



Opening Doors for Survivors of Domestic Violence

ANNUAL REPORT
FY 2021-22



We provide solutions to empower survivors
of domestic violence to achieve safety,
self-sufficiency and freedom



Our mission at Next Door Solutions is clear, to end domestic violence in the moment and for all time, and yet lately I find myself looking for clarity in our work, our purpose, and ultimately in what our world and communities need. Dare I say, what they demand and deserve. The months and years have been long. We have suffered unforeseeable losses and will be picking up the pieces for many months to come. This quote by Beth Ritchie speaks to our overall humanity and vision. Of course, we want the violence to end in relationships and in our communities, though ultimately we want freedom and liberation. Liberation speaks to the ability to thrive and to flourish, to have all of what you need, and to do so while being and embracing your truest self.

Next Door Solutions is dedicated to liberation for individuals, families, and communities. While our practice changes, informed, centered, and led by survivors, we are unwavering in our commitment and belief that it is possible. This year we saw our crisis calls rise to previous levels, the legal advocacy need skyrocket, and the request for housing was unprecedented. We

found ourselves re-examining our internal practices, looking for ways to expand our prevention footprint, and beginning to address the impact of this pandemic on families, and on our staff.

“Our goal is not ending violence. It is liberation.”

– BETH RITCHIE

Thank you for supporting our vision over the last 50 years. We are successful because of the survivors that share their stories, because of the staff that give of themselves daily, and because of our broader

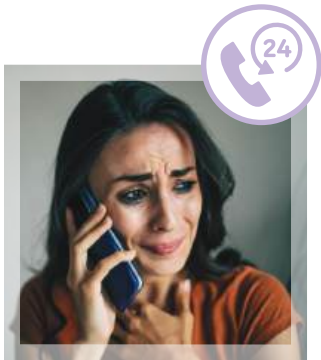
community of supporters like you. As we move into this next year of reflection and transformation, we hold the ultimate goal of liberation closest to our hearts, and fiercely propel forward to claim the future we envision.

In Solidarity, Love, and Intention,

Colsaria Henderson

She/Her or They/Them
Executive Director

OUR PROGRAMS ACHIEVEMENTS



24/7 EMERGENCY HOTLINE

Often the first step victims take to get help. Trained staff provide a vital portal to all of Next Door Solutions' services or community resources. Hotline Advocates provide crisis counseling, risk and housing assessments, referrals and vital information to assist survivors of domestic violence in making decisions around their safety.

14,526 HOTLINE AND COMMUNITY OFFICE CALLS ANSWERED.



24/7 CRISIS SHELTER

The confidential, safe Shelter provides ethnically and linguistically sensitive safety planning; holistic case management that helps clients address the myriad of physical and emotional impacts of domestic violence; risk and housing assessments; living necessities; meals; and a healing environment. *91% of responding Shelter surveyed clients stated that they were now aware of legal, economic and social resources in the community.*

4,285 BEDNIGHTS WERE PROVIDED AT OUR SHELTER AND HOTELS INCLUDING 7 PETS.



HOUSING ASSISTANCE

Through a self-sufficiency case management model, immediate and long term housing needs are addressed. Advocates assist in decreasing or eliminating barriers to immediate and permanent housing in collaboration with survivors. *96% of our Housing First Program clients remain housed.*

182 CLIENTS AND THEIR CHILDREN RECEIVED HOUSING ASSISTANCE.



WALK-IN CRISIS COUNSELING

Advocates and clients work together to develop risk assessments and safety plans. Crisis and Community Support Advocates coordinate emergency services, provide options, counseling, and refer clients to other NDS programs and community partners to address housing, health, hunger, legal and other concerns. *96% indicated that they can identify at least one way to increase their and their children's safety.*

2,262 CLIENTS MET WITH CRISIS ADVOCATES FOR 5,654 SESSIONS.



