Shala OT

CANCELLATION POLICY FOR OCCUPATIONAL THERAPY SERVICES

For cancellations please contact Shala OT at hello@shalaot.com.au or phone or text message on 0419627200.

We will send you a SMS reminder before your appointment (3 days before) so you have time to cancel without charge.

Where a scheduled appointment with Shala OT is cancelled **less than 48 hours** of the appointment time, **100% of the booked service fee will be charged**, including associated scheduled travel time charges. This includes appointments that are not attended by a client without prior notifications (e.g. no shows).

Where a scheduled appointment with Shala OT is cancelled with **more than 48 hours' notice** provided, **no charges** will be charged.

In the case of cancellation of a scheduled appointment by Shala OT, an alternative appointment time will be offered.

CANCELLATION POLICY FOR YOGA THERAPY SERVICES

For cancellations please contact Shala OT at hello@shalaot.com.au or phone or text message on 0419627200.

We will send you a SMS reminder before your appointment (3 days before) so you have time to cancel without charge.

Where a scheduled appointment with Shala OT is cancelled **less than 48 hours** of the appointment time, **100% of the booked service fee will be charged**, including associated scheduled travel time charges. This includes appointments that are not attended by a client without prior notifications (e.g. no shows).

Where a scheduled appointment with Shala OT is cancelled with **more than 48 hours' notice** provided, **no charges** will be charged.

In the case of cancellation of a scheduled appointment by Shala OT, an alternative appointment time will be offered.