THE TROPIC.

The Tropic Cup

BOOKING CONDITIONS

- A full prepayment is required to confirm your booking. Payments are made online, via credit card, plus booking fees. The Tropic reserves the right to cancel unconfirmed enquiries.
- Table allocations are based on your initial enquiry. Changes regarding the number of guests are not guaranteed and is subject to availability. If a change in guest numbers is required, you agree to contact us on ***reservations@burleighpavilion.com*** at your earliest convenience to check availability. If an extra payment is required, changes won't be confirmed until sum is paid in full.
- Booking cancellations can be requested up to 14 days prior to the event. Requests will be reviewed based on tables still available for sales – refund is not guaranteed.
- Full refunds will be available in case of event cancellation. Partial refunds and credits will be considered case by case.

PRIOR TO ARRIVAL

- The Tropic does not allow any disrespectful decorations or games. Management reserves the right to ask you to leave if they feel you are disrupting the restaurant or causing offense to other diners.
- The Tropic implements a smart casual attire. Our managers have the right to refuse entry to any persons they feel do not meet our dress code – including intimidating (head, neck or face) tattoos or clothing, fancy dress/costumes etc. Please refer to our dress code for further information ***https://burleighpavilion.com/faqs/***
- It is guest's responsibility to be on time for their reservation. We strongly encourage booking a driving service or ride sharing to our venue as parking is limited.
- Please provide a list of dietary requirements and allergies, via email, to ***reservations@burleighpavilion.com*** by Monday 27th of October. Alternative dishes that cater to dietary requirements will only be available if notified in advance.

ON THE DAY

- Your reserved table at The Tropic will be yours for the entire day and evening.
- We will require 1 (one) physical credit card and 1 (one) physical ID per booking at the time of arrival.
- The beverage package will begin at 11:00am and finish at 2:00pm. Beverages must be ordered via table service until 2:00pm. Please speak with your waiter to order.
- Beverages on consumption (any drink outside of offered packages) are allocated to a tab. Tabs will be paid in full at the end of your booking, with credit card provided on arrival.
- Responsible Service of Alcohol (RSA) will be enforced as usual. Management reserves the right to ask you to vacate the premises at any time during the event if RSA is not followed.
- A 1% surcharge applies to all card payments. Split bills are to be kept to a maximum of two payments. An ATM is available at the venue for your convenience.
- We will have a professional photographer onsite. These photos may be used at our discretion. If you wish to be excluded from photos, please notify a staff member on the day.
- The Tropic will have a DJ onsite from 10:30am. All guests are welcome to stay around when the race is finished!