THERAPY SERVICES

Therapy Services, provided by LMFTs, assists clients and their children in addressing trauma and other impacts due to exposure to domestic violence. Therapy services were provided virtually with *91% reporting what they learned from therapy led to positive changes in their lives.*

92 CLIENTS RECEIVED 1,091 SESSIONS OF INDIVIDUAL, FAMILY, OR GROUP THERAPY.



SELF-SUFFICIENCY PROGRAM (SSP)

This program provides self-sufficiency services which can include financial literacy workshops, individual peer counseling, mobile and in-house case management, and employment assistance. SSP was developed based on survivor-identified needs to address the life-generated risks (housing, employment, income, food, health, and wellness). **91% know more about community and/or social resources they may need.**

375 CLIENTS ATTENDED
2,748 SESSIONS.



LEGAL ADVOCACY

Our Advocates provide bilingual help with restraining orders, family law and custody cases, referrals to attorneys, criminal justice advocacy, and follow-up services. NDS' Legal Advocates work with legal service community partners and contracted attorneys in the specific legal issues affecting DV survivors and their families. **90% reported having a greater understanding of their legal rights, and the legal process.**

1,497 CLIENTS RECEIVED
4,036 SESSIONS.



SUPPORT GROUPS

NDS addresses the psychological and emotional needs of DV survivors through customized, peer support groups facilitated virtually by trained facilitators, including groups in English and Spanish, a Men's Group and an LGBTQIA+ Group that focuses on the life-generated risks. **91% of clients attending support group, can better manage stress when it occurs.**

388 CLIENTS ATTENDED SUPPORT GROUPS THAT HAD
4,156 SESSIONS.



DV AND HEALTHCARE PARTNERSHIPS

This Initiative builds awareness among healthcare providers around the importance of universal domestic violence education, shared best practices, and models. NDS manages partnerships with 10 medical service providers within the community providing training in improving their screening process for intimate partner violence.

732 HEALTH PROVIDERS IMPROVED THEIR DV SCREENING
PROCESS FROM ATTENDING 40 PRESENTATIONS.



SAVE THE DATE!

Saturday, October 14, 2023

Villa Ragusa in Campbell

OUR PROGRAMS ACHIEVEMENTS *continued*



YOUTH PROGRAMS

As part of the Prevention Initiative *Rooted in Resiliency* — *Youth In Action Conferences* were provided for youth ages 13-18 years of age that addressed healthy relationships, technology, and youth activism to build confidence rooted in equity and wellness. *98% of participants whose knowledge of healthy relationships improved a moderate to a great deal.*

15 TEENS ATTENDED 36 GROUP SUPPORT SESSIONS.



COMMUNITY OUTREACH

Outreach is both a prevention and advocacy strategy. Providing awareness on the definition and impacts of domestic violence with individuals, groups, and systems is core to impacting social change. Outreach and presentations were made to community groups, schools, government agencies, faith communities, and grassroots community-led organizations with the goal of building community collaboration and allyship.

85 PRESENTATION/OUTREACH EVENTS WERE PROVIDED TO OVER 1,619 INDIVIDUALS.



EL COMITÉ DE MUJERES FUERTES

A survivor-led committee of Community Health Workers (Promotorx) that provides education, outreach, and training on the effects of domestic violence on individuals, families, and our community. As an advisory committee to Next Door Solutions and trusted community leaders, they are the bridge between service/health providers and the community.

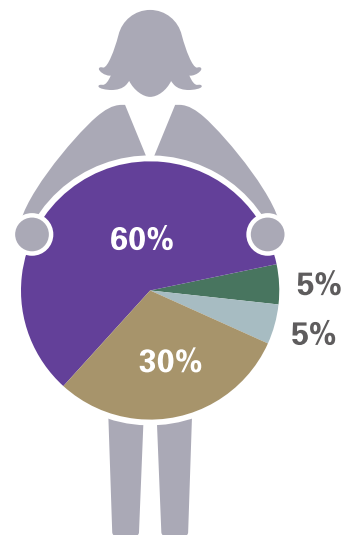
19 PRESENTATIONS PROVIDED BY EL COMITÉ IN THE COMMUNITY.

