RightDirection Technology Solutions

SBA U.S. Small Business Administration
SERVICE-DISABLED VETERAN-OWNED CERTIFIED

SECURE TECHNOLOGY. RESILIENT OPERATIONS. MISSION RESULTS.

COMPANY OVERVIEW

RightDirection Technology Solutions, LLC (RDTS) is a mission-focused federal technology and professional services company founded in 2007. We help civilian, defense, and national-security organizations sustain critical operations, modernize legacy environments, strengthen cybersecurity, and improve mission performance. Our teams work across sensitive classified and unclassified settings, combining responsive leadership, mature program controls, cleared technical talent, and transparent customer communication. RDTS scales from focused subject-matter expertise to enterprise operations and backs delivery with a DCAA-adequate accounting environment, ISO-certified management systems, CMMI-DEV Level 3 practices, and disciplined PMBOK, Agile, and ITIL 4 methods.

MISSION-READY DIFFERENTIATORS

- **Federal Experience Since 2007**
  SBA-certified SDVOSB and small business
- **24/7/365 Operational Support**
  Cleared, certified, mission-ready professionals
- **Mature Program Controls**
  Quality, risk, and performance management
- **Enterprise IT Depth**
  Cyber, cloud, data, and business operations
- **Rapid Recruiting**
  National and cleared talent pipelines
- **Continuous Improvement**
  Responsible AI, automation, and analytics

CORE CAPABILITIES

01 Cybersecurity & Mission Assurance

GOVERNANCE AND COMPLIANCE
RMF, A&A, ISSO/ISSM, security assessments and POA&M support

CYBER OPERATIONS
ACAS/Nessus scanning, STIG remediation, incident response, forensics and continuous monitoring

TOOLS
Splunk, HBSS, Tripwire, WebInspect and Metasploit

02 Enterprise IT & Service Operations

END-USER SUPPORT
Tier 1-3 service desk, knowledge management and SLA reporting

INFRASTRUCTURE
LAN/WAN, Windows/Linux, VMWare, NetApp, Cisco, Azure and data center support

RESILIENCE
Enterprise monitoring, COOP, disaster recovery and 24/7/365 operations

03 Digital Transformation & Application Modernization

APPLICATION MODERNIZATION
Oracle APEX, Forms, PL/SQL, WebLogic and Microsoft Power Platform

CLOUD AND DEVSECOPS
AWS/Azure, GitLab, Jenkins, Terraform, Ansible and container platforms

DATA
Migration, integration, quality improvement, reporting and automation

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CAPABILITIES AT A GLANCE

04 Data, AI & Automation

AUTOMATION AND ANALYTICS
Responsible AI and RPA pilots, curated data and intelligent document processing

DECISION SUPPORT
Operational dashboards, Microsoft BI, SSRS, workflow analytics and knowledge management

05 Program, Acquisition & Business Operations

PROGRAM CONTROLS
PMO, schedules, risk, earned value, quality and performance reporting

BUSINESS SUPPORT
Acquisition, finance, HR, workforce, records, process improvement and change management

06 Logistics & Mission Support

MISSION OPERATIONS
Warehousing, secure mail, fulfillment, inventory and distribution

CUSTOMER SUPPORT
Contact center operations, order processing, reporting, quality control and supply chain coordination

QUALITY & DELIVERY FRAMEWORK

ISO 27001:2022 • ISO 20000-1:2018
ISO 9001 • CMMI-DEV Level 3
DCAA-adequate accounting
PMBOK • Agile/Scrum/SAFe • ITIL 4

CONTRACT VEHICLES

RDTS HELD
GSA MAS • NASA SEWP VI
SeaPort-NxG • FAA eFAST

RiTC JV ACCESS
OASIS+ Small Business • OASIS+ SDVOSB
MDA SHIELD

AGENCIES SUPPORTED

Treasury | State | GPO | NSF | U.S. ARMY Army
DTRA | USPTO | USMEPCOM | DHS | CBP

NAICS CODES

PRIMARY 541519	Other Computer Related Services
518210	Data Processing, Hosting & Related Services
541330	Engineering Services
541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541513	Computer Facilities Management Services
541611	Administrative & General Management Consulting
541990	Other Professional, Scientific & Technical Services
561210	Facilities Support Services
561320	Temporary Help Services

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