

How the EV Crew Portal works

EV Crew connects volunteers with organisations that need support for disaster recovery activities. The steps below outline how opportunities are submitted, published and filled through the portal.

1. An organisation identifies a need for volunteers to support a disaster recovery activity and gathers the details required for the volunteer opportunity.
2. The organisation must provide volunteer insurance, a supervisor or team leader to manage and oversee the volunteers on the day, and provide a short safety briefing and induction at the start of a shift so volunteers understand what they need to do and how to do it safely.
3. The volunteer opportunity information is submitted via an online form. Organisations can submit as many opportunities as required.
4. Volunteering Queensland reviews the opportunity. Additional information may be collected if needed before the opportunity is published to the live online portal within 24 hours.
5. The organisation will receive a notification when the opportunity is live and can view how many volunteers have registered for your opportunity through the portal.
6. Volunteers registered with EV Crew can view the EV Crew Portal and register for a shift/opportunity in their local government area.
7. When a volunteer registers for an event, they receive an email with the details they need for their shift.
8. An opportunity will close when the roster is full, or at 3pm the day before the event (whichever occurs first). The full roster of volunteers, including their contact details, is then provided to the organisation's coordinator.
9. If an opportunity cannot proceed due to weather or other circumstances and notice is provided before 3pm on the day before the activity, Volunteering Queensland will notify registered volunteers. After this time, the organisation is responsible for contacting volunteers directly.
10. Volunteering Queensland will follow up with both organisations and volunteers after the activity to collect feedback and data sharing.

Volunteer insurance: All volunteers registered with EV Crew and rostered for a volunteer opportunity during a formal disaster activation are covered for personal injury under Queensland Government Work Cover arrangement.