OUR YEAR IN REVIEW:

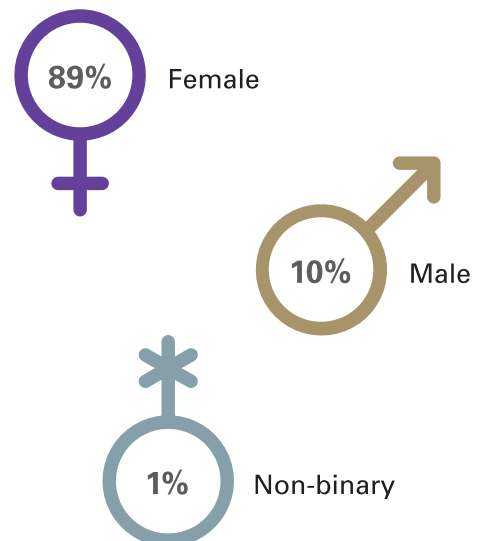
Demographics Served

AGES

- 0 – 18
- 19 – 40
- 41 – 59
- 60+



GENDER

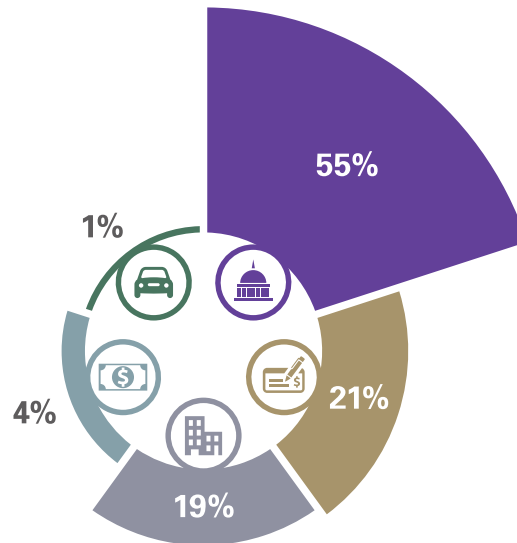
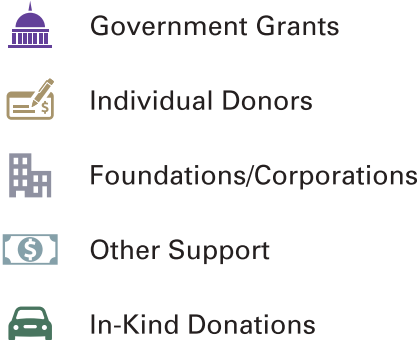


Total Unduplicated Clients: 2,793

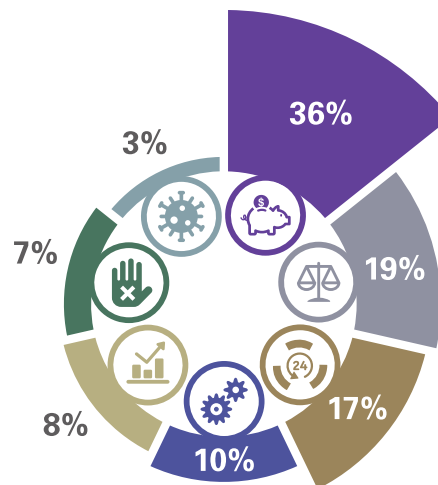
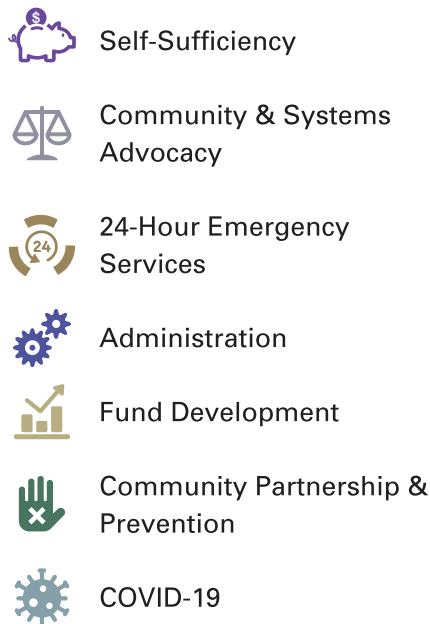
FY 2021-22

