Changes Coming to Apple Health

What We Know: Federal changes to Apple Health (Medicaid) will be implemented over the next several years, and some Apple Health members may be affected depending on their circumstances and coverage type. Not all changes will happen at the same time.

Change	Start date
Changes to eligibility for refugee, asylee, and other noncitizen adults.	October 1, 2026
To remain eligible, people enrolled in Apple Health for Adults will be required to work, train, or do community engagement 80 hours per month (with some exceptions).	January 1, 2027
People enrolled in Apple Health for Adults will be required to renew their coverage every six months instead of twelve months.	January 1, 2027
Retroactive coverage will be shortened from three months to one month for Apple Health for Adults and shortened to two months for all other Apple Health programs.	January 1, 2027
People enrolled in Apple Health for Adults will have to pay cost-sharing up to $35 for many services. This does not include primary care, behavioral health, emergency services, and services given in certain rural settings.	October 1, 2028

What You Can Do Right Now

Know How Apple Health Can Reach You

If Apple Health needs information from you, you may receive communication by:

- Mail
- Email
- Text message
- Messages through your online account

Make sure you know where to check for updates about your coverage. Most Apple Health Adults use Washington Healthplanfinder.

Check Your Contact Information

Review your:

- Mailing address
- Phone number

- Email address

Report Changes to your Contact Information

If something has changed, update it as soon as possible.

You can update your information online, by phone, by mail, or through other methods explained here.

- Online: wahealthplanfinder.org
- Phone HCA: 1-800-562-3022
- Contact an HCA Community-Based Specialist near you online at hca.wa.gov/HCAcommunitystaff

Open Every Notice From Apple Health

Some future changes may require action from you.

If you receive a notice:

- Read it carefully
- Check whether any action is required
- Look for due dates and deadlines
- Keep a copy for your records

Know Where to Get Help

If you are unsure what a notice means or what steps to take:

- Contact Apple Health
  - Online: Washington Healthplanfiner
  - Phone: Washington Healthplanfinder Customer Support Center at 1-855-923-4633.
  - Phone: HCA 1-800-562-3022
  - Email: askmagi@hca.wa.gov
- Work with an enrollment specialist
- Reach out to a community-based organization or trusted helper
- Reach out to CHOICE Connect to work with a community-based organization near you: 1-800-662-2499; https://www.crhnweb.org/community-based-care-coordination