CERAMIC BASINS / EVERSON COMMITMENTS

Four guarantees.

From inspection to after-sales.

01

Inspection

We cover

100%

of the reinspection fee

For inspection failures we cause, we cover the reinspection fee.

When repacking and reinspection are needed after the first inspection.

02

Late delivery

Deductions from total order value

2-4 weeks	4-8 weeks	8+ weeks
2%	5%	8%

For delays we cause, we deduct up to 8% of the total order value.

At 8+ weeks:

You may cancel the order.

03

Breakage

For each covered broken basin

1 + 1

Replacement + compensation

For breakage above 0.3%:

We replace each broken basin and compensate you for one more.

Report within 15 days of arrival at the first warehouse.

04

Customer claims

For basins below the agreed standard

5×

the affected basin's price

For basins below the agreed quality standard, we pay 5× the affected basin's price.

Valid evidence is required.

Coverage and detailed terms to be agreed.

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