Terms of Use

Last updated: 11 August 2026

1. Acceptance of Terms

These Terms of Use ("Terms") govern your access to and use of the website **www.finvoke.co.za** ("the Website"), operated by **Finvoke** (Registration No. **2021/903884/07**) ("we", "us", "our", "the Firm"). By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, please do not use the Website.

These Terms are governed by the laws of the Republic of South Africa, including the **Electronic Communications and Transactions Act, 25 of 2002**, and, where applicable, the **Consumer Protection Act, 68 of 2008**.

2. About Us

Finvoke is an outsourced accounting firm providing accounting, bookkeeping, payroll, statutory compliance, and Chief Financial Officer ("CFO") advisory services to businesses operating in South Africa.

3. Website Use and Eligibility

The Website is intended for use by individuals and businesses seeking information about, or engaging with, our services. By using the Website, you confirm that you are legally capable of entering into binding agreements, or that you are duly authorised to act on behalf of the entity you represent.

4. No Professional Advice via the Website

Content on this Website — including articles, guides, blog posts, and general information about accounting, payroll, tax, or compliance matters — is provided **for general informational purposes only** and does not constitute professional, financial, tax, legal, or accounting advice. It should not be relied upon as a substitute for tailored advice from a qualified professional.

Formal advice and services are only provided under a signed engagement letter or service agreement between you and the Firm. Use of the Website, or submission of an enquiry through it, does not create a client relationship, engagement, or duty of care until such an agreement is concluded.

5. Intellectual Property

All content on the Website — including text, graphics, logos, trademarks, and software — is the property of **Finvoke** or its licensors and is protected by South African and international intellectual property laws. You may not reproduce, distribute, modify, or create derivative works from any content on the Website without our prior written consent.

6. User Obligations

You agree not to:

- Use the Website for any unlawful purpose or in a way that infringes the rights of others;
- Attempt to gain unauthorised access to the Website, its servers, or any connected systems;
- Introduce viruses, malware, or other harmful code;

- Scrape, harvest, or extract data from the Website without permission; or
- Impersonate any person or misrepresent your affiliation with any person or entity.

7. Third-Party Links

The Website may contain links to third-party websites (e.g. SimplePay, Xero, SARS eFiling, CIPC) for your convenience. We do not control and are not responsible for the content, accuracy, or practices of any third-party website. Inclusion of a link does not imply endorsement.

8. Disclaimer of Warranties

The Website and its content are provided "as is" and "as available", without warranties of any kind, whether express or implied, including but not limited to warranties of accuracy, completeness, or fitness for a particular purpose. We do not warrant that the Website will be uninterrupted, error-free, or free of harmful components.

9. Limitation of Liability

To the maximum extent permitted by law, **Finvoke,** its directors, employees, and agents shall not be liable for any direct, indirect, incidental, special, or consequential loss or damage arising from your use of, or inability to use, the Website, or reliance on any information contained on it. Nothing in these Terms limits liability that cannot lawfully be excluded under South African law.

10. Indemnity

You agree to indemnify and hold **Finvoke** harmless from any claims, losses, damages, liabilities, and expenses (including legal fees) arising out of your breach of these Terms or misuse of the Website.

11. Privacy and Cookies

Your use of the Website is also governed by our Privacy Policy and Cookie Policy, which explain how we collect, use, and protect your personal information in accordance with POPIA.

12. Governing Law and Jurisdiction

These Terms are governed by the laws of the Republic of South Africa. You agree to submit to the exclusive jurisdiction of the South African courts in respect of any dispute arising from these Terms or your use of the Website.

13. Changes to These Terms

We may amend these Terms at any time by posting an updated version on the Website. Continued use of the Website after changes are posted constitutes acceptance of the revised Terms.

14. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

15. Contact Us

For questions about these Terms, please contact:

Finvoke

Email: **office@finvoke.co.za**

Telephone: **0718963824**

Address: **15 Beyers Office Park, 4210 Bosbok Road, Randpark Ridge, 2169**