

Privacy Policy

Website privacy information for AKUSTA Materials Ltd.

Last updated: August 2026

1. Company Responsible for Your Data

AKUSTA Materials Ltd.
Room 2302, 23/F, Lee Garden Two
28 Yun Ping Road
Causeway Bay
Hong Kong
Phone: +852 9855 2360
Office: +852 2159 4858
Website: www.aksuta-materials.com

2. Information We May Collect

- Name, company name and job title
- Telephone number and other business contact details
- Business and project-related information
- Information submitted through contact forms or direct business communications
- Technical information such as IP address, browser type, device information and server log data
- Information relating to requests for product data, samples, technical documentation or test reports

We do not intentionally collect sensitive personal information through our website.

3. How We Use Information

- Respond to enquiries and requests
- Provide product, technical or commercial information
- Evaluate potential customer projects and applications
- Arrange samples, meetings and follow-up communication
- Develop passive fire-protection solutions together with customers
- Improve our website, products and services
- Maintain website security and prevent misuse
- Fulfil legal, regulatory and contractual obligations

We do not sell personal data.

4. Legal Basis and International Users

AKUSTA Materials is based in Hong Kong and processes personal data in accordance with applicable Hong Kong data-protection requirements, including the Personal Data (Privacy) Ordinance where applicable. Where data-protection laws in another jurisdiction apply to a particular interaction, including the GDPR for certain European users, personal data will be processed on an appropriate legal basis such as legitimate business interests, consent, contractual necessity or compliance with legal obligations.

5. Sharing of Information

- Service providers supporting our website, IT systems or communications
- Selected manufacturing and technology partners involved in a customer project
- Professional advisers
- Authorities where disclosure is required by law

Where project information is shared with technical or manufacturing partners, disclosure is limited to what is reasonably necessary for the relevant project.

6. International Data Transfers

As an international materials-technology company, information may be processed in Hong Kong, Germany, China or other countries in which AKUSTA Materials or its business partners operate. Appropriate measures will be taken where required by applicable data-protection laws.

7. Cookies and Website Technology

Our website may use essential cookies and similar technologies required for website operation and security. If analytics, marketing or other non-essential cookies are introduced, users will be provided with appropriate information and consent options where required by applicable law.

8. Data Retention

Personal data is retained only for as long as reasonably necessary for the purpose for which it was collected, including business communication, customer projects, contractual requirements and applicable legal obligations.

9. Your Rights

- Request access to personal data
- Request correction of inaccurate information
- Request deletion in certain circumstances
- Object to or restrict certain processing
- Withdraw consent where processing is based on consent

Requests may be submitted using the company contact details above.

10. Data Security

We use reasonable technical and organisational measures designed to protect personal information against unauthorised access, disclosure, alteration, loss or misuse. No internet-based transmission or storage system can be guaranteed to be completely secure.

11. External Websites

Our website may contain links to external websites. AKUSTA Materials is not responsible for the privacy practices or content of third-party websites.

12. Changes to This Privacy Policy

We may update this Privacy Policy when our website, services, technologies or legal obligations change. The current version will be published on this website.