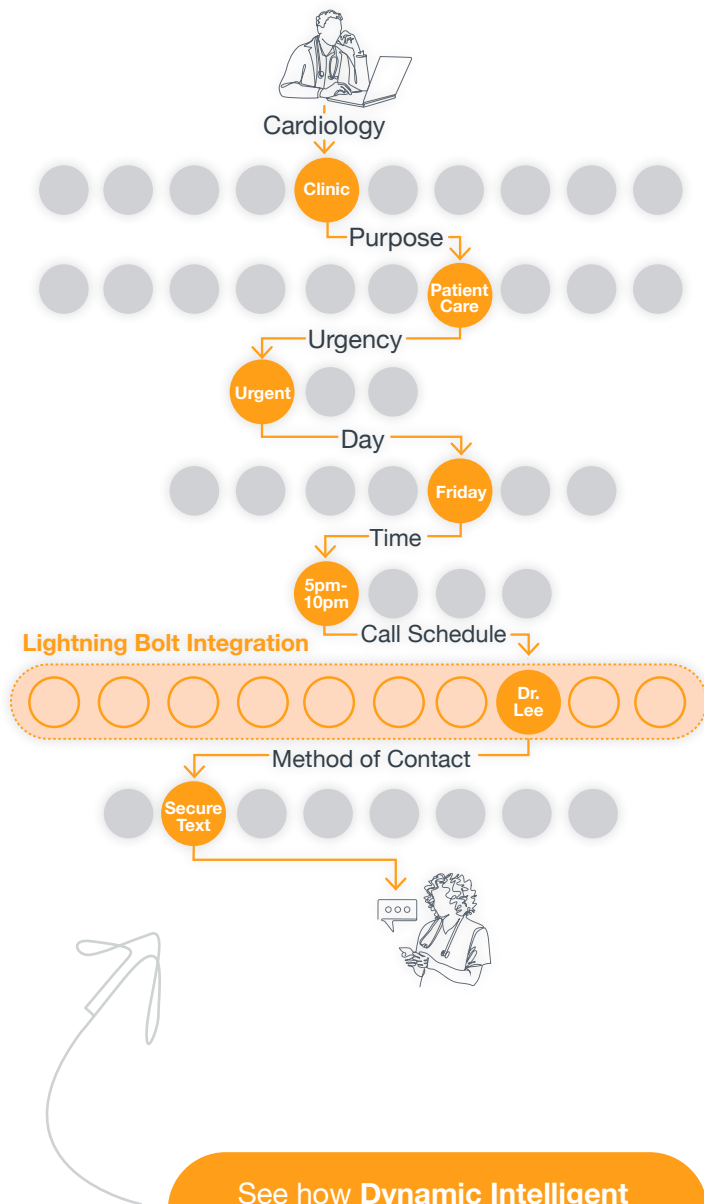


# Answering Service & Provider Scheduling:

A Single Source of Truth for Who's On Call



See how **Dynamic Intelligent Routing®** works!

## Stop Guessing Who's On Call

Pairing a modern answering service with automated scheduling simplifies on-call workflows so urgent and non-urgent calls can be routed to the correct clinician or admin. This means no critical messages are missed across all departments and practice locations.

## How It Works

Using PerfectServe to connect your schedules to your answering service allows you to automatically reach the right provider at the right time—every time.

Our proprietary Dynamic Intelligent Routing factors in variables like date, time, on-call schedule, and communication preferences so you can improve care team workflows and speed to care to impact patient outcomes.

Streamline care coordination by linking our answering service and scheduling apps:

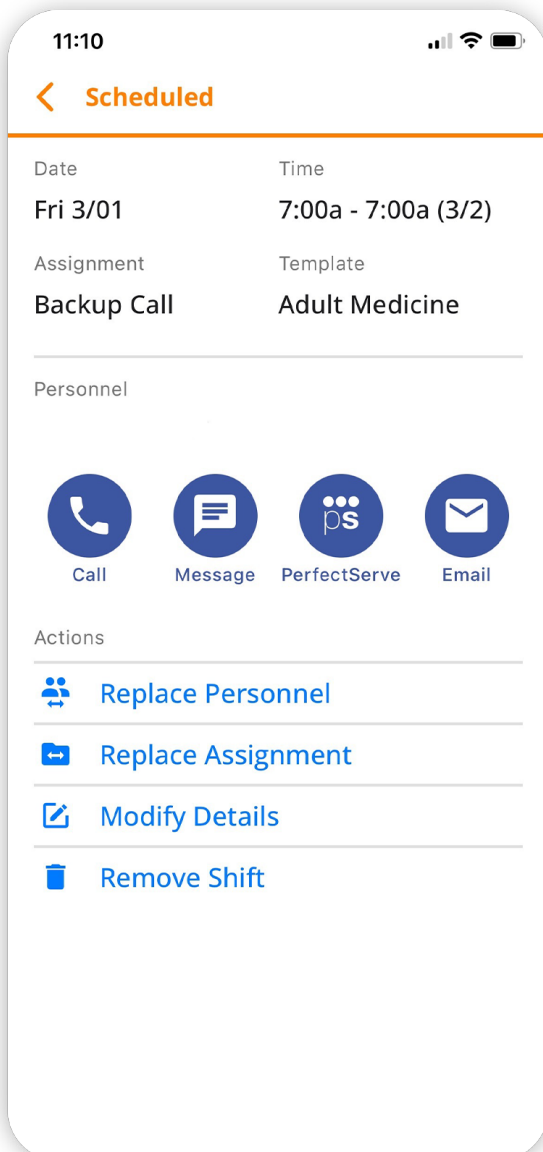
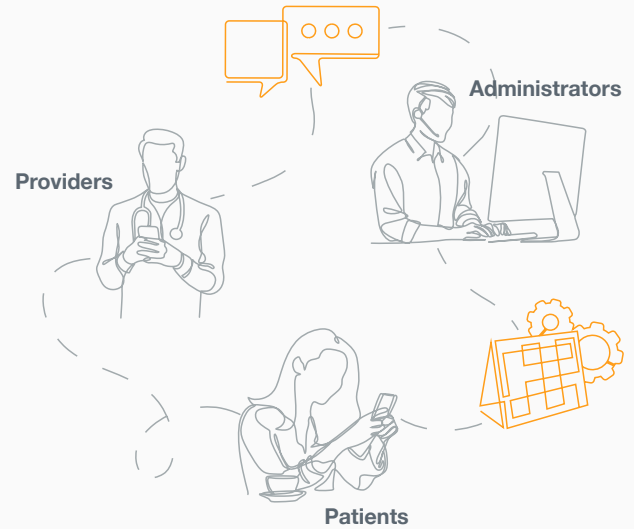
**From the PerfectServe App (answering service):**

- View the Lightning Bolt schedule.
- Launch the Lightning Bolt mobile app for swaps and changes.

**From the Lightning Bolt App (scheduling):**

- Directly make adjustments and changes that will be reflective in the PerfectServe application.
- Launch the PerfectServe app to the selected user.

## Benefiting the Entire Care Team



## About PerfectServe

**PerfectServe** accelerates speed to care by optimizing provider schedules, streamlining clinical communication, and engaging patients and their families in the care experience. Our cloud-based software simplifies complex clinical workflows and schedules with secure and timely communication by dynamically routing messages to the right person at the right time. We drive more efficient care collaboration in all settings to improve patient outcomes and bring joy back to caregivers. PerfectServe has 25 years of experience and is a trusted partner to more than 500 hospitals and 30,000 medical practices.

To learn more or schedule a demo, please contact us:

865.212.5360  
sales@perfectserve.com  
perfectserve.com