StackGen

AIDEN FOR OBSERVABILITY

# Unified Observability at scale

Fully managed, open-standards observability with your existing dashboards and AI-correlated logs, metrics, traces and APM, all under one agentic interface. Replace self-hosted complexity with intelligent analysis at 50% lower cost.

TRUSTED BY | Nielsen · INMOBI · AUTODESK · SAP NS2 · CHAMBERLAIN · Piramal

## Proof from Production

In production at a global SaaS enterprise[1]

| 10 TB+ | 640 | ~250 | 3,000 | 220K |
|---|---|---|---|---|
| Logs ingested per day on ObserveNow | Grafana dashboards hosted and managed | Engineers self-serving SLO and latency data | Alerts configured and monitored | Read queries served per day |

## Benefits

### UNIFIED
**Unified observability**
Metrics, logs, traces and APM in one pane, on a managed OpenTelemetry, Grafana and Prometheus stack.

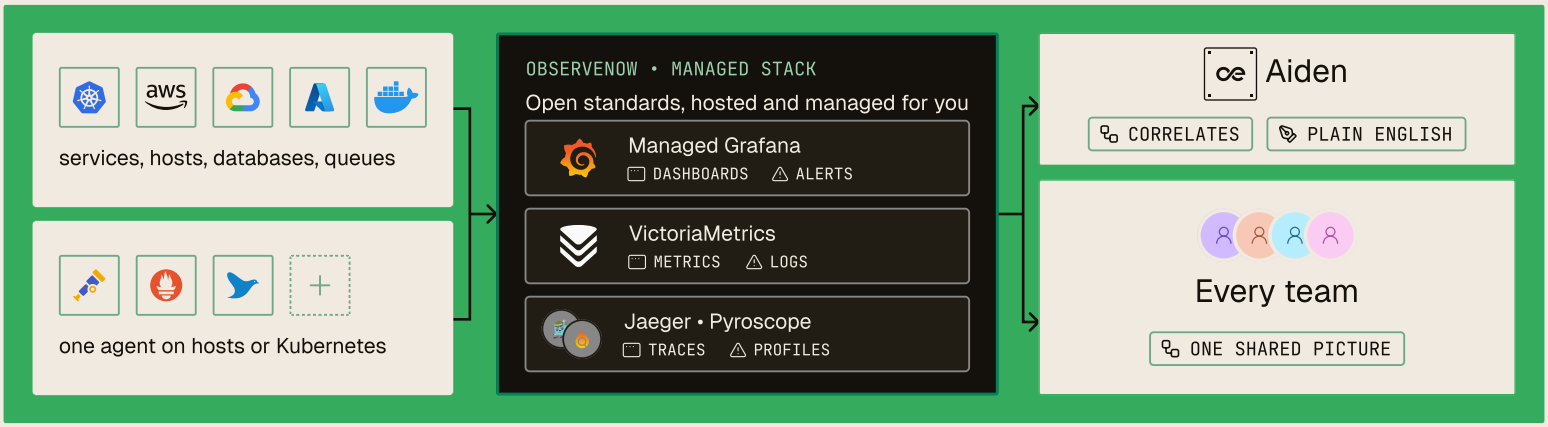
### CORRELATED
**Connected signals**
Correlates alerts with deployments and change events, with anomaly detection across every signal.

### PLAIN ENGLISH
**Plain-English answers**
Ask questions, build dashboards and set alerts in plain English. No query language to learn.

### YOUR BOUNDARY
**Your data, your boundary**
Public cloud, private SaaS, on prem or hybrid. Telemetry stays inside your network boundary.

## How it works

1. **Connect** — Point OTel, Prometheus, Fluentd and more exporters to ObserveNow
2. **Ingest** — Logs, metrics, traces and APM flow into a single platform
3. **Correlate** — Aiden surfaces anomalies and correlates signals across the stack
4. **Alert & Track** — Pre-built alert rules with SLO management and error budgets




> Aiden transformed how our engineers interact with observability. Natural language insights replaced complex queries and reduced dependency on SREs.
>
> ABHISHEK GAURAV, HEAD OF ENGINEERING & DEVOPS, GREYTHR

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Gartner, Cool Vendors in AI for IT Operations, Cameron Haight, Hassan Ennaciri, Chris Saunderson, 2 December 2025. GARTNER is a trademark of Gartner, Inc. and/or its affiliates. COOL VENDORS is a trademark of Gartner, Inc. and/or its affiliates. Gartner does not endorse any company, vendor, product or service depicted in its publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner publications consist of the opinions of Gartner's business and technology insights organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this publication, including any warranties of merchantability or fitness for a particular purpose.

1 Measured in production at a global enterprise SaaS provider (anonymized), 2025–2026. Title: 50%+ lower TCO than legacy observability vendors, per stackgen.com/product/aiden-for-observability.

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StackGen is the autonomous operations company. Its Aiden agents run infrastructure, delivery, observability and incident response under policy you set.

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