

IMPORTANT CONTACTS

COVERAGE	CONTACT	PHONE	WEBSITE	APPS
Medical	BCBSTX	800-521-2227	bcbstx.com	Text BCBSTXAPP to 33633 or search for BCBSTX*
Telemedicine	MDLive	888-680-8646	MDLive.com/BCBSTX	Search for MDLive
Pharmacy	CVS/Caremark	800-334-8134	caremark.com	Search for CVS Caremark*
Dental	MetLife	800-ASK-4-MET (800-275-4638)	mybenefits.metlife.com	Search for MetLife US*
Vision	EyeMed	866-804-0982	eyemed.com	Search for EyeMed Members*
Basic and Supplemental Life and AD&D	Equitable	866-274-9887	equitable.com	Search for Equitable Mobile App*
Disability	Equitable	866-274-9887	equitable.com	Search for Equitable Mobile App*
Accident Insurance, Critical Illness, and Hospital Indemnity	Equitable	866-274-9887	equitable.com	Search for Equitable Mobile App*
401(k) Retirement	Fidelity Investments	800-835-5097	401k.com	Search for Fidelity Investments**
Employee Assistance Program	Magellan	800-327-1393	magellanascend.com	Search for Magellan Health Services*
Identity Theft	LifeLock Benefit Solutions	800-607-9174	lifelock.com	Search for LifeLock for Norton 360*
Medicare Education	Medicare Choice Group	214-393-6471	visit.medicarechoicegroup.com/madixinc	N/A
Enrollment Assistance	Avant Specialty Benefits	866-996-0222	go.oncehub.com/MadixBenefits	N/A
COBRA	WEX	800-519-8366	app.unifyhr.com	N/A
Workday	HR	*	wd12.myworkday.com/madixinc	Workday: madixinc

*In the App Store or Google Play **In the App Store, Google Play, or Amazon