

Security

Xclerist™

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Protecting the information you trust us with is central to Xclerist. Because you share personal details about your life, we take practical steps to keep that information safe. This page describes our approach. It is a description of our practices, not a guarantee — no online service can promise perfect security.

How we protect your information

Encryption in transit. Connections to Xclerist are protected using industry-standard encryption (HTTPS/TLS), so information moving between your device and our systems is encrypted.

Reputable infrastructure. We host the Service's data with Supabase, an established infrastructure provider (running on major cloud infrastructure) that maintains strong physical and network security.

Access controls. We limit access to personal information to those who need it to operate the Service, and we use safeguards to protect our systems.

Payment security. Payments are handled by Stripe, a PCI-DSS-compliant payment processor. We do not store your full payment card number on our systems.

Careful introductions. Our network never reveals your identifying information to another member without your approval; each proposed introduction is reviewed and requires both people to opt in.

Encryption at rest. Data stored in our Supabase database is encrypted at rest by our infrastructure provider.

What you can do

You play an important role in keeping your account secure. Use a strong, unique password, keep it confidential, and contact us right away if you believe your account has been accessed without your permission.

Reporting a security concern

If you believe you have found a security vulnerability in Xclerist, we would like to hear from you. Please email preston@xclerist.com with details so we can investigate. We ask that you give us a reasonable opportunity to address the issue before disclosing it publicly, and that you do not access or modify other people's data. We appreciate responsible disclosure.

Questions

For questions about security or privacy, contact us at preston@xclerist.com or preston@xclerist.com.

This is a first draft for your review, not legal advice. Important: publish only statements that are actually true of your systems today. Remove or revise any practice you do not yet have in place, since inaccurate security claims can create liability. Confirm each item (hosting provider, access controls, encryption at rest) before going live.