

Automate SOA Tool – World Fuel Land Oracle

Introducing Automate SOA customer statement-of-account generator

Streamlining collections efficiency

Executive summary

- Automates the generation of customer-wise billed transaction statements in the Land Oracle segment

Eliminates manual statement preparation for collectors
- Ensures accuracy, consistency, and faster turnaround

Integrates email-ready output for seamless communication

Who benefits

The Exposure Control team

Key outcomes

Reduces 80-day cycle time to 6 days, past due reduction

Rollout status

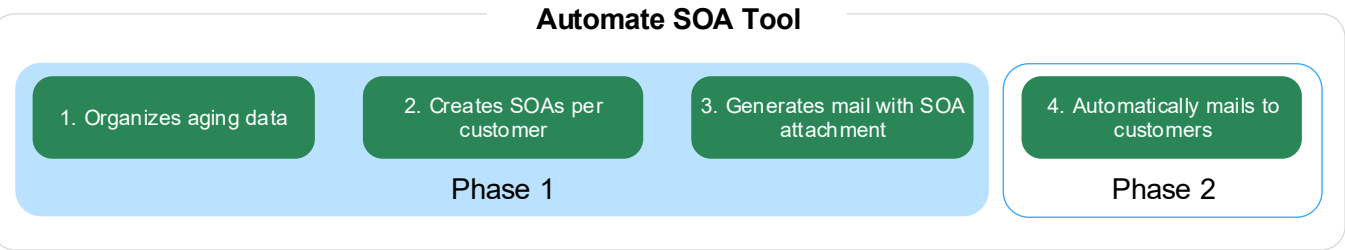
July 2nd week

01 Business problem / background

Previously, collectors spent significant time manually compiling transaction statements, leading to delays in customer communication and impacting portfolio coverage per ECA.

02 Solution overview

An Excel Macro solution has been developed to automatically generate detailed, customer-level statements of billed transactions. The output is formatted, standardized, and ready to be attached to collector emails, enabling immediate customer outreach.



03 Key features

Customer-wise transaction aggregation

Automated statement generation on demand

Standardized formatting for consistency

Email-ready attachment output

Scalable across aviation and marine segments

Minimal manual intervention

AutomateSoA

Statement of Accounts Preparation Interface

Run Macro

Sender Email: [redacted]
To: [redacted]
Subject: [redacted]

Body:
Please find statement of your customer account. Also attached herewith, an attachment file is enclosed in this email. Please refer to the attachment file for details. If you have any queries, please contact us at [redacted].
Thank you for your business.
[redacted]
Exposure Control Team

04 Business impact / value delivered

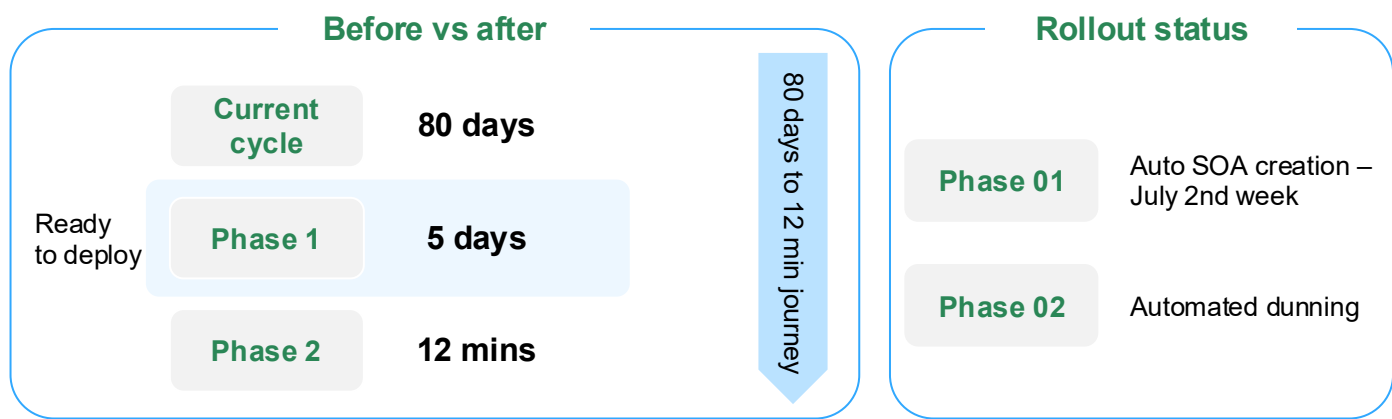
93% reduction in manual effort for collectors

Improvement in past due reduction

Improved data consistency

Faster customer communication cycles

Enhanced collector productivity to focus on value-added activities



To request access or a demo, contact:

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Thank you, Aditya – this is great work and will be a game-changer in our team's ability to consistently touch a large number of customers (hopefully 100%)!

Matt Disbrow