StackGen

AIDEN FOR SRE

AI SRE

Aiden takes the toil: investigating every alert, naming the root cause with evidence, remediating within guardrails and protecting SLOs — the SRE agent of StackGen's Autonomous Operations Factory.

TRUSTED BY | Nielsen | AUTODESK | Bancolombia | OneTrust | INMOBI | CHAMBERLAIN

Proof from Production

80% Faster RCA: under 2 mins on StackGen's own on-call

50% Lower incident MTTR at greytHR[1]

65% Cut in manual remediation effort at a global SaaS company[2]

How it works



Benefits

01 TRIAGE
Aiden correlates to remove duplicates and ranks alerts by SLO impact and blast radius.

02 INVESTIGATE
Logs, metrics, traces and diffs correlated to a root cause with confidence score.

03 REMEDIATE
Fixes flow back as PRs or runbooks with human-in-the-loop approval.

04 LEARN
Every investigation has audit trails and SLO error-budget burn tracked continuously.

> Aiden is global and never sleeps.
> If I have a never-sleeping global team, let them talk to a never-sleeping agent.
>
> VP, CLOUD INFRASTRUCTURE & OPERATIONS, GLOBAL SAAS COMPANY

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[1]greytHR, as published by StackGen, stackgen.com/case-studies
[2]Anonymized global SaaS customer. Integrations shown are examples.

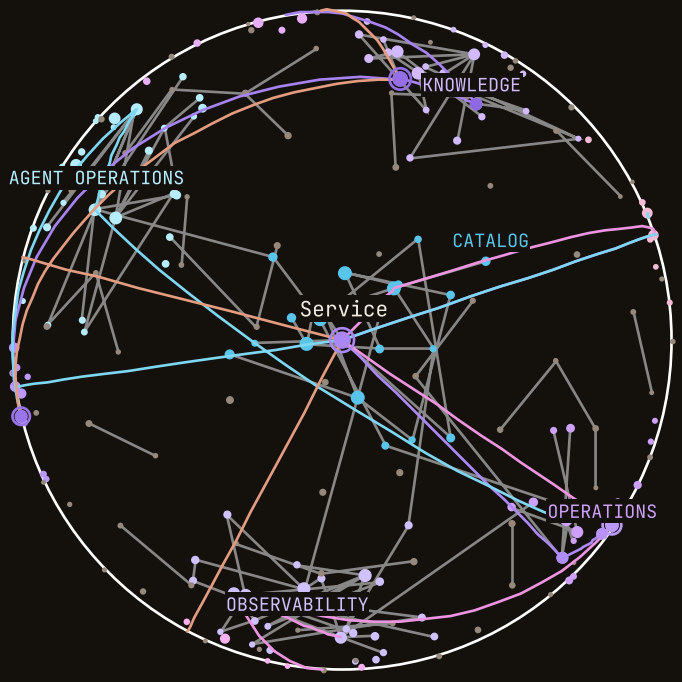
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AIDEN WORLD MODEL

// HUMAN JOB ROLES

- SRE Incident Responder
- SRE Data Model Architect
- SRE Human-in-the-Loop Auditor



// AGENTS

- Incident response agent
- Infra agent
- DevOps agent
- Observability agent
- Sandbox agent

What it does

CAPABILITY	WHAT AIDEN DOES	HUMAN OR AGENT - ASK IT
Aiden world model	Organize services with different names & timestamps across multiple observability systems Grafana, Datadog, Terraform deployments, CI/CD	"Give me checkout-svc health from launch date?"
Alert intelligence	Turns an alert storm into one incident: one epicenter, the rest tagged as blast radius	"What needs a human review right now?"
Hypothesis testing	Tests the likely causes in parallel — deploy regression, secret sync, config drift, and more	"What changed before this spike?"
Failure analysis	Vendor-specific analysis loads from the alert: Redis, Kafka/MSK, Kubernetes, AWS RDS, and more	"Why is Redis evicting keys?"
Governed fixes	Opens the fix as a PR or runs an approved runbook — reads are automatic, writes wait for you	"Roll back the last deploy and verify"
SLO protection	Ranks the queue by error budget at risk, not alert volume	"How much error budget is left on search?"

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StackGen is the autonomous operations company. Its Aiden agents run infrastructure, delivery, observability and incident response under policy you set.

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