

ACCESS TECHNOLOGIES OPCO. LTD
WEBSITE PRIVACY POLICY

Introduction

Welcome to Access Technologies Opco. Ltd's privacy policy.

Access Technologies Opco. Ltd respects your privacy and is committed to protecting your personal data. This privacy policy will inform you as to how we look after your personal data when you visit our website (regardless of where you visit it from) and tell you about your privacy rights and how the law protects you.

Who we are

The websites (<https://accesswealth.io> and <https://pro.accesswealth.io>) and our mobile application ("Access Wealth App") are operated by Access Technologies Opco. Ltd ("we", "our", or "us") to provide clients with the ability to invest in a range of selected investments.

In this privacy policy, references to **our site** mean our websites (<https://www.accesswealth.io> and <https://pro.accesswealth.io>), and references to **our app** mean our mobile application available through the Apple App Store and Google Play Store.

Company Name:	Access Technologies Opco. Ltd
Registered Office:	Office 1008, Innovation One, Dubai International Financial Centre, Dubai, UAE
Operating Country:	United Arab Emirates

The information we collect about you

Information automatically collected

Each time you visit our site or use our mobile application, we may automatically collect information about you and the device you are using, including:

- (a) information about which pages you visit and which resources you use on our site;
- (b) information about how you got to our site;
- (c) your internet protocol address (IP address) which is used to connect your device to the internet;
- (d) information about your preferences and items you have bookmarked, liked or shared;
- (e) your device's operating system and platform;
- (f) the type and version of the browser you are using;
- (g) browser plug-in types and versions which extend the functionality of your browser, for example Pinterest, Evernote and Adblock;
- (h) MAC addresses which are used as network addresses for Wi-Fi and Ethernet;
- (i) traffic data, which is aggregated information about the number of visitors, sessions, users and page visits to our site;
- (j) location data; (k) time zone setting; and (l) weblogs.
- (k) Mobile App Specific Information
 - a Device identifiers (e.g., IDFA, Advertising ID)
 - b Device features accessed (camera, location, contacts, etc.) after explicit consent
 - c Consent management for permissions

Information you give us

We also collect any information you provide to us directly by filling in any of the forms on our site.

If you sign up with us, we will also collect the following information in order to fulfil our KYC requirements:

- (a) name
- (b) email address

- (c) home address
- (d) telephone number
- (e) gender
- (f) date of birth
- (g) confirmation that a user is 18+
- (h) username and password
- (i) driver's licence, passport number or national ID number
- (j) Wealth profile such as networth, employment, sources of wealth
- (k) Supporting documentation

Please note that as a user of our website and/or mobile app, you are responsible for keeping your login information, including your password, confidential. If you believe that your login information or password has been compromised or that someone else has accessed your account, please notify us immediately by contacting us at contact@accesswealth.io.

Please see our Cookie Notice <https://www.accesswealth.io/cookie> for details of the cookies we use on our site.

For mobile app users, information may also be collected via mobile analytics tools or SDKs integrated into our app.

Where do we get your information from?

We collect the information you provide to us directly by filling in any of the forms on our website or mobile app.

We also collect information directly from your device. We use cookies to collect some of this information. Please see our cookie notice <https://www.accesswealth.io/cookie> for details on the information we collect through our site.

Why do we need your information?

We need the information we collect automatically about your visit to our site and mobile app to:

- (a) administer our site;
- (b) improve our site to ensure that content is presented in the most effective manner;
- (c) allow you to participate in interactive features of our services when you choose to do so;
- (d) analyse how visitors use our site and mobile app (including behaviour patterns and the tracking of visits across multiple devices); and
- (e) improve your online experience.
- (f) For our mobile app users, we use collected information to enhance app functionality, user experience, app performance, and ensure compliance with app store policies.

We need the information you provide directly by filling in any of the forms to:

- (a) direct you to products and/or services which may be of interest to you;
- (b) contact you with information and offers, suggestions and recommendations of products and/or services that may be of interest to you;
- (c) contact you about those products and/or services on our site in which you have expressed an interest;
- (d) provide our services to you; and
- (e) comply with our regulatory or legislative requirements

You do not have to give us any information or confirm that the information we have obtained from other sources is correct. However if you chose not to share this information we may not be able to provide services to you.

