

Privacy Policy

Last updated: 22 October 2026

How personal information may be collected and used across the Intelligent ecosystem.

1. Scope

This notice describes categories of personal information that may be processed when someone uses Intelligent's website or a service that refers to this page. Service-specific notices and applicable agreements provide any additional information about the responsible organisation and actual processing operations.

2. Information we may collect

Depending on how you interact with Intelligent, information may include your name, contact details, account credentials, requests, preferences, device and usage information, communications and materials you choose to provide. Where a regulated service or account requires it, additional identity, verification, financial, tax or risk-profile information may be requested under the relevant onboarding process.

3. How information is used

Personal information may be used to respond to enquiries, provide requested features, maintain accounts where available, improve product reliability, prevent misuse, protect systems, conduct permitted analytics, and meet legal or regulatory obligations. Where a service uses personal data to provide tailored analysis or AI-assisted features, the scope and relevant disclosures depend on that service.

4. Legal basis and choices

The applicable legal basis depends on the specific activity and relevant law. Depending on the service, it may relate to a request, a contract, a legal obligation, a legitimate interest or consent where required. Optional communications and non-essential technologies may require additional choices.

5. Sharing and international operations

Information may be disclosed to service providers, technical infrastructure suppliers, responsible product providers or authorities when necessary for a legitimate purpose and permitted by law. Depending on the

service and its technical providers, information may be processed across borders where permitted and subject to the rules that apply to such transfers.

6. Security and retention

Information security and retention depend on the nature of the service, its responsible provider and applicable requirements. No online system is risk-free. Specific retention periods and deletion rules may differ by data category and legal obligation.

7. Your rights and contact

Depending on the law that applies to you, you may be entitled to request access, correction, deletion, restriction, portability or objection, or to withdraw consent where processing depends on it. For applicable rights or requests, use an official Intelligent contact channel or the relevant product interface. Additional information appears in Data Management & Data Rights.