

Deepak Saini Product Designer

EXPERIENCE

Staff UX Designer

Palo Alto Networks

Sept 2025 - Aug 2026, Bangalore

- Led the design of a migration wizard enabling ~800 brownfield enterprises to migrate from GlobalProtect to Prisma Agent without technical support, reducing transition time from days to 30 minutes for ~1.5M eligible endpoints.
- Designed a notification framework that consolidated fragmented alerts across 8 products, enabling admins to manage maintenance windows and track product updates from a single screen, helping reduce context switching and user fatigue.
- Created a self-healing troubleshooting workflow for Prisma Agent, connecting end-user issue reporting with remote log collection and automated fixes, resolving 25% of reported connectivity issues with known workarounds in under 2 minutes.

Product Designer

Facets.cloud

Sept 2022 - Aug 2025, Bangalore

- Owned end-to-end product design and research as the sole designer at an early-stage B2B SaaS startup, spanning core workflows, onboarding, data visualization, and a reusable UI library as the company grew from pre-revenue to \$1M ARR.
- Redesigned the onboarding experience to replace sales-led induction with automated configuration, progressive disclosure, and contextual guidance for startups; 5 of the first 8 trial customers converted to paid plans within the first month.
- Designed Cloud Cost Manager, enabling DevOps and engineering teams to analyze cloud spend across environments and helping customers reduce non-production spending by up to 70% and document approximately \$30K in savings.
- Prototyped wireframes & high-fidelity mockups for concept features used in a Mercedes-Benz R&D India sales pitch, helping secure a \$70K pilot that expanded into a \$1M contract.
- Audited product quality through heuristic evaluation, internal testing, and customer interviews, uncovering and resolving 100+ usability and customer experience issues through cross-functional collaboration with PMs and engineers.

Assistant Systems Engineer - Trainee

Tata Consultancy Services

Jul 2021 - Aug 2022, Mumbai

- Supported enterprise banking applications for Westpac Banking Corporation as part of the Power Apps support team.

Seattle, WA

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[LinkedIn](#)

[Portfolio](#)

Education

M.S. in Human Centered Design
& Engineering

University of Washington

2026 - 2028, Seattle

B.E. in Information Technology

University of Mumbai

2017 - 2021, Mumbai

Design

Interaction Design, Visual

Design, Information

Architecture, Design Systems,

Wireframing, User Flows, Data

Visualization, Accessibility,

Iterative Design, Rapid

Prototyping, Typography,

Qualitative Research,

Quantitative Research, User

Research, User Interviews,

Usability Testing, A/B Testing,

Click Tracking, Heatmap

Analysis, Competitive Analysis

Tools

Figma, Sketch, Webflow, Asana,

ClickUp, Jira, Confluence, Miro,

Mixpanel, Hotjar, Cursor, Claude

Code

Technical

HTML, CSS, JS, Product

Management, AI-assisted

Prototyping & Coding

Languages

English (fluent)

Hindi (native)

Punjabi (native)