

BEFORE YOUR VISIT

Insurance & Billing

What to Know Before and After Your Appointment

Understanding your coverage and billing ahead of time helps avoid surprises. Here's what to expect — and where to go if you have questions about a bill.

Insurance & Referrals

- Insurance plans and coverage change frequently — we recommend confirming our participation directly with your carrier before your visit, using the phone number on the back of your insurance card.
- Some plans, particularly HMO plans, require a referral from your primary care provider before you can be seen by a specialist. Confirm with your insurance whether this applies to your plan.
- If a referral is required, please make sure we have it on file before your visit — without it, you may be responsible for the full cost of the visit.
- Bring your insurance card(s) — primary and secondary, if applicable — to every visit.

What to Expect for Billing

- **If you have surgery, you should expect two separate bills.** One is our professional fee for Dr. Kim's surgical services. The other is a separate facility bill from Providence Seaside Hospital, covering the operating room, nursing care, anesthesia, and supplies. These are billed independently because they come from two different organizations.
- If other providers are involved in your care during a hospital visit — such as an anesthesiologist or a consulting specialist — they may bill you separately as well.
- Any co-pay associated with your visit is due at the time of service.
- Whether you owe a deductible or coinsurance amount depends on your specific plan — your insurance company can give you the most accurate estimate of your out-of-pocket responsibility.
- If you're having surgery, our surgical scheduler will confirm your specific co-pay and any payment details with you when your procedure is scheduled.

Questions About a Bill

- For questions about your bill from our office, call us at (503) 717-7060.
- For questions about a bill from Providence Seaside Hospital (facility charges), contact the hospital's billing department directly — their contact information will be listed on that statement.

Questions During Your Care

Suezie Kim, MD

Providence Seaside Hospital
727 S Wahanna Rd, Suite 230
Seaside, OR 97138

Orthopedic Clinic: (503) 717-7060

This guide provides general information about insurance and billing and does not guarantee coverage. Your specific benefits, coverage, and out-of-pocket costs are determined by your insurance plan — please contact your carrier directly for the most accurate information.