Show all tickets on one device.
- Don't screenshot the QR code: it won't scan.

Also bring:

- Valid ID, in hand (no photos).
- Empty water bottle, sunscreen, sun-smart clothing.

Ticketing issues? Contact [DICE Support](#) before arrival, or the Box Office on site.

DICE is the only official ticketing platform for Wildlands. Tixel is the only official resale platform.

Hidden Disabilities Sunflower Initiative

Wildlands is a proud supporter of the Hidden Disabilities Sunflower Initiative.

The Hidden Disabilities Sunflower is a way to share with our team and other attendees that you have a hidden disability.

We will be providing Hidden Disabilities Sunflower Lanyards at the Box Office, which is located at the entrance of the festival. These lanyards will be available for anyone, you do not need to disclose your disability to staff in order to receive one.

By wearing a Sunflower lanyard, you're letting our team know that you might need extra help, understanding, or just some more time. If you're interested in one, please let our staff know on arrival and they will be able to arrange this for you.

Accessibility Features

Accessible Viewing Platform

We're so excited to share that we'll have an accessible viewing platform at both the Sahara and Summit stages! Please note, the platform is strictly reserved for guests with accessibility requirements and space is limited, it can't be reserved ahead of time.

Haptic Vests

We're committed to making Wildlands accessible for everyone. This year we're exploring haptic vests to help patrons feel the music, with more details coming soon.

Auslan interpreters won't be available this year.

Low Sensory Space

A Low Sensory Space will be available on site, location dropping on the site map closer to the event.

You can also head to Crowd Care anytime. There's a quiet chill-out space, plus friendly team members if you need someone to talk to.

Accessibility FAQs

Q: What do I do if I'm overwhelmed at Wildlands?

A: A Low Sensory Space will be available on site. Location will be on the site map closer to the event.

You can also head to the Info Booth or Crowd Care team anytime. There's a quiet chill-out space, plus friendly team members if you need someone to talk to.

Q: What if I have lighting sensitivities?

A: This event contains flashing and strobe lights throughout the day, and lighting levels can vary across the site. Some areas may be darker or dimly lit, especially in the evening near certain stages and installations.

Please reach out to us beforehand at accessibility@untitledgroup.com.au and we'll do our best to make your experience as smooth and comfortable as possible.

Q: Can I bring my medication to Wildlands?

A: You are welcome to bring medication for medical purposes, however please bring a copy of your prescription and a photo ID to show to event staff and security staff at the gates.

Accessibility FAQs

Q: Will an audio loop be installed?

A: Unfortunately we will not have an audio loop installed at Wildlands this year.

Q: Are there accessible toilets at the Wildlands?

A: Accessible toilets will be available on site. Keep an eye on the site map once released for locations. When you arrive, ask the friendly staff and they'll point you in the right direction.

We'd recommend noting the locations early in the day, it can get busy later and we want to make sure you can always access them easily.

Q: What can I do to find out more about accessibility at Wildlands?

A: Wildlands has put provisions in place to best accommodate people with accessibility requirements.

For more information, email:

accessibility@untitledgroup.com.au.

**Festival Site Map
is Coming soon!**

**Transport Map is
Coming soon!**