



Workforce Suite: Develop Your People

Develop Every Officer. Prove Every Step.

The Workforce Suite is how agencies develop officers once they're on the job. COACH runs field training, TRAIN manages courses and certifications, METER runs performance evaluations, PULSE flags early warning signs, and INTRA handles professional standards. All five are built on COMS, so every DOR, cert, review, risk indicator, and complaint lives on the same officer record. Nothing gets lost between systems, and nothing falls through the cracks.

The Problem

Developing officers still runs on paper and guesswork.

- **Field training on paper.** Daily DORs are hard to review, easy to lose, and impossible to trend.
- **Records scattered.** Training, certs, and due dates sit in separate systems no one fully trusts.
- **Problems surface late.** Performance and conduct issues show up long after they could have been corrected.

Benefits

Build better officers with a record that follows them.

- **Digital field training.** COACH replaces paper DORs with structured, reviewable FTEP records.
- **Training you can prove.** TRAIN tracks courses, certs, and due dates with automatic reminders.
- **Standards without surprises.** INTRA keeps professional standards consistent, documented, and defensible.
- **Evaluations on time.** METER standardizes reviews so they're fair, comparable, and done when they should be.



Development and Accountability.

Most agencies treat training and accountability as separate problems with separate tools. The Workforce Suite puts them on one record. A recruit's field training, their ongoing certs, their evaluations, and any professional standards case all attach to the same person in COMS. When a supervisor needs the full picture of an officer's development, it's already there, with no digging across systems. That's how you spot who's ready to advance and who needs support before it becomes a problem.

How it Works

One record follows every officer through their career.

1. **Start in field training.** COACH tracks a new officer's FTEP progress with structured, reviewable DORs.
2. **Build the skills.** TRAIN assigns courses and certifications and flags what's coming due.
3. **Measure performance.** METER runs scheduled evaluations against a consistent standard.
4. **Handle the exceptions.** INTRA documents professional standards cases start to finish, tied to the same record.

Features

- **Field training.** COACH digitizes DORs and FTEP tracking.
- **Training management.** TRAIN handles courses, certifications, and due dates.
- **Professional standards.** INTRA tracks complaints and internal cases end to end.
- **Performance evaluations.** METER standardizes and schedules reviews.
- **Early intervention.** PULSE flags at-risk patterns from performance and conduct data.
- **Built on COMS.** Every record ties to the same officer identity across the suite.

