

Supercharged Studio — Terms & Conditions

Last updated: 11/08/2026

These Terms & Conditions govern the provision of artwork production services by Supercharged Studio (ABN 52 195 988 387), operated by Darren Haddock as a sole trader ("we", "us", "our"), to any business or individual who submits a job through our website or otherwise engages our services ("you", "the client").

By submitting an order, you agree to these Terms.

1. Our services

We provide artwork production and file preparation services for the sign, print, and vehicle wrap industry, including but not limited to vehicle wrap layouts, signage artwork, window prints, wall wraps, contour-cut setups, corflute packages, and print-ready file setup. We prepare files for output based on the artwork, instructions, and specifications you provide — we do not provide original graphic design, branding, or marketing services unless separately agreed in writing.

2. Quotes and job approval

All jobs begin with a quote, provided as either a fixed price or a custom quote based on the work involved. No production work begins until you approve the quote. Quotes are valid for 14 days from the date issued unless stated otherwise, and may be revised if the scope of the job changes after submission.

3. Proofs and revisions

Once a quote is approved, we will produce a low-resolution, watermarked proof for your review. You may approve the proof or request changes. We include 3 rounds of revisions within the original quoted scope; additional rounds or significant changes to the original brief may incur extra charges, which we will confirm with you before proceeding.

4. Payment

Full payment is required before final, print-ready files are released. Once you approve the proof, an invoice will be issued with online payment available. Unpaid invoices may result in the job being placed on hold. We reserve the right to charge for work already completed if a job is cancelled after approval but before final payment.

5. Turnaround times

Turnaround times will be confirmed at the time of quoting and depend on job complexity and current workload. While we make every reasonable effort to meet agreed deadlines, turnaround times are estimates, not guarantees, and we are not liable for delays caused by circumstances outside our reasonable control.

6. Your artwork and content

You warrant that you own, or have the right to use and reproduce, all artwork, logos, images, fonts, and other material you submit to us, and that its use does not infringe the intellectual property or other rights of any third party. You agree to indemnify us against any claim, loss, or expense arising from a breach of this warranty.

7. Ownership of final files

Ownership of your original submitted artwork remains with you at all times. Once full payment is received, you receive full rights to use the final, production-ready files we deliver for the purpose they were produced. We may retain copies of job files for our own records and quality purposes.

8. Cancellations and refunds

You may cancel a job at any stage prior to approving the final proof. If work has already been completed, you will be charged for the proportion of work carried out up to that point. Once final payment has been made and files delivered, payments are non-refundable, except where required by Australian Consumer Law.

9. Confidentiality

We treat all client files, job details, and business information as confidential and will not share them with third parties except as required to deliver the service (see our Privacy Policy) or as required by law.

10. Limitation of liability

To the maximum extent permitted by law, our liability for any claim arising from our services is limited to the amount paid for the job in question. We are not liable for indirect or consequential loss, including loss of profits, arising from our services. Nothing in these Terms excludes any right or remedy you have under the Australian Consumer Law that cannot lawfully be excluded.

11. Changes to these Terms

We may update these Terms from time to time. The current version will always be available on our website and applies to any job submitted after the update date.

12. Governing law

These Terms are governed by the laws of Queensland, Australia, and any disputes will be subject to the exclusive jurisdiction of the courts of Queensland.

13. Contact

Questions about these Terms can be sent to hello@superchargedstudio.com.au.