



Interoperability APIs

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We understand the importance of improving health information access for our members. In accordance with the Centers for Medicare & Medicaid Services (CMS) Interoperability rules, Solis Health Plans makes its health information available through secure APIs (application programming interfaces). Members who consent can share their data with third-party apps of their choice.

Please visit the websites below for API documentation, usage, and other information:

- **Solis Developer Portal:** <https://developers.aaneelconnect.com/?payerCode=0F574D6D-13F3-43C3-89BC-998EE17597B5>
- **Provider Directory API:**
<https://developers.aaneelconnect.com/providerdirectory/location-api/location?payerCode=0F574D6D-13F3-43C3-89BC-998EE17597B5>
- **CMS Interoperability Implementation Guides and Standards:**
<https://www.cms.gov/priorities/key-initiatives/burden-reduction/interoperability/implementation-guides-and-standards>

For App Developers: How to Register an App

1. Go to the [Solis Developer Portal](#).
2. Click Sign Up and complete the registration. If you already have an account, click Sign In.
3. From the Dashboard, click Add an Application and submit your app for Solis.
4. Solis will review your request. Once approved, you will receive the credentials to connect.
5. Test your app in the Developer Sandbox using sample (synthetic) data before connecting to live data.

Solis may deny or end an app's access only if it poses an unacceptable risk to the security of Solis systems or member information.

Questions about the Developer Portal? Email techsupport@aaneel.com or call **813-200-5604**.



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Important information to review before you use an app

Once your information is shared with an app, Solis no longer controls how it is used. Before you connect an app, read its privacy policy and ask:

- Will this app sell my data for any reason?
- Will this app share my data with other people or companies?
- How will this app use my data, and can I limit that?
- How does this app protect my data?
- What happens to my data if I stop using the app?
- Will this app tell me if its privacy policy changes?

If the app does not have a clear privacy policy, or you are not comfortable with the answers, think carefully before using it.

Who protects your information

Solis Health Plans, your doctors, and hospitals are "covered entities" under HIPAA, the federal law that protects your health information. Most third-party apps are not covered by HIPAA. Instead, most apps fall under the jurisdiction of the Federal Trade Commission (FTC) and the FTC Act, which protects against deceptive practices (for example, if an app shares your personal data without permission, despite having a privacy policy that says it will not do so).

Learn more from the FTC:

- [How to protect your privacy on apps](#)
- [Understanding mobile apps](#)
- [Your health information and HIPAA \(HHS\)](#)

How to report misuse or file a complaint

If you think your information has been breached or an app has used your information inappropriately, you can contact:

Solis Health Plans

- Compliance Hotline: 833-896-3761
- Email: compliance@solishealthplans.com
- Member Services: 844-447-6547 (TTY: 711)



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Federal Trade Commission (FTC): For complaints about an app

- Online: <https://reportfraud.ftc.gov>
- Phone: 844-382-4357

U.S. Department of Health and Human Services, Office for Civil Rights (OCR):

For complaints about a HIPAA-covered entity, such as a health plan, doctor, or hospital

- Online: <https://www.hhs.gov/ocr/complaints>
- Phone: 1-800-368-1019 (TDD: 1-800-537-7697)

Solis will not retaliate against you for filing a complaint.

Starting January 1, 2027

Your doctors can see your information (Provider Access)

Your in-network providers who treat you will be able to get your claims, clinical, and prior authorization information from Solis, so they have a more complete picture of your care. You are included automatically. If you do not want your providers to get your information this way, you may opt out at any time by using the Member Portal. You will have be able to enable and disable access to providers,

Your information can follow you to a new plan (Payer-to-Payer)

If you change health plans, your new plan can request up to five years of your information from Solis, so you do not have to start over. This only happens if you give permission.

You may opt in, or change your choice, by toggling the switch ON/OFF from Previous Insurer section in the Member Portal.

Information for Providers

Starting January 1, 2027, eligible Solis network providers and facilities can securely access authorized member information through the Provider Access API.

The API provides access to relevant claims, clinical, and prior authorization information, helping providers obtain a more complete view of the member's care. Providers and facilities: Visit the Developer Portal for API access, create account and Navigate to dashboard and submit the application.