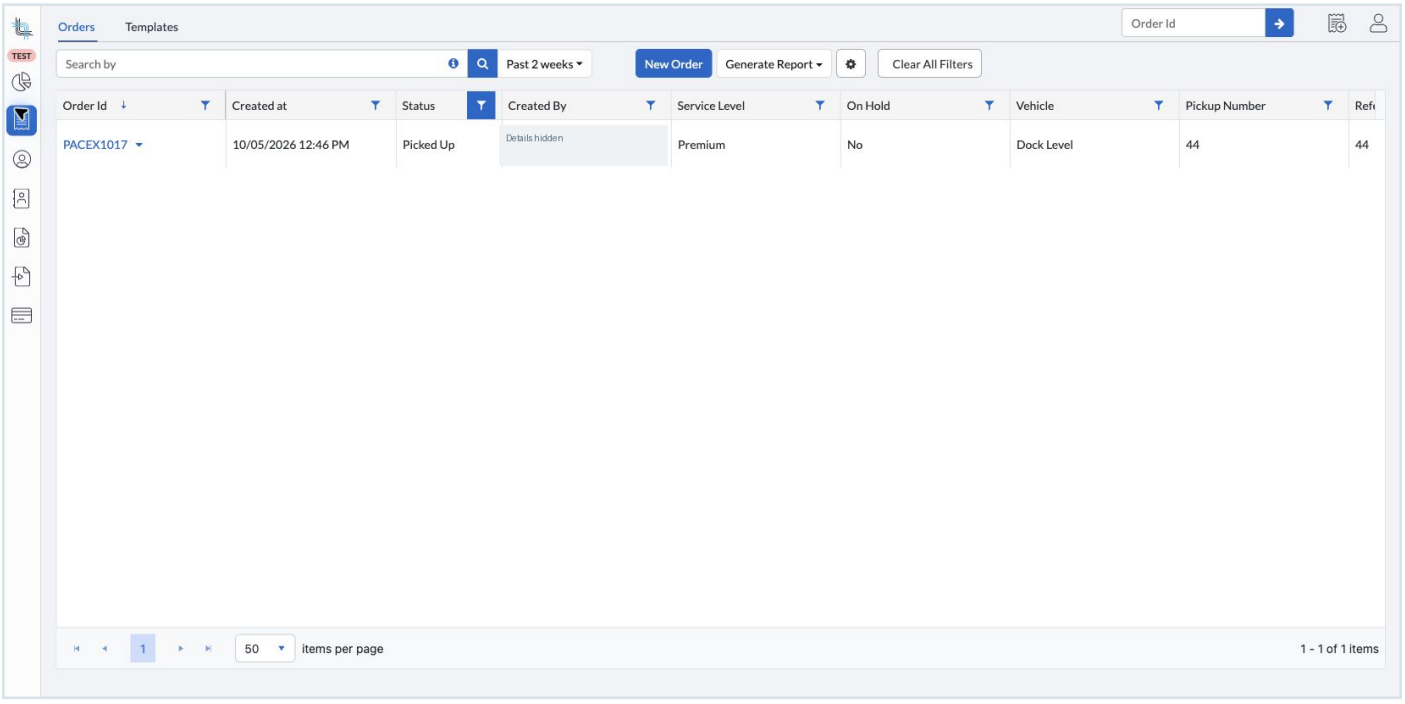
Find and track a shipment

Look up an order, check its current status and find the available shipment details.

1 Open Orders

Sign in and select **Orders** in the left-hand menu. Use the search box, date range or column filters to narrow the list.



If an older order is missing, widen the date range. Use **Clear All Filters** to remove filters that might hide it. Select its **Order Id** to open it.

Personal details are hidden in these screenshots.

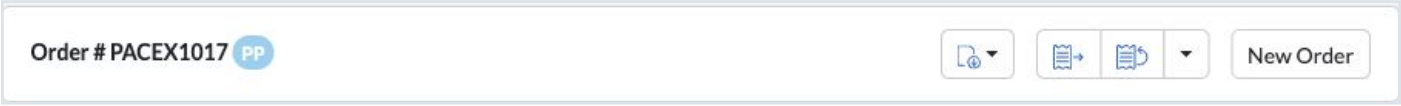
2 Look up a known order number

Enter the full order number in the **Order Id** box at the top right and select the **arrow**. This opens the order directly when it is available to your account.



3 Check the order status

The status badge is beside the order number. Review the pickup and delivery details. Available timestamps, signatures and attachments depend on the shipment stage.



Open **Attachments** for documents available on the order. A planned delivery window is not the same as a completed delivery timestamp. Contact dispatch if you need clarification.

Have the order number ready when you contact PACEX.
Need help? Call **1-888-837-2239**.