Cookie Policy

Last updated: 11 August 2026

1. Introduction

This Cookie Policy explains how **Finvoke** ("we", "us", "our") uses cookies and similar technologies on our website **www.finvoke.co.za** ("the Website"), in line with the **Protection of Personal Information Act, 4 of 2013 ("POPIA")** and the **Electronic Communications and Transactions Act, 25 of 2002 ("ECT Act")**.

2. What Are Cookies?

Cookies are small text files placed on your device when you visit a website. They help the website function properly, remember your preferences, and provide information about how the site is used.

3. Types of Cookies We Use

a) Strictly Necessary Cookies

Required for the Website to function (e.g. security, load balancing, enabling core features). These cannot be disabled without affecting site functionality.

b) Functional Cookies

Remember your preferences (e.g. language, region) to enhance your experience on the Website.

c) Analytics/Performance Cookies

Help us understand how visitors interact with the Website (e.g. pages visited, time spent, navigation paths) so we can improve it. This may include tools such as Google Analytics.

d) Marketing Cookies

Used to track visitors across websites to display relevant advertising or measure the effectiveness of our marketing campaigns.

4. Third-Party Cookies

Some cookies are placed by third-party services that appear on our Website, such as analytics providers or embedded content. We do not control these cookies — please refer to the relevant third party's own cookie/privacy policy for more information.

5. Consent

By continuing to browse our Website, you consent to our use of cookies as described in this Policy, in accordance with the ECT Act and POPIA. Where required, we will request your explicit consent via a cookie banner before placing non-essential cookies (e.g. analytics or marketing cookies) on your device.

6. Managing Cookies

You can control or delete cookies through your browser settings. Most browsers allow you to:

- View what cookies are stored and delete them individually;

- Block third-party cookies;
- Block cookies from particular sites; and
- Block all cookies from being set.

Please note that disabling certain cookies may affect the functionality of the Website.

Guidance on managing cookies is available for major browsers:

- Google Chrome
- Mozilla Firefox
- Safari
- Microsoft Edge

7. Changes to This Policy

We may update this Cookie Policy from time to time to reflect changes in technology, law, or our business practices. The updated version will be posted on this page with a revised "Last updated" date.

8. Contact Us

For questions about our use of cookies, please contact:

Finvoke

Email: **office@finvoke.co.za**

Telephone: **071 896 3824**

Address: **15 Beyers Office Park, 4210 Bosbok Road, Randpark Ridge, 2169**