**Service Description Professional Services**

**Professional Services - Integration Services L54 Infinity (one-time Service)**

Including:

- Kickoff meeting (definition of individual project plan)
- Integration Workshop (provision of exemplary integrations approaches)
- Requirement Workshop (list of agreed specifications and requirements)
- Server provision (setup for data import)
- Data Feed Analysis (result report with optimization recommendations, call to discuss and explain recommendations)
- Basic configuration of the main channel (report of adjusted UI configurations of all agreed modules (without Atlas AI), call to discuss and explain configurations made)
- Training of module scope
- Quality Assurance (report of QA findings, one-time feedback after adjustments)
- Go Live Preparations (scaling of setup, activation of monitoring)
- Weekly coordination. The Project Starter Package includes the first ten coordination dates. From the eleventh appointment onwards, billing takes place via Extended Project Services.

Commercial Terms

Payment shall be made upfront upon the signature date of this Agreement. The fees are agreed as a fixed price in accordance with the Order Form and no performance overview or reporting is in-cluded.

**Additional Fixed Price Services**

Backend Review

- Check backend configurations and provide recommendations for optimizations

Data Feed Analysis

- Check datafeed of main channel and provide recommendations for optimizations

SCOP - Search Cluster Optimization Package

- Check and analyze search clusters and recommendations for cluster optimization where possible, to improve search results and business impact

Training and Optimisation

- Train the customer and optimize their backend together

Webshop Analysis

- Check webshop, benchmark webshop and provide recommendations for optimizations

Commercial Terms

- The fixed price products can be combined with each other.
- They have to be paid upfront, after signature. Prices can be discounted.
- If Sales/CSM wants bill these services at cost via Additional Consulting Services, this can be done. It`s a decision from Sales/CSM. The fix price services were initiated to give the option to sell them with a fix price.