Changes Coming to Apple Health

What We Know: Federal changes to Apple Health (Medicaid) will be implemented over the next several years, and some Apple Health members may be affected depending on their circumstances and coverage type. Not all changes will happen at the same time.

Change	Start date
Changes to eligibility for refugee, asylee, and other noncitizen adults.	October 1, 2026
To remain eligible, people enrolled in Apple Health for Adults will be required to work, train, or do community engagement 80 hours per month (with some exceptions).	January 1, 2027
People enrolled in Apple Health for Adults will be required to renew their coverage every six months instead of twelve months.	January 1, 2027
Retroactive coverage will be shortened from three months to one month for Apple Health for Adults and shortened to two months for all other Apple Health programs.	January 1, 2027
People enrolled in Apple Health for Adults will have to pay cost-sharing up to $35 for many services. This does not include primary care, behavioral health, emergency services, and services given in certain rural settings.	October 1, 2028

What Providers Can Do Right Now

Help Clients Understand How Apple Health Will Contact Them

Encourage clients to pay attention to communications from Apple Health, which may be sent through:

- Mail
- Email
- Text message
- Messages through their online account

Remind clients to regularly check the communication methods they have on file and monitor their Washington Healthplanfinder, if applicable.

Encourage Clients to Verify Their Contact Information

Remind clients to review and update their:

- Mailing address

- Phone number
- Email address

Support Clients in Updating Their Information

If a client's information changes, encourage them to update it as soon as possible using available channels here.

- Online: wahealthplanfinder.org
- Phone HCA: 1-800-562-3022
- Contact an HCA Community-Based Specialist near you online at hca.wa.gov/HCAcommunitystaff

Remind Clients to Open and Read Every Apple Health Notice

Some future changes may require action from clients

Encourage clients to:

- Open all notices promptly
- Read notices carefully
- Pay attention to requested actions and deadlines
- Keep copies of notices and correspondence

Connect Clients to Assistance and Trusted Resources

If clients have questions about their coverage, eligibility, or required actions, connect them with available resources:

- Contact Apple Health
    - Online: Washington Healthplanfiner
    - Phone: Washington Healthplanfinder Customer Support Center at 1-855-923-4633.
    - Phone: HCA 1-800-562-3022
- Work with an enrollment specialist
- Reach out to a community-based organization or trusted helper
- Reach out to CHOICE Connect to work with a community-based organization near you: 1-800-662-2499; https://www.crhnweb.org/community-based-care-coordination