

Privacy Notice

Trust Rugby International Group CIC (tri) — tri.group Website & Community Services

STATUTORY COMPLIANCE NOTICE & VERSION CONTROL

Effective Date: September 2026 | Governance Framework: UK GDPR, Data Protection Act 2018 (DPA 2018), Data (Use and Access) Act 2025 (DUAA 2025), and Privacy and Electronic Communications Regulations 2003 (PECR).

Data Controller: Trust Rugby International Group CIC (Company No: SC813901).

1. Who We Are & Data Controller Information

Trust Rugby International Group CIC (“TRI”, “we”, “us” or “our”) is a Community Interest Company registered in Scotland dedicated to fostering radical inclusion through unified rugby teams where athletes with and without disabilities play together. We operate our website (**tri.group**), our online Learning Hub, community membership platform, and coach development programs.

Under UK data protection legislation—including the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and the Data (Use and Access) Act 2025—Trust Rugby International Group CIC is the designated Data Controller responsible for safeguarding your personal data.

Organisation Name:	Trust Rugby International Group CIC
Company Registration:	SC813901 (Registered in Scotland)
Registered Address:	Collabor8te, 22 Montrose Street, Glasgow, G1 1RE, Scotland
Privacy Contact Email:	jamie@tri.group

2. Information We Collect

Depending on how you interact with our website, join the TRI community, or access our resources, we collect the following categories of personal information:

- **Contact & Identity Data:** Your name, email address, telephone number, location, and details regarding your organisation, rugby club, team, project, or professional role.
- **Account & Profile Data:** Login credentials, member profile details, communication preferences, and forms completed when joining the TRI community or requesting resources.
- **Community Interaction & User Content:** Information contained in communications with us, as well as photographs, videos, session plans, or stories you voluntarily submit or share within the TRI network.

- **Technical & Analytics Data:** IP address, browser type, operating system, pages visited, device identifiers, and website usage metrics collected automatically via cookies and similar technologies.
- **Special Category / Sensitive Personal Data:** Details regarding health, disability, or medical conditions required to ensure safe and accessible participation in unified rugby sessions. We only process sensitive data where specifically requested and with explicit consent or robust legal safeguards.

3. Purpose & Lawful Bases for Data Use

In accordance with UK data protection laws, we process personal data under the following lawful bases:

- **Performance of a Contract:** Necessary to register your account, manage your TRI membership, deliver toolkits and session plans, and facilitate requested introductory calls or training sessions.
- **Recognised & Standard Legitimate Interests (DUAA 2025):** Processing necessary to operate, improve, and secure the TRI website and community platforms, prevent fraud or misuse, connect inclusive rugby teams across regions, and conduct administrative tasks, where these interests are not overridden by your privacy rights.
- **Explicit Consent:** Required for direct marketing communications, email newsletters, non-essential analytical cookies, and the processing of special category data (e.g. disability/health details for session access). You may withdraw consent at any time.
- **Legal Compliance:** Necessary to satisfy statutory administrative, regulatory, accounting, or reporting obligations.

4. Community Profiles, Member Visibility & Shared Content

The TRI community network connects coaches, clubs, schools, and players to expand unified rugby globally. When participating in our community features:

- **Profile Visibility:** Before creating a member profile or listing a club project, we explain which details are visible to other community members or the public. You should only share information you are comfortable disclosing.
- **Photos & Videos:** Media voluntarily submitted to celebrate inclusive rugby achievements will only be published on our website or promotional channels with appropriate consent and licensing.
- **Profile Adjustments:** You can request updates or privacy setting modifications for your member profile at any time by emailing jamie@tri.group.

5. Children & Young Person Safeguards

In accordance with Section 81 of the Data (Use and Access) Act 2025 regarding high protection standards for children, and our commitment to safeguarding in youth sports:

- **Parental / Guardian Consent:** Where a participant is under the applicable legal age of digital consent (under 13 in the UK), explicit parental or guardian verification is required before collecting personal details or session registrations.
- **Child Protection by Design:** Online Learning Hub materials and community interactions involving youth teams maintain enhanced privacy settings by default to prevent unauthorised disclosure or contact.

6. Marketing Updates & PECR Rules

If you subscribe to news from TRI or request updates via our website forms, we will use your email address to send newsletters, toolkit updates, and event announcements in compliance with PECR 2003 and DUAA 2025 direct marketing provisions.

You can opt out or unsubscribe at any time by clicking the 'Unsubscribe' link embedded in any email or by emailing jamie@tri.group. We do not sell or rent marketing lists.

7. Retention & Data Lifecycle Schedule

We store personal data only for as long as necessary to fulfill the purposes outlined in this notice. Our statutory data retention schedule is set out below:

Data Category	Retention Period	Purposes & Disposal Criteria
General Enquiries & Booking Forms	2 Years	Retained for 24 months post-last communication unless an ongoing partnership is formed, then securely deleted.
Community Account & Member Data	Active Period + 12 Months	Retained while account is active plus 1 year following deactivation to allow seamless account restoration.
Newsletter & Email Subscribers	Until Unsubscribed	Maintained until consent is withdrawn; suppressed immediately upon opt-out request.
Analytics & Technical Cookies Data	Up to 12 Months	Retained in aggregated or anonymised format for website performance benchmarking.

8. Sharing & International Data Transfers

We share data with verified service providers who assist in operating our website, hosting, Learning Hub LMS, and email systems. All processors act under binding data processing agreements. We do not sell personal data.

Where service providers transfer personal data outside the United Kingdom, transfers are conducted in accordance with DUAA 2025 Part 5 / Schedule 7 regulations, relying on UK Adequacy Decisions, UK International Data Transfer Agreements (IDTAs), or approved Standard Contractual Clauses.

9. Your Legal Data Rights

Under UK GDPR and DPA 2018, you maintain the following rights regarding your personal information:

- **Right of Access:** Request confirmation and copies of personal data held about you.
- **Right to Rectification:** Request correction of inaccurate or incomplete information.
- **Right to Erasure ('Right to be Forgotten'):** Request secure deletion of data where legal retention reasons no longer apply.
- **Right to Restriction & Objection:** Limit or object to specific processing activities, including direct marketing.
- **Right to Data Portability:** Receive your data in a structured, machine-readable format for transfer.
- **Automated Decision Safeguards:** Right to human intervention regarding automated processing decisions (DUAA 2025 s.80).

To exercise any right, submit your request to jamie@tri.group. We respond within one calendar month as required by law.

10. Complaints Procedure & Regulatory Oversight

Internal Complaints Handling (DUAA 2025 s.103 / s.164A):

If you have a concern regarding how your personal information is processed, please contact us directly first so we can investigate and resolve the matter:

- Email: jamie@tri.group
- Postal Address: Trust Rugby International Group CIC, Collabor8te, 22 Montrose Street, Glasgow, G1 1RE, Scotland

Regulatory Oversight — The Information Commission (DUAA 2025 Part 6):

Under Part 6 of the Data (Use and Access) Act 2025, regulatory authority and supervisory functions transition to The Information Commission (succeeding the Information Commissioner's Office). If you remain dissatisfied with our internal resolution, you have the statutory right to lodge a complaint with the UK regulator:

- Authority: The Information Commission (ICO)
- Website: www.ico.org.uk
- Helpline: 0303 123 1113