



METER: Performance Evaluations

Fair Reviews. On Time. On the Record.

METER runs your agency's performance evaluations from start to finish. It replaces inconsistent forms and missed deadlines with standardized reviews, scheduled cycles, and clear scoring that every supervisor uses the same way. Built on COMS, each evaluation attaches to the officer's record and pulls from the same roster and history. Reviews get done on time, graded consistently, and stand up when they're questioned.

The Problem

Performance evaluations are inconsistent, late, and hard to defend.

- **Everyone grades differently.** Without a shared standard, one supervisor's "meets" is another's "exceeds."
- **Deadlines slip.** Reviews pile up, get rushed, or get skipped entirely.
- **No paper trail.** When a rating is challenged, there's little behind it to back it up.

Benefits

Make every evaluation consistent, timely, and defensible.

- **One standard for everyone.** METER uses the same forms and scoring across every supervisor and unit.
- **Reviews that happen on time.** Scheduled cycles and reminders keep evaluations from slipping.
- **Scoring you can defend.** Clear, documented ratings back up every decision.
- **Tied to the record.** Each evaluation attaches to the officer's history through COMS.



One Standard, Every Supervisor, Every Cycle.

An evaluation is only as good as the standard behind it. METER gives every supervisor the same forms, the same scoring scale, and the same schedule, so ratings mean the same thing across the agency. Because it sits on COMS, each review draws on the officer's real history, their training, their field record, and prior evaluations, instead of one supervisor's memory. That makes ratings fairer, comparisons honest, and the record defensible if a promotion, a grievance, or a court challenge puts it under a microscope.

How it Works

Set the standard once, and run every cycle the same way.

1. **Build the form.** Define your evaluation categories, scoring scale, and review periods once.
2. **Launch the cycle.** METER schedules reviews and reminds supervisors before they're due.
3. **Score consistently.** Supervisors rate against the same standard, with documentation behind each score.
4. **Sign and store.** Completed evaluations attach to the officer's record, ready for the next cycle or a challenge.

Features

- **Standardized forms.** One evaluation template and scoring scale across the agency.
- **Scheduled cycles.** Automatic review periods and reminders keep evaluations on time.
- **Documented scoring.** Every rating carries the context behind it.
- **Officer history.** Draws on training, field, and prior reviews through COMS.
- **Supervisor visibility.** See which reviews are done, due, or overdue at a glance.
- **Built on COMS.** Each evaluation attaches to the officer's permanent record.