Push Notifications

With your permission, we may send push notifications directly to your mobile device regarding app updates, account alerts, promotions, or important announcements. You can disable these notifications at any time through your device settings.

Offline Data Storage

To enhance your user experience, our mobile app may store some data locally on your device, enabling better performance and offline functionality.

Who do we share your information with?

We sometimes share some of your information with other organizations, including our affiliates and partners.

In some cases, we may choose to buy or sell business assets. In these types of transactions, user information is typically one of the transferred business assets. If we, or substantially all of our assets, were acquired, or if we go out of business or enter bankruptcy or insolvency, user information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur and that any acquirer of us or our assets may continue to use your personal information as set out in this privacy policy.

We also use a number of carefully selected third parties to supply us with products and services. We will only share your information with our suppliers where it is necessary for them to provide us or you with the services that are needed.

Where is your information stored?

Your information is stored on servers and filing systems in United Arab Emirates.

Our site may, from time to time, contain links to and from the websites of third parties (e.g. payment processing sites). If you follow a link to any of these websites, please note that these websites have their own terms and conditions, privacy notices and cookie notices and we do not accept any responsibility or liability for those notices or your use of those websites.

Unfortunately sending information via the internet is not totally secure. Although we do our best to protect your information, we cannot guarantee the security of any information you transmit to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to prevent unauthorised access.

How do we protect your personal information?

Access Technologies Opco. Ltd is concerned with keeping your data secure and protecting it from unauthorized disclosure. We implement a variety of security measures to ensure the security of your personal data on our systems.

How long do we keep your information for?

We only keep your information for as long as we need it.

If you have an online account with us or provide information directly to us by filling in the forms on our site we will keep your information for no more than 6 years from the date you cease to have any active accounts with us. We keep your information for this long so that we can:

- (a) ensure we contact you with information on products, services, suggestions, offers and recommendations relevant and appropriate to you;
- (b) deal with any issues or concerns that you may have about how we handled your account;
- (c) bring or defend any legal claims;
- (d) comply with regulatory audit requirements.
- (e) For mobile app-specific preferences such as push notifications or device permissions (e.g., camera, location), you can manage these settings directly from your device.

Do we carry out profiling and automated decision making?

We do not carry out any other profiling or automated decision-making in respect of the information we automatically collect about you when you visit our site.

What rights do you have?

Under the data protection rules, you have a number of rights in respect of your information, which include the right to:

- (a) access your information;
- (b) withdraw your consent to the processing of your information at any time;
- (c) ask us to make changes to the information we hold about you to make sure that it is accurate and up to date;
- (d) delete or erase your information (sometimes called the right to be forgotten);
- (e) stop or restrict our processing of your information;
- (f) object to our processing your information;
- (g) not be subject to automated decision-making; and
- (h) request the transfer of some of the information we hold about you (known as data portability).

If you would like to exercise any of your rights, please contact us at contact@accesswealth.io. Please note that we may retain an archive copy of any information provided to us for our records and for audit purposes.

You have the right to request a copy of the information we hold about you by sending your request in writing to us at Office 1008, Innovation One, Dubai International Financial Centre, Dubai, United Arab Emirates.

You can unsubscribe from our emails at any time by clicking on “unsubscribe” at the bottom of the email.

You can typically remove or reject cookies from our website with your browser settings. Many browsers are set to accept cookies until you change your settings. If you remove or reject our cookies, it may affect how our website works for you. Please see our Cookie Notice for further details.

Making a complaint

We fully comply with the privacy and data handling guidelines required by Apple App Store and Google Play Store. If you have concerns regarding compliance, please contact us directly at contact@accesswealth.io.

Making a complaint

If you have any questions, concerns or complaints about the way we process your personal information, please contact contact@accesswealth.io.

If you are not happy with the way we have handled your complaint or are still concerned about our handling of your personal information, you can lodge a complaint with the relevant privacy supervisory authority.

Changes to this privacy policy

We may change this privacy policy from time to time. We will change the content's last updated date below if we make any substantive changes related to how we collect or use personal data. Other changes, including grammar or spelling corrections, will automatically update the timestamp at the bottom of this document.

This privacy policy was last reviewed and updated on 24th March 2025.