

Cancer Resource Services

Has your life been touched by cancer?

The Cancer Resource Services offers caring support when you need it most.

Whether you or a family member has been diagnosed or has risk factors for cancer, the numbers are telling. One in three Americans will have cancer at some point in their lives.[1] That's why we offer the UnitedHealthcare Cancer Resource Services (CRS).

How does it work?

If you're preparing for cancer treatment or have already started, an oncology nurse can help you navigate treatment options and help you find a network provider from a high-quality Centers of Excellence (COE) facility. Here's more of what you can expect:

Support from an oncology nurse, who can help answer your questions and connect you with a broad spectrum of cancer-related services

Guidance to appropriate providers for treatment or a second opinion, based on your diagnosis and state of disease

Helpful information on clinical trials and connection to available community resources

Since 2007, this program has supported more than 100,000 members diagnosed with cancer.[2]

98% of members were satisfied with their Cancer Resource Services oncology nurse.[3]

If you or a loved one has cancer, take advantage of the **Cancer Resource Services** program and call an oncology nurse between 7 a.m. and 7 p.m. CT, Monday through Friday, excluding holidays.

1-866-936-6002 TTY **711**
myuhc.phs.com/cancerprograms

[1] American Cancer Society. Who gets cancer? cancer.org/treatment/understanding-your-diagnosis/after-diagnosis/who-gets-cancer.html. Accessed May 3, 2018.

[2] Optum Internal Analytics, 2007-2017

[3] Optum Net Promoter Score® data, Q1 2018. Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for informational purposes only and provided as part of your health plan. The nurse cannot diagnose problems or recommend treatment and is not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. This nurse support service is not an insurance program and may be discontinued at any time.

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