

Key Health Solutions

Case Study

CS 200124

Rapid Implementation of Clinical Engineering Services at Sulis Hospital



Challenge

Sulis Hospital needed clinical engineering services to start within a month, covering the maintenance and repair of medical devices. With a tight deadline for beginning the contract, it was essential to ensure all medical devices were properly maintained without disrupting patient care.

The challenge was not only the short timeline but also ensuring that all equipment data was accurate and up to date, critical for delivering efficient and high-quality services from day one.

Solution

To meet this pressing deadline, Key Health Solutions deployed a senior audit team over a weekend to perform a comprehensive technical audit. This enabled us to create a detailed and accurate inventory of all medical devices at Sulis Hospital, ensuring our team was fully prepared to begin work as soon as the contract commenced.

In addition to the audit, we reviewed stock parts, assessed the workshops, and procured essential biomedical test equipment before the start date. Our proactive approach and use of ISO-accredited processes ensured all preparations were completed on time.

Outcome

Key Health Solutions successfully initiated clinical engineering services within the required timeframe, ensuring uninterrupted maintenance of medical devices and allowing Sulis Hospital to continue delivering high-quality patient care.