



Keys to Patient Engagement and a Positive Patient Experience

Introduction

At Novadontics, we know that a successful dental practice is a busy practice, so we've developed an integrated patient engagement system that improves the patient experience and keeps your schedule full while simplifying communication for your staff and patients.

These fully customizable, easy-to-use features are specially designed to help your dental practice run smoothly so you can spend more time on the important things: growing your business and providing the best patient care. Our system has been proven to:



Reduce no-shows and cancellations



Increase patient retention and recall compliance



Keep your calendar filled



Increase staff efficiency



Maintain an open line of communication with your patients

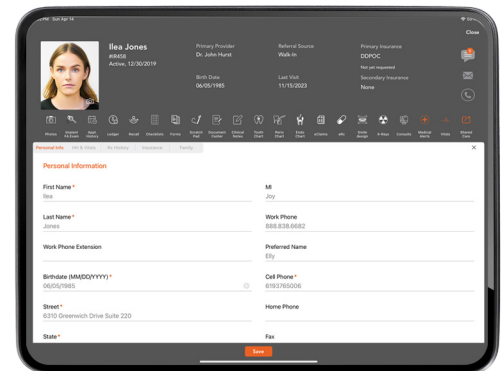


This eBook presents the integrated Novadontics features that are specially tailored to help you attract more patients and keep them happy and engaged with your practice. It also explores the unique advantages of Novadontics' seamless integration with the Care Pulse online booking app, which helps you connect with new patients and allows all of your patients to book appointments online, syncing directly with your Novadontics appointment book.

Novadontics Integrated Patient Engagement Features

Automated Online New Patient Registration System

- ✓ Sends a customizable welcome message to new patients via text and email
- ✓ Allows patients to fill out intake forms at their convenience via a link to an online form
- ✓ Reduces patient time in your waiting room
- ✓ Sends automatic reminders to patients to complete forms at a frequency of your choosing
- ✓ Decreases staff time spent on data entry



Bea Jones

Primary Provider: Dr. John Hart

Referral Source: Walk-In

Primary Insurance: DPOC

Birth Date: 06/05/1985

Last Visit: 11/15/2023

Work Phone: (555) 555-5555

Work Phone Extension: (555) 555-5555

Birthdate (MM/DD/YYYY): 06/05/1985

Call Phone: (555) 555-5555

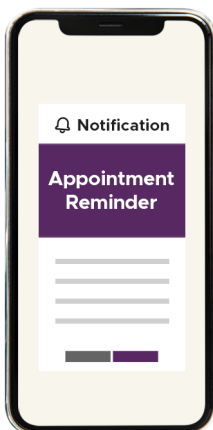
Street: 6310 Greenway Drive Suite 200

Home Phone: (555) 555-5555

State: CA

Zip: 90210

Save



Automated Appointment Reminders

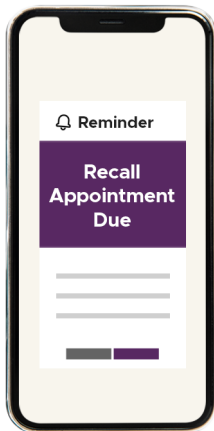
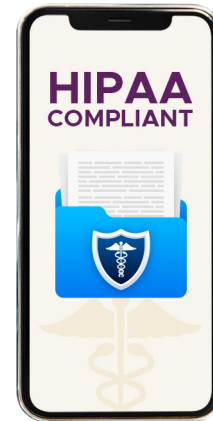
- ✓ Can be sent via text and email
- ✓ Have customizable content and frequency
- ✓ Make patients significantly less likely to forget or miss an office visit, resulting in more revenue for your practice
- ✓ Allow appointments to be confirmed easily and conveniently with the click of a button
- ✓ Are automated and fully integrated in the software
- ✓ Are sent on time every time, with no additional staff workload

HIPAA-Compliant Paperless Forms

Provide a safe and easy way to send customizable texts and emails with links to online forms to both patients and referring doctors with just the click of a button.

This includes:

- ✓ Consent forms
- ✓ Postoperative instructions
- ✓ Medical release forms

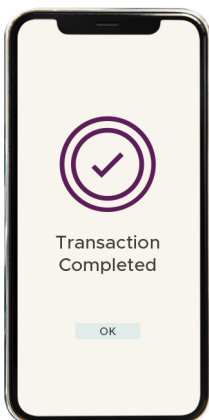


Automated Recall Reminders

- ✓ Automatically notify patients when they have an upcoming recall appointment due
- ✓ Keep patients returning regularly for preventive and follow-up visits
- ✓ Help your practice grow while providing consistent, high-quality patient care

Automated Birthday Messages

- ✓ Are fully customizable and automatically sent one day before the patient's birth date
- ✓ Are a simple way to build relationships with patients
- ✓ Create loyalty as well as referrals to friends and family



Online Patient Bill Pay

- ✓ Makes it quick and easy for patients to pay their bill
- ✓ Reduces the lag time between services rendered and receipt of payment
- ✓ Provides greater convenience to the patient, increasing their satisfaction with your practice
- ✓ Decreases staff time and associated administrative expense of processing payments

Fully Integrated Care Pulse Online Booking App

Help Patients Discover Your Office

With the Care Pulse app, patients looking for a new dentist in your area can:

- ✓ Easily find your office
- ✓ See your amenities and services
- ✓ Read patient reviews
- ✓ Instantly book appointments

Care Pulse charges you a low, one-time fee for new patient bookings, but the expense is small compared to the long-lasting financial benefit of adding new patients.



Provide All Your Patients with the Convenience of Online Booking

Your patients can download the free Care Pulse app from the Apple or Android store to their tablet, mobile phone, or desktop/laptop computer. Patients love using the app, which allows them to:

- ✓ Create a free account
- ✓ Book in-office appointments
- ✓ Schedule and attend virtual visits
- ✓ Confirm, change, or cancel appointments
- ✓ Upload photos, insurance cards, and files
- ✓ Communicate with your office on the go

And when your existing patients book appointments through the app, there is no additional fee for you!





About Novadontics

Novadontics' patented cloud-based practice management software (PMS) is the first and only dental PMS built by dentists for the general and dental implant industry. Based on expert guidance and experience, this platform streamlines traditionally fragmented functions, allowing you to efficiently manage your practice, optimize patient care, and grow your business.

A few things that make us different:

- ✓ Innovative, integrated software features that aid in diagnosis and treatment planning while managing all patient information and health history in a completely secure HIPAA-compliant cloud environment
- ✓ Industry-leading business, clinical, and front-office tools that streamline administrative functions with mobile access from any web-enabled device
- ✓ Network of experts providing online consultation support
- ✓ Second-to-none continuing education platform
- ✓ Integrated patient engagement tools
- ✓ One-of-a-kind online marketplace offering tremendous discounts on over 40,000 products from more than 50 of the dental industry's most prominent and reputable manufacturers and suppliers
- ✓ Seamless integration with the Care Pulse online booking app to help patients and providers connect

To Learn More or Schedule a Free Demo