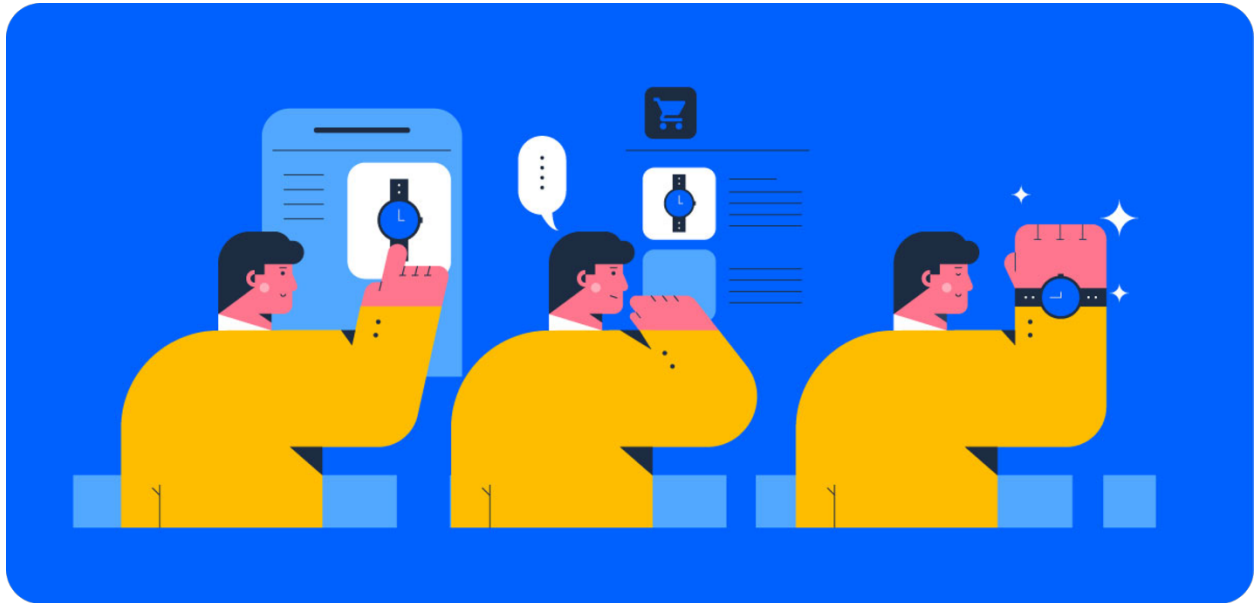


Customer Journey

Streamline and Automate Your Customers' Journey



- 👉 Automate email and text messages at crucial stages of the customer journey, so you never miss the right time or message.
- 👉 Create automated drip campaigns such as abandoned cart sequences, welcome series, appointment reminders, etc.
- 👉 Create tasks to strategically time out customer communications, including emails, texts, phone call reminders and more.

19%

*Companies With Personalized Customer Journeys See a 19% Increase In Sales**

73%

*Of Consumers Prefer a Consistent Experience Across Multiple Touchpoints In Their Journey**

30%

*Customer Journey Mapping Can Lead to a 30% Improvement In Customer Satisfaction***

**Salesforce **Forrester Research*