

Annex 1: Data subjects, data categories and processing purposes

1. FlowMate Administration

- **Categories of personal data:**
name, first name, company, role, company address, group of companies, e-mail address, IP address (is resolved into geolocation upon registration), passwords (hashes only)
- **Categories of data subjects:**
FlowMate customers' employees
- **Purpose of the processing:**
provisioning and accounting of the service, ensuring operational safety of the service, provisioning of customer service
- **Legal basis:**
execution of contract between Flowmate and its customers [art. 6 (1) lit. b) GDPR]

2. FlowMate Customer Service

- **Categories of personal data:**
name, first name, company, e-mail address, time stamp of message, content of/ reason for message, possible answers to requests, follow-up questions, (e-mail etc.)
- **Categories of data subjects:**
FlowMate customers' employees
- **Purpose of the processing:**
provisioning of customer service
- **Legal basis:**
execution of contract between FlowMate and its customers [art. 6 (1) lit. b) GDPR]

3. Usage of FlowMate by the customers of FlowMate's customers ("users")

- **Categories of personal data:**
 - ID or e-mail address of connected accounts (e.g. Microsoft, Asana etc.), personal data from external systems, if applicable
 - business apps registered by users via flowmate.io, number of logins, time of last login, usage of FlowMate functions
 - telemetry data of system usage (for max. 30 days)
- **Categories of data subjects:**
customers of Flow Mate's customers ("users")
- **Purpose of the processing:**
Provisioning and accounting of the core integration platform service, ensuring maintenance and operational safety of the service,
- **Legal basis:**
 - execution of contract between FlowMate's customers and their customers [art. 6 (1) lit. b) GDPR]
 - FlowMate's legitimate interest in stable and secure system operations [art. 6 (1) lit. f) GDPR]