PerfectServe

LIGHTNING BOLT CLINICAL TEAM SCHEDULING

Scheduling integrations that drive operational efficiency

On its own, scheduling software is a high-value solution. But its value can be enhanced even further by integrating it with other key clinical and IT systems.

By tapping into the power of integrations, scheduling software can become a vehicle for enhanced connections across the enterprise that streamline communication workflows, improve provider productivity and satisfaction, enhance resource utilization, and improve time to treatment for patients.



Clinical communication

With this integration, ensure messages are routed to the right provider at the right time for any situation. You can also:

- Launch secure, HIPAA-compliant messages directly from the application
- Make real-time shift and on-call schedules available in the clinical communication platform
- Use role-based searches to find the correct on-call provider even when you don't know their name or contact information
- Accurately direct secure messages and calls to the correct recipient in real time with technology that considers multiple situational variables for routing purposes, such as date, time, on-call schedule, message severity, and individual contact preferences

Financial/payroll

Your payroll system should accurately reflect the shifts each provider has worked. With this integration:

- Eliminate manual processes by delivering real-time feeds of hours scheduled, hours worked, and time off directly to existing payroll systems
- Reduce costs by eliminating time spent validating payroll data and correcting errors
- Streamline workflows by having a single platform that accurately shows scheduled hours for physicians

Operator Console

The operator console is the heart of call and transfer center operations. By integrating it with the scheduling system, you can help operators drive better outcomes with:

- Accurate and easily referenceable on-call schedules for faster transfers, consult requests, and general operator communication
- Faster patient throughput by way of improved care transitions
- Reduced referral leakage with better, more efficient call-in experiences for referring providers

Electronic health record

The EHR is the most important source of patient information. Streamline critical communication workflows with a scheduling integration that makes the following available in the EHR:

- Real-time schedules
- Provider availability
- Other key metrics

Other key clinical platforms

Your scheduling solution should integrate with other clinical systems. These customizable integrations can facilitate advanced workflows and care team coordination across your organization with stable back-end data integration owned by one vendor.

Analytics and data

An enterprise scheduling solution can ship data to reporting systems to give operations leaders access to rich scheduling insights. They can use this data to:

- Increase resource utilization across departments
- See which rooms and providers are being over- or under-utilized
- Make better decisions about operating room allocation
- See in advance when a new hire may be needed to match patient demand

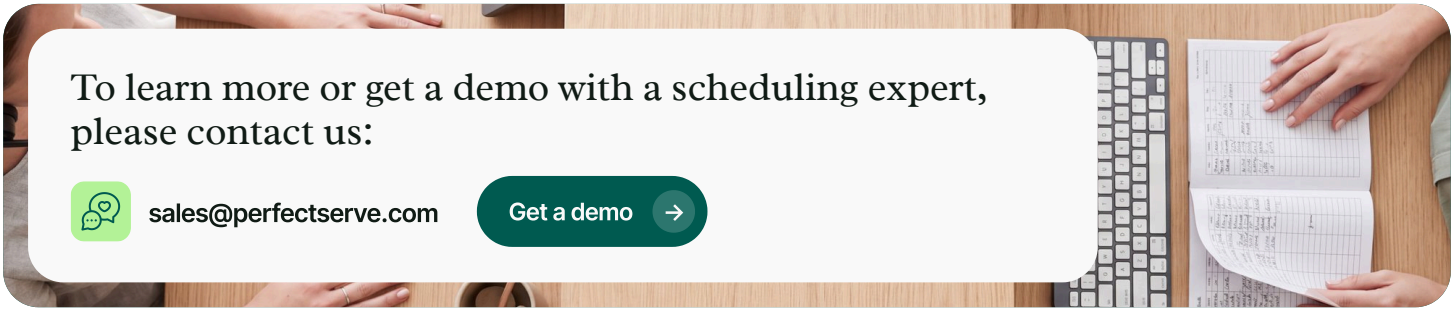
Other data includes in-app provider wellness surveys that give insight into factors that may be impacting provider satisfaction levels. Operations leaders can use this data to:

- Mitigate burnout and recognize early warning signs of frustration
- Increase provider utilization across departments
- Decrease provider turnover

About Lightning Bolt Clinical Team Scheduling

Lightning Bolt Clinical Team Scheduling is the healthcare industry's most advanced physician scheduling solution. In any given month, Lightning Bolt Clinical Team Scheduling manages more than three million shift hours by auto-generating complete, accurate, and equitable schedules that improve both provider satisfaction and patient access while reducing the administrative workload associated with manual schedule builds.

With more than 20 years of experience, the Lightning Bolt Clinical Team Scheduling team has developed deep domain expertise in the areas of physician workflow, hospital operations, artificial intelligence, and professional balance. Lightning Bolt Clinical Team Scheduling is part of PerfectServe's solution portfolio, which accelerates speed to care by improving communication and collaboration throughout the care continuum.



To learn more or get a demo with a scheduling expert, please contact us:

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Get a demo

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