

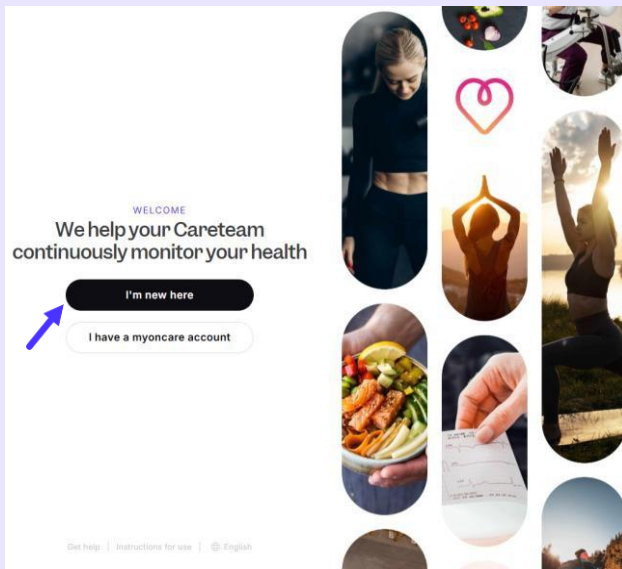


# Patient registration

Step-by-step guide



1



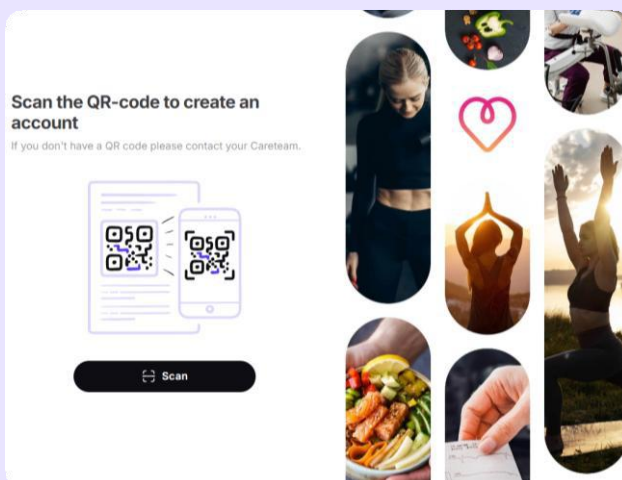
### Option 1:

Enter “**app.myoncare.care**” or the link in your registration letter in the address bar of your **browser**. Use either Google Chrome or Apple Safari. To register, please click on “**I’m new here**”.

### Option 2:

Open the **myoncare app** on your smartphone or tablet and then click on “**I’m new here**”.

2



Click on “**Scan**” here to scan the QR code in the following step.

If you have opened the myoncare PWA via the **link** in the registration letter, this step is **not necessary**, and you do not need to scan the QR code.

3

**Please enter the 4-digit password**  
 You can find it in the registration letter from your Careteam.



After scanning the QR code, enter the **4-digit password** that you received in the registration letter.

4

mentioned institution and I consent to the processing of personal data described therein.

**Additional consent of ONCARE**

Please click here [privacyDataTnV](#)

**eIFU and Imprint**

Here, you can access the eIFU. If you require a printed version of the instructions for use, please contact us via email at [service@myoncare.care](mailto:service@myoncare.care). You will receive it within 7 working days.

Basic UDI: 426065886947238412232007H  
 Manufactured and distributed by: ONCARE GmbH,  
 Balanstrasse 71a, 81541 Munich, Germany  
[service@myoncare.com](mailto:service@myoncare.com)

**Activity Tracking**

☒ I agree to the tracking of my usage data inside the myoncare application. See how we are using this data [here](#).

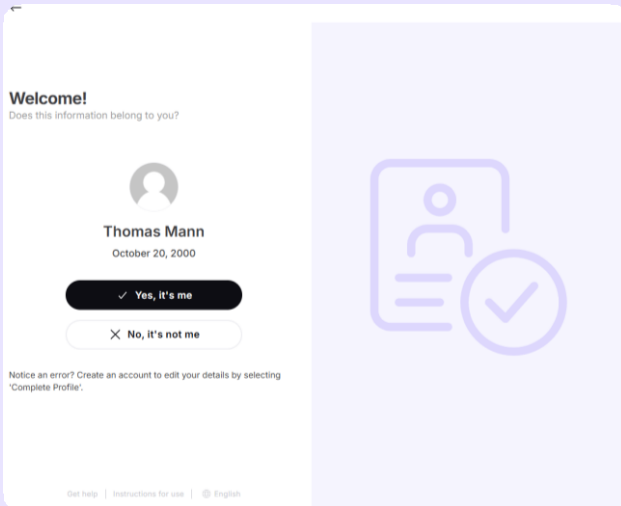
We would like to better understand how you use the myoncare app so we can make it even more helpful for you. All data is collected anonymously and used exclusively to improve the app. Your consent is voluntary and can be revoked at any time.

