



Digital & IT Services

TQI Solutions delivers digital and IT services that enhance performance, improve user experience, and strengthen mission readiness. With more than 20 years of defense and federal experience, including extensive Navy support, we provide IT service management, enterprise IT administration, digital transformation, and user-focused solutions that keep systems efficient, secure, and mission-aligned.

We bring clarity to complexity by modernizing digital environments and ensuring IT capabilities evolve with mission needs.



Core Competencies

- IT Service Management (ITSM) and Tier 1–3 help desk support
- Enterprise IT Administration and digital transformation initiatives
- Network Management & Optimization to strengthen performance and resilience
- User Engagement and human-centered IT solutions to increase adoption
- Development & Integration Support for modernized digital environments

Past Performance

- Military Sealift Command (MSC)**
Enhanced IT services, data analysis and visualization, and portfolio management to strengthen digital infrastructure.
- OPNAV**
Provided IT administration and digital transformation support to improve efficiency and compliance.
- USFF:**
Delivered user engagement and IT sustainment support to increase adoption and system performance.

Differentiators

- Veteran-owned with over 20 years of defense IT and digital transformation experience
- Proven expertise in ITSM, enterprise IT, and modernization initiatives
- Balance of technical depth and user-focused design that improves adoption
- Agile approach that reduces risk and accelerates modernization
- 99% on-time delivery across active projects
- CMMI-SVC Level 2 appraised and ISO certified for disciplined, high-quality delivery



Company Data

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NAICS Codes: Primary - 541330 | Secondary - 54151S

CAGE Code: 4JRW3

Socio-Economic Status: Service-Disabled
Veteran-Owned Small Business (SDVOSB)

Contract Vehicles: SeaPort NXG, GSA MAS,
OSD ATSS, OASIS+



How We Deliver

- Provide ITSM and Tier 1–3 help desk support to ensure reliable system operations
- Modernize digital environments through enterprise IT administration and transformation initiatives
- Optimize networks to increase performance, security, and resilience
- Engage users directly to improve adoption, usability, and mission impact
- Support development and integration efforts that drive long-term digital agility

Client Impact

- + **MSC**
Strengthening digital infrastructure and readiness through advanced analytics, visualization, and IT governance
- + **OPNAV**
Improving efficiency and compliance through enterprise-wide digital transformation support
- + **USFF**
Increasing system adoption and performance via hands-on user engagement and IT sustainment

Case Study



Challenge

Military Sealift Command required improved digital infrastructure and more accurate, accessible data to support global mission operations.



Solution

TQI delivered NMCI-hosted dashboard solutions integrating authoritative data sources into dynamic, scalable analytics and visualization products. We paired technical modernization with user-centered support to improve adoption and long-term usability.



Outcome

- Centralized and streamlined previously disparate data sources
- Delivered dynamic dashboards for operational and strategic decision-making
- Increased accuracy, accessibility, and mission impact of digital products
- Strengthened IT performance across afloat/ashore operations

Our People & Culture

Our people are our strength. Guided by **Trust, Quality, and Innovation**, we foster collaboration, accountability, and transparency. More than half of our workforce are veterans, bringing firsthand mission understanding and a deep commitment to national security.

Why It Matters

Federal missions depend **on secure, sustainable, and user-friendly IT systems.**

TQI ensures digital environments are optimized, intuitive, and mission-ready — reducing risk, accelerating adoption, and enabling operational success.



Learn more at
tqiinc.com