Financial Statement

INCOME: \$5,573,002



EXPENSES: \$4,863,892



BOARD OF DIRECTORS

Hillary Weingast,
BOARD CHAIR

Shannon Power,
SECRETARY

Michelle Puma,
TREASURER

Patricia Bashaw

Dennis Coonan

Harmony Downs

Kriti Garg

Cheryl Halloran

Melissa Hollatz

Erika Muhl-Schwarz

James K. Murphy

Adaeze Nduaguba

Herminia Ojeda

Cris Paden

Michelle Pezanni

Lisa Villarreal

SUBSCRIBE TO OUR E-NEWSLETTER

Stay connected with Next Door Solutions and subscribe to our monthly newsletter! Sign up by scanning the QR code or typing in the following link into your browser:

www.bit.ly/NDS-eNews



CLIENT SUCCESS STORY: BEATRICE



Beatrice was referred to Next Door Solutions to Domestic Violence (NDS) after the police were called when she experienced physical abuse from her infant's father, who fled the home before law enforcement arrived. NDS' Advocates were able to assist Beatrice with safety planning, legal assistance, and a restraining order.

Later, Beatrice was assaulted by her ex-partner again and sustained such serious injuries that she had to go to the emergency room. Although he was arrested, she was fearful of returning home and decided to leave her residence and was provided additional safety planning to prepare for her ex's release from jail.

Next Door Solutions' legal program assisted Beatrice in getting direct legal advice from an attorney and court accompaniment. She was also able to access therapy for herself and her children.

Unfortunately, Beatrice was set to return to work after maternity leave when the pandemic occurred. She lost her job due to the shelter in place mandates and had no other source of income. She was past due on rent and utility bills and received assistance from NDS' Housing First program. NDS was able to provide financial assistance and support her with gift cards to offset costs for food.

Beatrice has five children, and searching for employment was a challenge. NDS assisted her with applying for unemployment benefits, child care programs for low-income households and low-income housing.

We are proud to share that with NDS' help, Beatrice is now working full time, has free child care, and moved into a new home before the holidays and is now in safe housing with her five children.

“My challenges would’ve been more severe and drastic if it wasn’t for Next Door Solutions.”

– BEATRICE

Beatrice shared, *“The support and financial assistance helped me tremendously, and as a single mother going through domestic violence my challenges would’ve been more severe and drastic if it wasn’t for Next Door Solutions. I appreciate all the help and patience NDS staff has given me throughout my process.”*



Next Door Solutions to Domestic Violence
234 E. Gish Road, Suite 200
San Jose, CA 95112

 **24-HOUR HOTLINE: 408-279-2962**

 **408-501-7550**

 **nextdoorsolutions.org**

 **info@nextdoor.org**

 **/NextDoorSolutions**

 **@NDSolutions**

 **@next_door_solutions**

Confidentiality of Next Door Solutions clients has been preserved through the use of stock photography. Front Cover, 24/7 Emergency Hotline, Housing Assistance, Client Story images ©Shutterstock. Inside Front Cover, Walk-in Crisis Counseling, Therapy Services ©Adobe Stock. 24/7 Crisis Shelter, Self-Sufficiency Program, Legal Advocacy, Support Groups, Youth Programs, Community Outreach, El Comité de Mujeres Fuertes images ©iStockphoto. DV and Healthcare Partnerships images ©Pond5. Program icons: Therapy Services ©Darrell/NounProject.com, Community Outreach ©Webtechops LLP/NounProject.com, DV and Healthcare Partnerships ©Shashank Singh/NounProject.com. Gender icons: ©Waltenraser/NounProject.com. Tax ID #94-2420708.