**Accept & Continue**



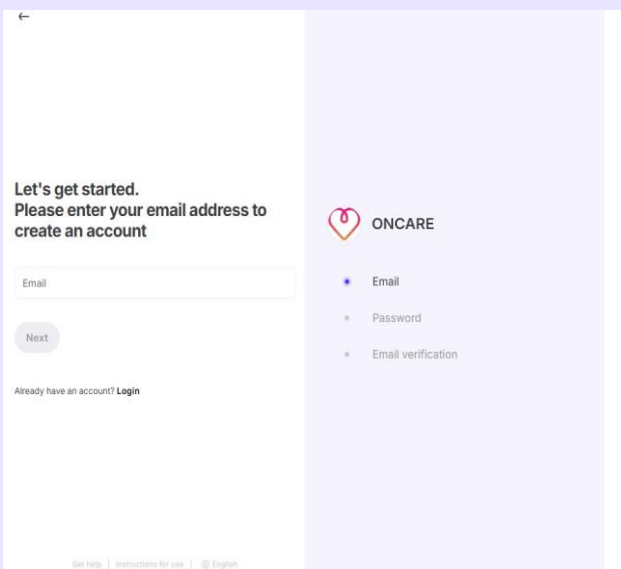
Click on the [purple links](#) to obtain further information on the respective topics, if you are interested.  
 Then click on **“Accept & Continue”**.

5



Click on “**Yes, it's me**” to confirm your identity.

6



Enter your **email address** to create your account.  
Then click on “**Next**”.

7

←

**Please set a password**  
Save it somewhere in order to not forget it.

Password

- 8 Characters
- One uppercase character
- One lowercase character
- One number or special character

Next

Get help | Instructions for use | English

ONCARE

- Email
- Password**
- Email verification

Enter a selected **password** in the first line that matches the criteria. Then click on “**Next**”.

8

←

**Please verify your account**  
The verification code has been sent to mann@teml.net.  
Please check your spam folder if it's not in your Inbox.

Try again in 00:56

Can't find the email? Please check your spam folder.

Get help | Instructions for use | English

ONCARE

- Email
- Password
- Email verification**

Enter the **code** you received by **email** in the four boxes.

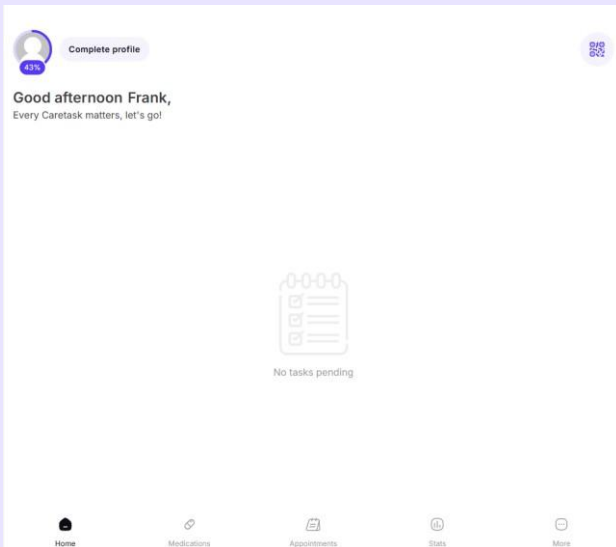
If you have **not received** a code, click on “**Resend code**”.

Please ensure that you do not close the window during the account confirmation process.

You have **15 minutes** to enter the code.

