

IT Transparency Reimagined

Your IT. One platform. All the answers.

DocuSnap GmbH has comprehensively enhanced its cloud platform DocuSnap365 – with an innovative approach that makes IT knowledge across the organisation visible and usable. The platform gives organisations a complete overview of their IT environment on a shared data foundation: inventory, asset management, information security and compliance evidence in one solution.

Kiefersfelden, Germany, 8 October 2026 – In many organisations, knowledge about their own IT is scattered across spreadsheets, network diagrams, wikis and the heads of a few individuals. Documentation goes out of date, and context gets lost. Anyone who needs a reliable answer – in day-to-day operations, during an audit or in an emergency – first has to search, consolidate and verify. DocuSnap365 puts an end to this. The cloud platform creates full transparency across the entire IT environment, in one place and available at any time.

DocuSnap365 discovers IT infrastructures automatically and consolidates the results in a shared data foundation. Every area of the platform builds on this foundation: CMDB, IT documentation, IT asset management, ISMS, vulnerability management and Audit & Compliance all draw on the same data. No silos, no duplicate maintenance, no outdated information.

What sets DocuSnap365 apart from point solutions: anyone assessing a risk sees the affected systems. Anyone reviewing a server finds permissions, open vulnerabilities and warranty status in the same place. And anyone with a question simply asks the integrated AI assistant in natural language. Which servers are running without support? Who has access to the finance drive? Which systems have gone 30 days without an update? The AI assistant answers questions, creates objects and edits entries – directly from the shared data foundation, using AI models running in the EU. An MCP interface even allows organisations to connect their own AI tools. The user experience is deliberately simple, and reports can be created quickly and easily.

Regulatory requirements such as NIS 2, ISO 27001 and DORA demand demonstrable due diligence in IT. DocuSnap365 provides this evidence base straight from day-to-day operations: the frameworks are built into the platform, controls and actions can be assigned an owner and a due date, and a journal records their history. Controlled SmartDocs guide documents from draft through review to approval, including signed PDF export for the auditor. Compliance thus becomes the result of good documentation rather than an additional project.

“IT leaders don’t need another list – they need transparency,” says Peter Kurz, Managing Director of DocuSnap GmbH. “With DocuSnap365, they have a complete overview of their IT: in day-to-day operations, during audits and in an emergency.”

Availability and Editions

More than 5,000 organisations already work with DocuSnap, from mid-sized IT service providers to large enterprises. With DocuSnap365 as a cloud platform (SaaS) and DocuSnap 15 as an on-premises solution, DocuSnap GmbH offers both deployment models.

DocuSnap365 is available now and can be tested free of charge for 14 days – with the full feature set, no credit card required and no automatic renewal. The Pro and Business editions start at €199 and €699 per month respectively (billed annually); Enterprise is available on request. For more information, visit www.docusnap.com/pricing.

About Docusnap GmbH

Docusnap GmbH, headquartered in Kiefersfelden, Germany, develops platform software for IT transparency. Its cloud platform Docusnap365 brings together inventory, CMDB, IT documentation, asset management, ISMS and compliance on a shared data foundation. Together with the on-premises solution Docusnap 15, the software is used by more than 5,000 organisations. Development, sales and support are all based in Kiefersfelden. The company is family-run, ISO 27001 certified and operates its platform in the EU in compliance with the GDPR. Made in Germany. www.docusnap.com

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