Singles Day giveaway terms and conditions

1. Organiser and giveaway

The organiser of the giveaway is EV.analytica Korlátolt Felelősségű Társaság (the Organiser).
Registered office: Zólyomi út 7. 3/1., 1118 Budapest, Hungary.
Company registration number: 01-09-432445.
Hungarian tax number: 32593321-2-43.
Contact: info@evanalytica.com.

The Singles Day giveaway runs on the Hungarian EV.app Facebook page and the EV.app Österreich Facebook page, with separate entry pools and separate draws.

Hungarian Facebook page: https://www.facebook.com/ev.analytica

Austrian Facebook page: https://www.facebook.com/evappat

Entries may only be submitted under the original Singles Day giveaway posts published on these official pages.

2. Giveaway period

Entries open on 11 November 2026 at 00:00:00 and close on 15 November 2026 at 23:59:59.

The draws start on 16 November 2026 at 11:00.

All times are Central European Time, CET, UTC+1, which applies in both Budapest and Vienna during this period.

3. Eligibility

The giveaway is open to individuals aged 18 or over who reside in Hungary or Austria, enter using their own lawfully used Facebook account and meet these terms.

Entry is free. No purchase, paid charging session, subscription or entry fee is required.

An EV.app account is not required when entering. To receive the prize, a winner must have their own valid EV.app account; they may create it after being selected as a winner.

Following or liking the page, sharing the post and tagging other people are optional. None is an entry requirement or provides additional chances of winning.

Employees of the Organiser, persons directly involved in running the giveaway and their close relatives are excluded.

4. How to enter

To enter, upload a picture of your electric car or your dream electric car as a comment under the original giveaway post during the entry period. You do not need to have taken the photo yourself, but you must be entitled to publish the image. Image quality does not affect your chance of winning.

The image must be uploaded directly in a comment. Images sent by private message, posted under another post or submitted only as an external link do not qualify.

Identifiable images of other people or personal data relating to other people must not be included without the necessary permission or other entitlement.

The entry comment must be accessible to the Organiser at the entry deadline.

Each person may submit one valid entry. Multiple pictures or comments do not provide additional chances; only the first valid entry counts.

Each person may win no more than one prize across the two draws combined. The number of reactions to an entry does not affect the chance of winning.

5. Prizes and use

The Organiser will award **11 prizes of 11 kWh of energy credit each among valid entrants on the Hungarian Facebook page** and a further **11 prizes of 11 kWh each among valid entrants on the Austrian Facebook page**. The total prize pool is 22 prizes representing 242 kWh of energy credit.

The prize will be credited to the winner's own EV.app account and may be used towards the energy cost of charging through EV.app. EV.app service fees and any other separately charged fees remain payable by the winner.

The credit is valid for 60 days from the date it is credited. The Organiser will communicate the exact expiry time when crediting the account. Any unused balance expires at that time. Prizes cannot be exchanged for cash, transferred to another person or credited to another person's account.

6. Draws

The draws start at 11:00 on 16 November 2026. The Hungarian page draw takes place first, followed by the Austrian page draw.

Winners will be selected electronically at random, subject to human oversight. Each eligible person included in a particular draw has the same chance of selection in that draw.

For each page, 11 winners and 11 reserve winners will be selected, with reserves ranked in draw order. Winners already selected in the Hungarian draw will not be selected again as winners in the Austrian draw.

The Organiser will verify the one-prize-per-person limit when arranging delivery. If different accounts result in the same person being selected twice, only their first valid prize entitlement will stand; the second prize will pass to an eligible reserve winner.

Reserve winners may receive a prize in their draw order. Anyone who has already validly won on the other page cannot receive a further prize as a reserve winner. The draws will be documented. If there are too few distinct eligible people, fewer prizes may be awarded accordingly.

7. Results and crediting prizes

Results will be published under the relevant original Facebook post by 18:00 on 16 November 2026, using the winners' Facebook display names or usernames.

A winner must contact the relevant official Facebook page by private message or email help@evapp.me within 5 working days of the results announcement.

The winner must identify the giveaway and the Facebook profile used to enter. The email address associated with their EV.app account must be provided through a private channel only.

The Organiser will allow a further 5 working days from the winner's first timely response to create their own EV.app account and provide complete details. No previous paid charging session is required.

The prize will be credited within 30 calendar days after the necessary information has been received in full and eligibility has been verified.

If a winner does not respond in time, declines the prize, fails to create the required account or cannot establish eligibility, an eligible reserve winner may take their place. The same deadlines apply to the reserve winner from their own notification.

The Organiser will not request a password, login code or collection fee for the prize. Any payment settings required for ordinary use of EV.app must be completed only within the official app.

8. Image rights and disqualification

Entry does not grant the Organiser a general right to use the image for advertising. Use in a separate advertisement or subsequent campaign requires separate permission. Refusing that permission does not affect prize entitlement.

Impersonation, unauthorised image uploads, using multiple accounts to evade entry limits or proven manipulation may result in disqualification.

Unlawful, threatening, hateful or rights-infringing content is invalid. The Organiser will document the grounds for disqualification. Respectful criticism alone is not a ground for disqualification.

9. Data protection

The Organiser is the data controller. Data used to check entries and conduct the draws include the Facebook display name or username, profile and comment references, the submitted image, entry time and entry validity.

For winners, the Organiser will also process their name, the minimum information needed to establish residence in Hungary or Austria, their EV.app account email address, correspondence and prize-crediting records. Copies of identity documents will not routinely be requested.

Processing necessary to run the giveaway and deliver prizes is based on performance of the participation agreement under Article 6(1)(b) GDPR. Minimal publication of results and necessary handling of legal claims are based on documented legitimate interests. Mandatory tax or accounting processing is based on a legal obligation.

Meta processes platform data under its own privacy terms. The image and profile name displayed in a comment may be viewed by the audience of the Facebook post.

Subject to the applicable legal conditions, participants may request access, rectification, erasure, restriction and data portability, and may object to processing based on legitimate interests. The Organiser will normally respond within one month. Complaints may be submitted to the Hungarian NAIH (www.naih.hu), the Austrian Datenschutzbehörde (www.dsb.gv.at) or another competent supervisory authority; judicial remedies also remain available.

Participation is not a newsletter subscription or general marketing consent. No profiling takes place. Draw results and eligibility are checked by a person.

10. Other provisions

The Organiser will meet the tax and public-charge obligations imposed on it in connection with the prizes.

The giveaway is not sponsored, endorsed, approved or administered by, or associated with, Meta or Facebook. To the fullest extent permitted by law, participants release Meta and Facebook from liability relating to the operation of this giveaway and provision of its prizes.

The Organiser may amend or suspend the giveaway only for justified, documented reasons, taking account of rights already acquired by valid entrants. Changes will be announced under the original posts.

These terms do not restrict mandatory consumer rights or liability that cannot lawfully be excluded. Any application of Hungarian law will not deprive Austrian consumers of mandatory protections applicable to them. Differences between the Hungarian, German and English versions must not be interpreted to the detriment of participants.

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