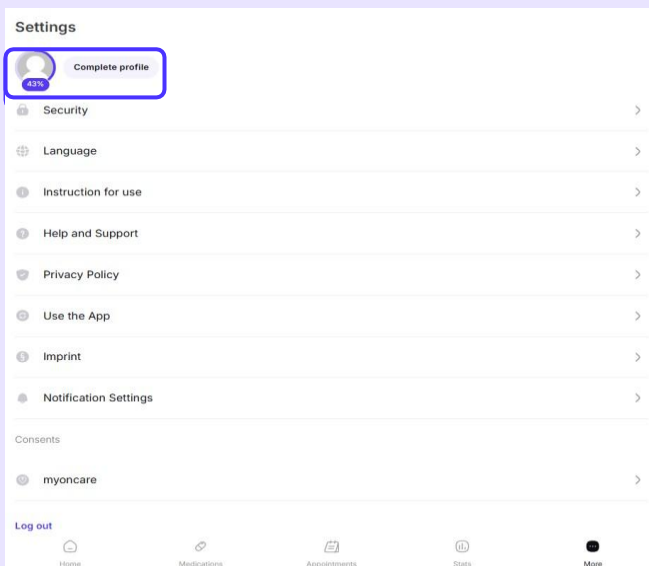
If you are **unable to complete** the process within 15 minutes, please click on “**Resend code**”.

9



You are now in your myoncare account. Here you can view your **caretasks**, **medications**, **appointments** and **statistics**.

10



To **edit** your profile, click on **“Complete profile”**.

11

← Edit profile Save

Edit picture

Personal

First name \*  
Thomas

Last name \*  
Mann

Birthdate (YYYY-MM-DD) \*  
2000-10-20

Male

Contact

Email  
mann@teml.net

Phone number

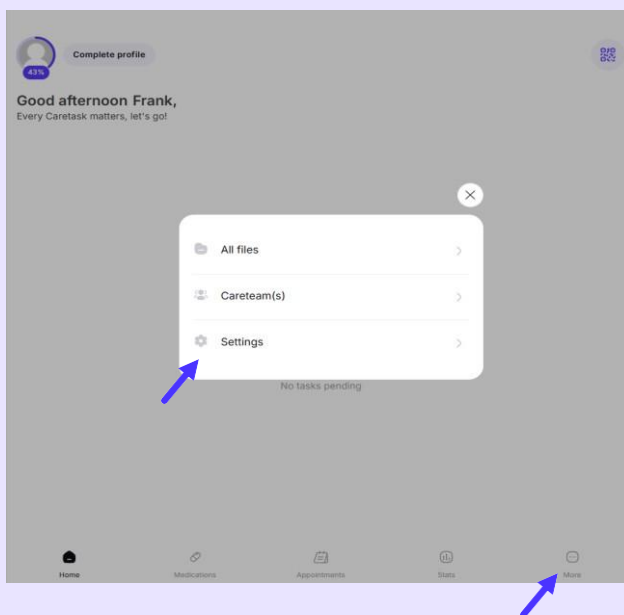
Address

Street address

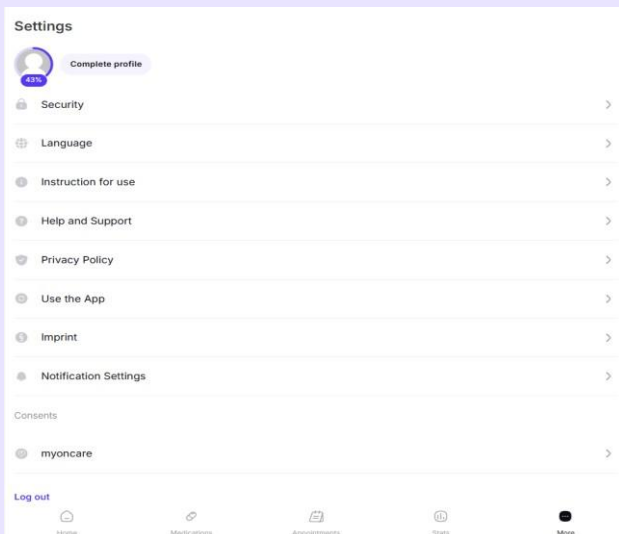
Zip code

You can enter, update and save your **personal data** in your profile.

12



Tap on “**More**” at the bottom right and then on “**Settings**” to access your personal settings.



You can do the following in the settings:

- **complete** your **profile**
- use **PIN** or **two-factor authentication**
- **change** the **language** (e.g. to German or English)
- access the **instructions for use** and **help & support**
- view the **privacy policy**
- **download** the iOS or Android **app**
- view the **legal notice**
- adjust the **notification settings**
- **log out**



We make healthcare scalable.

**[www.myoncare.com](http://www.myoncare.com)**

In case of questions: [service@myoncare.com](mailto:service@myoncare.com)