



COMS: The Core of Command HQ™

One Record. Every App. One Source of Truth.

COMS (Core Operations Management System) is the foundation every **Command HQ™** app runs on. It holds your agency's people, org structure, roles, and permissions in one place, so a member is set up once and their record follows them from hire to retirement. No duplicate data entry. No disconnected systems. One source of truth for the whole agency.

The Problem

Most agencies run on a stack of tools that don't talk to each other.

- **Every system is its own island.** HR, training, scheduling, and reporting each keep a separate copy of your roster, and none of them agree.
- **Data entry never ends.** A new hire, a transfer, or a promotion has to be typed into a half-dozen tools by hand.
- **No one trusts the data.** When the org changes, permissions and records fall out of sync and staff stop relying on the system.

Benefits

Set it up once. Run your whole agency.

- **One identity per member.** A person is created once in COMS and carries across every app, from ENTRY to FORCE. No re-entry.
- **Your org chart, built in.** Agency → Command → Division → Unit drives roles, permissions, and reporting everywhere, automatically.
- **One source of truth.** Every app reads and writes the same data, so scheduling, training, and standards always match.
- **Access that follows the role.** Change an assignment and permissions update across the whole platform at once.



Built Together, Not Bolted On.

Most agencies pay a hidden tax to connect their tools: custom integrations, sync jobs, and a separate vendor for every seam. COMS removes that tax. Because every app is built on the same core, there is nothing to integrate and nothing to keep in sync. Add a new app and it already knows your people, your org chart, and your rules. The more of **Command HQ™** you run, the more that shared foundation pays off.

How it Works

Most agencies run on a stack of tools that don't talk to each other.

1. **Build your org.** Map your agency once, Command, Division, Unit. COMS becomes the backbone every app inherits.
2. **Add your people.** Each member gets one identity with rank, role, assignment, and certifications attached.
3. **Set access by role.** Permissions follow the org chart, so people see what their job requires and nothing more.
4. **Turn on apps.** Every Command HQ app you add plugs into the same identity, structure, and data. No re-setup.

Features

- **Shared identity.** One member record used by every app across the suite.
- **Org hierarchy.** Native Agency → Command → Division → Unit modeling.
- **Role-based access.** Permissions tied to assignment and rank, updated automatically.
- **Single data layer.** One database behind the platform, so records stay consistent everywhere.
- **Change tracking.** Updates to people, structure, and access are logged.
- **Single sign-on.** One login across the platform.

