Strong Family Application Privacy Notice

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About this notice

This notice explains how The Global Orphan Project, Inc. ("The Global Orphan Project," "we," "us") and the organizations that run the Strong Family program collect, use, and protect personal information through the Strong Family Application. The Application includes the Strong Family mobile app and the web application at portal.strongfamily.org.

This notice has two parts:

- **Part 1** is for program participants and their families. It is the same notice participants see in the Application when they give consent.
- **Part 2** is for people who use the Application to run the program, such as coordinators and staff of implementing partners and local churches.

This notice does not cover our websites, donors, or other communications. Those are covered by The Global Orphan Project Privacy Policy at strongfamily.org/privacy-policy.

Part 1 – Program participants and their families

This part is the same notice participants see in the Application before they give consent each year.

1. Who is responsible for your information

Strong Family is run in your community by a local organization that works with The Global Orphan Project. Your coordinator may work for this organization or for a local church that runs Strong Family with it. Your coordinator will tell you the organization's name. In this notice, we call it your "local implementing partner." The Global Orphan Project, a nonprofit organization based in the United States, provides the Strong Family app and program. Both organizations are responsible for protecting your information.

2. What information we collect

We collect information about you and the members of your household, including:

- Names, ages, gender, photos (optional), and how household members are related

- Where you live and how to contact you
- Answers to the yearly wellbeing assessment: food, housing, safety, health, emotional wellbeing, education, faith, and finances
- Notes your coordinator writes about your family's progress and goals

Some of this information is sensitive, such as health, emotional wellbeing, and faith. We collect it only with your permission.

3. How we use your information

We use your information to:

- Support you and your family through the program
- Track your family's progress over time
- Report on how the program is doing, using totals and summaries that do not identify you
- Learn what helps families most, through research (see section 4)

We will not use your name, photo, or story in public materials or fundraising unless we ask you separately and you agree.

4. Research

The Global Orphan Project may use your information for research to improve programs for families. We cannot yet know every study that will happen. Every study will follow these protections:

- Before research, names and contact details are removed and replaced with a code number. Only The Global Orphan Project keeps the list that connects code numbers to people, and it is kept locked and separate.
- Research partners, such as universities or evaluators, may receive coded information. They never receive the list, and they must sign an agreement promising not to try to identify anyone.
- Research results are shared only as totals and summaries. No one will be named.

5. Who can see your information

- Your coordinator and authorized staff at your local implementing partner
- Authorized staff at The Global Orphan Project
- Research partners, only as described in section 4

We never sell your information or use it for advertising. We share it outside these groups only if the law requires it, or to protect someone, such as a child, from serious harm.

6. Where your information is kept

Your information is stored securely in the United States, on systems run by technology companies that store data for The Global Orphan Project under strict confidentiality. It may be accessed from other countries. It is protected with passwords, encryption, and limits on who can see it, wherever it is used.

7. How long we keep it

We keep information that identifies you while your local implementing partner runs Strong Family with The Global Orphan Project. After that, we remove your name and other details that identify you. Your remaining answers are kept and used only for reporting and research.

8. Children

If you are the parent or guardian of children in your household, we will ask you separately for permission for each child. When a child turns 18, they will be asked to give their own permission at the next yearly assessment.

9. Your choice each year

We ask for your permission every year before the assessment. Your permission also covers information you shared in earlier years.

If you choose not to take part in a year, we will not collect new information from you that year. Information you shared in earlier years will continue to be used as described here.

Taking part is your choice. Saying no will not affect the help you receive or how program staff treat you.

10. Stopping completely (withdrawal)

You can withdraw your permission at any time, not only during the yearly assessment. To withdraw, tell your coordinator or contact The Global Orphan Project at privacy@goproject.org.

If you withdraw:

- We will stop collecting information from you.

- Your information will no longer be used for research.
- We will remove everything that identifies you. Your anonymous answers may stay in program totals so past reports stay accurate.
- Research already completed or published cannot be changed.

11. Your rights and questions

You can ask to see the information we have about you, ask us to correct it, or ask questions about how it is used. Contact your coordinator or The Global Orphan Project at privacy@goproject.org.

Part 2 – Application users

This part applies to coordinators, staff of implementing partners and local churches, and anyone else who signs in to the Application to run the Strong Family program. You must be at least 18 to use the Application.

1. What information we collect about you

- **Account information:** your name, email address, phone number, organization, role, and sign-in details.
- **Activity information:** what you do in the Application, such as records you create or change, assessments you submit, and when you sign in. This creates an audit trail.
- **Device and technical information:** device type, operating system, app version, IP address, error and crash reports, and how the Application is used. We collect this through crash reporting and analytics tools. These tools are not used to collect participants' information or for advertising. On the web application, we use cookies needed to keep you signed in and to keep the Application secure, and we may use analytics cookies to understand how the Application is used.

2. How we use it

We use this information to:

- Create and manage your account and control what you can see
- Run, support, fix, and improve the Application
- Keep the Application and participants' information secure, including investigating misuse

- Report on program activity, such as assessments completed and coordinators trained
- Meet our agreements with your organization and our legal obligations

3. Who can see it

- Authorized staff at your organization, such as your supervisor or administrator
- Authorized staff at The Global Orphan Project

We never sell your information or use it for advertising. We share it outside these groups only if the law requires it, or to protect someone from serious harm.

4. Where your information is kept

Your information is stored securely in the United States, on systems run by technology companies that store data for The Global Orphan Project under strict confidentiality. It may be accessed from other countries by authorized staff.

5. How long we keep it

We keep your account information while your account is active. Activity records may be kept longer, because they show who created or changed participant records. When they are no longer needed, we delete them or remove details that identify you.

6. Your rights

You can ask to see, correct, or delete information about you, subject to our need to keep audit records. Contact your organization's administrator or The Global Orphan Project at privacy@goproject.org.

Legal basis for using information

We use participants' information because they, or a parent or guardian for children, have given consent each year. We use app users' information to provide the Application under our agreements with implementing partners, and for our legitimate interests in running, securing, and improving the Application. We may also use information to meet legal obligations, or to protect someone, such as a child, from serious harm.

Your rights under local law

Depending on where you live, you may have other rights over your information, such as the right to object to or limit how it is used, or to receive a copy in a format you can take elsewhere. To use any of these rights, contact The Global Orphan Project at privacy@goproject.org.

Machine learning and automated decisions

We may use de-identified information, including with machine learning tools, to analyze and improve programs. We do not let other companies use participants' information to train their own AI models.

We do not make decisions about anyone that have legal or similarly significant effects using only automated processing. People make decisions about program participation and support.

Security

We protect information in the Application with encryption, access controls based on each user's role, and records of who accesses and changes data. No system is completely secure. If a security incident affects your information, we will work with the implementing partner to respond and to notify people as the law requires.

International transfers

The Global Orphan Project is based in the United States, and the Application's data is stored in the United States. Information collected in other countries is transferred to the United States, where privacy laws may differ from those in your country. We protect it as described in this notice wherever it is stored or used.

Changes to this notice

We may update this notice from time to time. We will post the new version on this page with a new "Last updated" date. If we make an important change to how participants' information is used, we will explain it in the Application before the next yearly consent.

Contact us

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