



A promotional prize draw available to eligible Renti Rewards members at no additional cost.

TERMS & CONDITIONS

Promotion Period: 1 October 2026 – 31 October 2026 | Number of Winners: 4

1. ELIGIBILITY

1.1 To enter the Renti Rewards (“Renti”) promotional prize draw, you must:

- Be 18 years of age or over
- Be a New Zealand resident
- Set up a recurring rent payment via debit card or credit card during the promotion period (1–31 October 2026) or be an existing Renti Rewards member.

1.2 Employees of Renti and their immediate family members are excluded from entry.

1.3 Previous winners of Renti promotional draws in the past 12 months are not eligible.

1.4 Entry to this draw is automatic for all users who meet the above criteria. The Promotion is completely free, and no separate entry form is required.

2. AUTOMATIC ENTRY TO THE PROMOTIONAL PRIZE DRAW

2.1 Entry is free and automatic. If you meet all eligibility criteria in Section 1, you are automatically entered into the draw once you set up a recurring rent payment via debit or credit card in the Renti app between October 1st and 31, 2026, or are already an active Renti Rewards member.

2.2 Qualifying card payment setup is completed and meets the following requirements:

- the card payment must be scheduled as a recurring/automatic payment (weekly, fortnightly, or monthly as offered by Renti);



– one-off or single card payments do not qualify;
the first scheduled payment must be due to commence on or before 31 October 2026; and
qualifying card payment setup must be completed by 11:59 PM NZDT on 31 October 2026.

2.3 Each eligible person will be entered in the promotional prize draw once during the promotion period. Multiple card payment setups by the same person will only count as a single entry.

2.4 Renti is not responsible for:

- technical failures or app errors preventing card setup;
- payment processing failures or declined transactions;
- fraudulent entries (Renti reserves the right to disqualify); and
- data loss or system issues affecting eligibility verification.

3. WINNER SELECTION

3.1 Four winners will be selected, one each week by random draw.

3.2 The draw will be conducted from all eligible entries received between 1–31 October 2026.

3.3 Winners will be selected by random draw each week. Prize payment (one week's rent payment reimbursement) will be made within 7 days of the draw. Distributed as follows:

Winner 1: Drawn on 7 October 2026
Winner 2: Drawn on 14 October 2026
Winner 3: Drawn on 21 October 2026
Winner 4: Drawn on 2 November 2026

3.4 The draw will be conducted by a Renti Employee and witnessed by another Renti Employee. Renti will video the phone call notification to the prize winner for marketing purposes and proof that the prize has been awarded.



3.5 Each selected entry will be verified for eligibility before the prize is awarded. This may include the winner's weekly rent amount verification. Ineligible entries will be disqualified and a replacement entry drawn.

3.6 Renti's decision regarding the winners is final and binding. No correspondence will be entered into.

4. THE PROMOTIONAL PRIZE

4.1 Prize: Four winners will each receive the reimbursement of one week's rent, based on their recurring rent payment up to a value up to \$1250.00.

4.2 Prize delivery: Each prize will be paid/credited directly to the winner's nominated bank account within 7 working days of winner verification, on the scheduled distribution dates outlined in Section 3.3.

4.3 Non-transferable: The prize cannot be transferred, exchanged for cash, or redeemed for any other benefit.

4.4 No refund: If a winner is not currently renting through Renti or ceases to be a tenant by their scheduled payment date, the prize will be forfeited or offered as a credit (at Renti's discretion).

5. PRIVACY & DATA

5.1 Personal information collected during entry will be used to:

- verify eligibility;
- conduct the draw;
- notify the winner; and
- deliver the prize.

5.2 Data will be handled in accordance with the Privacy Act 2020 and Renti's Privacy Policy.



5.3 The winner's name may be published on Renti's website and social media channels to publicise the promotion, unless the winner opts out in writing.

5.4 Non-winning entries will be securely deleted within 30 days of the draw.

6. WINNER NOTIFICATION & CLAIM

6.1 The winner will be notified via email and/or phone using the contact details provided at entry.

6.2 The winner must respond to confirm acceptance of the prize within 7 calendar days of notification.

6.3 If the winner cannot be contacted or does not respond within 7 calendar days, the prize is forfeited and Renti may conduct a new draw.

6.4 Renti is not responsible for failed delivery of notifications due to incorrect contact details provided by the entrant.

7. DISCLAIMERS & LIABILITY

7.1 Renti is liable for the winner's weekly rent amount up to \$1250.00. If the winner's weekly rent exceeds the maximum, the winner will receive that maximum amount as partial payment of their weekly rent.

7.2 Renti is not liable for:

- any loss, damage, or disappointment arising from entry or winning
- any indirect, consequential, or economic loss; or
- technical failures or network issues.

7.3 No warranty: The prize is provided "as is" and Renti makes no warranties about its fitness for purpose.



8. DISPUTE RESOLUTION

8.1 Final decision: Renti's decision regarding all matters relating to this promotional prize draw, including eligibility, winner selection, and prize delivery, is final and binding.

8.2 No correspondence: Renti will not enter into correspondence with entrants regarding draw decisions or disputes.

8.3 Complaints: Any complaints or concerns should be raised in writing to [legal/compliance email] within 14 days of the draw date.

9. CANCELLATION & AMENDMENT

9.1 Renti reserves the right to:

- cancel, postpone, or amend this promotion if circumstances beyond its reasonable control make it impossible or inappropriate to proceed;
- disqualify any entrant who breaches these terms or acts fraudulently; or
- amend these terms with notice (amendments will be posted on the promotion page).

9.2 In the event of cancellation, Renti will publicly announce the cancellation and explain the reason.

10. CONTACT

For questions or clarification:

Send us an email

Send us an email with your enquiry, and someone from our team will get back to you
support@rentirewards.co

Give us a call

Get in touch with our team on 0800 468 230 between business hours, Monday to Friday,
9:00 am - 4:00 PM NZT